

Meng Yan

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 8 March 2022 11:08 AM
To: 'Adeline Chng'; 'SUR'; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: OUR REF: SNM22D201591/C02/GBL5395R/CHNGPW & YOUR REF: SLN5015J TO CONDUCT PRS

Dear Adeline,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 8 March, 2022 10:01 AM
To: Chin Hui Xin <huixin@n51.com.sg>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D201591/C02/GBL5395R/CHNGPW & YOUR REF: SLN5015J TO CONDUCT PRS

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Tuesday, March 8, 2022 9:55 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D201591/C02/GBL5395R/CHNGPW & YOUR REF: SLN5015J TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see the attachment.

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Tue, Mar 8, 2022 at 9:52 AM Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM22D201591 C02/ GBL5395R /Chngpw**

Your reference: SLN5015J

Dear Sirs

ACCIDENT INVOLVING GBL5395R & SLN5015J ON 05/03/2022

We refer to your email of 07/03/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Tuesday, March 8, 2022 9:13 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D201591/C02/GBL5395R/CHNGPW & YOUR REF: SLN5015J TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

Kindly provide us 10 surveyors as soon as possible.

Thank you 😊

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Mon, Mar 7, 2022 at 5:34 PM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the appended email.

Please **conduct PRS SLN5015J** soonest possible.(Our Insured has not filed SAS Report)

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Monday, March 7, 2022 12:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SLN5015J & GBL5395R - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you 😊

Regards,

Melody Chin

N-51 Automotive Pte Ltd

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