

Meng Yan

From: claims@garage13.com.sg
Sent: Tuesday, 8 March 2022 3:50 PM
To: 'Irene Tay'; assignments@lkkauto.com; 'Admin A'
Subject: RE: OUR REF: SNM22D201621/C02/SLH4393E/TAYHP & YOUR REF: SLR5781J TO CONDUCT PRS
Attachments: SLR 5781 J - GIA.pdf

WITHOUT PREJUDICE

Dear Irene,

Attached our client's GIA report as requested.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 8 March 2022 10:53 am
To: claims@garage13.com.sg; assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>
Cc: sales@garage13.com.sg
Subject: RE: OUR REF: SNM22D201621/C02/SLH4393E/TAYHP & YOUR REF: SLR5781J TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with GARAGE 13 to conduct survey.

Aside to GARGE 13,

Please let us have a copy of your client GIA REPORT to input details in merimen.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Tuesday, 8 March 2022 10:00 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: sales@garage13.com.sg
Subject: RE: OUR REF: SNM22D201621/C02/SLH4393E/TAYHP & YOUR REF: SLR5781J TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia
Garage 13 Pte Ltd
T : +65 9091 0013
A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 8 March 2022 9:56 am
To: claims@garage13.com.sg
Subject: RE: OUR REF: SNM22D201621/C02/SLH4393E/TAYHP & YOUR REF: SLR5781J TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Tuesday, 8 March 2022 9:05 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; claims@garage13.com.sg

Subject: OUR REF: SNM22D201621/C02/SLH4393E/TAYHP & YOUR REF: SLR5781J TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,,

Please refer to the appended email.

Please **conduct PRS SLR5781J** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email claimsdept@sg.cntaiping.com** or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Monday, March 7, 2022 2:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sales@garage13.com.sg

Subject: RE: NOA - ACCIDENT INVOLVING SLR 5781J & SLH 4393E ALONG CARPARK OF 272B JURONG WEST STREET 24 ON 06.03.2022 AT 1250HRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

E

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875