

Meng Yan

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 8 March 2022 11:06 AM
To: 'Tan Chew Chik Jacqueline'; 'SUR'; 'assignments'
Cc: 'Claims Dept of CTI'; 'Cecilia Lee Peng Geok'
Subject: RE: OUR REF: SNM22D201614/C02/SMM3927J/LEEPG & YOUR REF: FY89S TO CONDUCT PRS

Dear Jacqueline,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 8 March, 2022 9:19 AM
To: Sarah <sarah@islandlaw.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D201614/C02/SMM3927J/LEEPG & YOUR REF: FY89S TO CONDUCT PRS

WITHOUT PREJUDICE
SAVE AS TO COST

Dear Sarah,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis at EQBH Pte Ltd Address: 25 Kaki Bukit Road 4 #03-79 Singapore 417800 Contact Person: Mr. Willie Contact Number: 9011 3391.

FYI, the officer in charge is Cecilia Lee, who is also copied in this email.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Sarah <sarah@islandlaw.com.sg>

Sent: Tuesday, 8 March 2022 9:16 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D201614/C02/SMM3927J/LEEPG & YOUR REF: FY89S TO CONDUCT PRS

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Dear Sir/Mdm,

We refer to your email below.

Our client is not agreeable to your proposed list of surveyor.

We have our client's instructions to propose Mr Low Sar Huei from Advance Automotive Consultancy Pte Ltd.

Thank you.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357
Tel : (65) 6221 3211
Fax : (65) 6225 3210
Email : sarah@islandlaw.com.sg
Web : www.islandlaw.com.sg



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From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]
Sent: Tuesday, 8 March 2022 8:37 AM
To: sarah@islandlaw.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D201614/C02/SMM3927J/LEEPG & YOUR REF: FY89S TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D201614/C02/SMM3927J/LEEPG
Your reference: FY89S

Dear Sirs,

ACCIDENT INVOLVING SMM3927J & FY89S ON 05/03/2022

We refer to your email of 07/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 March 2022 8:35 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; sarah@islandlaw.com.sg

Subject: OUR REF: SNM22D201614/C02/SMM3927J/LEEPG & YOUR REF: FY89S TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the appended email.

Please **conduct PRS FY89S** soonest possible on behalf of Cecilia Lee.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Sarah <sarah@islandlaw.com.sg>
Sent: Monday, March 7, 2022 2:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: OUR REF: FBQ 3029K / YOUR VEH: SMM 1048J

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Dear Sirs,

ACCIDENT INVOLVING FY 89S & SMM 3927J ON 05.03.2022 AT 0145 HOURS ALONG SIMS AVE

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Maheswaran Manickam, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **FY 89S**.

Please be informed that the said vehicle can be inspected at:

Name: EQBH Pte Ltd
Address: 25 Kaki Bukit Road 4 #03-79 Singapore 417800
Contact Person: Mr. Willie
Contact Number: 9011 3391

To expedite matters, we have our client's instructions to propose Mr Low Sar Huei from Advance Automotive Consultancy Pte Ltd.

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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