

## Mei Kwan (LKKAuto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Saturday, March 12, 2022 2:45 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Cecilia Chong (LKK Auto); Admin A  
**Subject:** RE: OUR REF: SNM22D201605/C02/YQ3408C/TAYHP & YOUR REF: SMR7228R (TP : LKK REF - CC3/CTI22002166/ga3), TPP DIRECT SETTLEMENT  
**Attachments:** INSURED SAS REPORT YQ3408C.pdf  
**Categories:** HMK

Dear Sir/Mdm,

Enclosed herewith our insured GIA REPORT as requested by you.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Friday, 11 March 2022 4:32 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM22D201605/C02/YQ3408C/TAYHP & YOUR REF: SMR7228R (TP : LKK REF - CC3/CTI22002166/ga3), TPP DIRECT SETTLEMENT

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**urgent**

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 9 March, 2022 1:33 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; [dmin-a@lkkauto.com](mailto:dmin-a@lkkauto.com)

**Subject:** OUR REF: SNM22D201605/C02/YQ3408C/TAYHP & YOUR REF: SMR7228R (TP : LKK REF - CC3/CTI22002166/ga3), TPP DIRECT SETTLEMENT

Without Prejudice  
via email only

Dear Irene

Please refer to the below email.

Please **revert to LKK Auto on direct settlement SMR7228R** soonest possible.

Please contact our claims department Irene Tay at 6389 6192, the officer in charge.

**\*kindly quote our claim reference number when replying\***

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, March 8, 2022 5:37 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YP3408C (OI : CTI - TBA) AND SMR7228R (TP : LKK REF - CC3/CTI22002166/ga3) on 07/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s BIS Automobiles Pte Ltd ( BMW Dealer) and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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