

Meng Yan

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 8 March 2022 10:36 AM
To: 'Tan Chew Chik Jacqueline'; 'SUR'; 'assignments'
Subject: RE: YOUR REF: SNM22D201586/C02/SMW3100A/TANCHC || OUR REF : SB/PO/ACC/2022-9753

Dear Jacqueline,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.entaiping.com>
Sent: Monday, 7 March, 2022 5:53 PM
To: Oracle Law Corp <mail@oraclelaw.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: YOUR REF: SNM22D201586/C02/SMW3100A/TANCHC || OUR REF : SB/PO/ACC/2022-9753

WITHOUT PREJUDICE

SAVE AS TO COST

Dear Alvin,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis at MJE Motor Blk 7 Sin Ming Industrial Estate Sec c #01-94 Singapore 575642. Contact: 64542203.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Monday, 7 March 2022 5:32 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: RE: YOUR REF: SNM22D201586/C02/SMW3100A/TANCHC || OUR REF : SB/PO/ACC/2022-9753

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Dear Sirs,

ACCIDENT INVOLVING SLC 5774J, SMW 3100A, SLE 6408A & SG 1162Y ALONG ANG MO KIO AVENUE 1 ON 05-03-2022 @ 9 A.M.

1. We refer to your email on even date your list of motor surveyors.
2. We are instructed by our clients that they are not agreeable to the appointment of any one of the surveyors named in your said list. We are instructed to propose Mr. Nicky Seah of Absolute Appraisal Services Pte Ltd to conduct a joint pre-repair survey.

3. Kindly let us know **within the two (2) working days** whether you agree to our client' s said proposal failing which you are deemed to have agreed to the appointment Mr. Nicky Seah of Absolute Appraisal Services Pte Ltd.

Regards

Alvin Ong



• Advocates & Solicitors

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, March 7, 2022 4:17 PM
To: Oracle Law Corp <mail@oraclelaw.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D201586/C02/SMW3100A/TANCHC & YOUR REF : SB/PO/ACC/2022-9753, TO CONDUCT PRS

Without Prejudice

Our reference: **SNM22D201586/C02/SMW3100A/TANCHC**
Your reference: SB/PO/ACC/2022-9753

Dear Sirs,

ACCIDENT INVOLVING SMW3100A SLC 5774J , SLE 6408A & SG 1162Y ON 05/03/2022

We refer to your email of 07/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 7 March 2022 3:57 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; mail@oraclelaw.sg

Subject: OUR REF: SNM22D201586/C02/SMW3100A/TANCHC & YOUR REF : SB/PO/ACC/2022-9753, TO CONDUCT PRS

Without Prejudice

via email only

Dear Jacqueline

Please refer to the below email.

Please **conduct PRS SLC5774J** soonest possible.

Please contact our claims department Jacqueline Tan at 6389 6185, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

**Natalie Leong
Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175**

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Oracle Law Corp <mail@oraclelaw.sg>
Sent: Monday, March 7, 2022 10:24 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: URGENT : PRE-REPAIR NOTIFICATION - OLC REF : SB/PO/ACC/2022-9753 || CHINA TAIPING INSURANCE (S) PTE LTD REF : INSURER OF SMW 3100A

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Dear Sir,

ACCIDENT INVOLVING SLC 5774J, SMW 3100A, SLE 6408A & SG 1162Y ALONG ANG MO KIO AVENUE 1 ON 05-03-2022 @ 9 A.M.

We enclose a copy of our pre-repair notification of even date for your immediate attention and action.

Regards

Alvin Ong

 **Oracle Law Corporation**

• Advocates & Solicitors

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860