

Meng Yan

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 8 March 2022 11:35 AM
To: 'Chee So Chow'; 'SUR'; 'assignments'
Subject: RE: OUR REF: SNM22D201589/C02/GBK206S/CHEESC & YOUR REF: SBA788G, TO CONDUCT PRS

Dear So Chow,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, 7 March, 2022 5:37 PM
To: Admin A <admin-a@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: OUR REF: SNM22D201589/C02/GBK206S/CHEESC & YOUR REF: SBA788G, TO CONDUCT PRS

Hi Team

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

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From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, March 7, 2022 5:35 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Bryan Ang (bryanang@lkkauto.com) <bryanang@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; assignments@lkkauto.com; 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>; 'Rasul (LKKAuto)' <Rasul@lkkauto.com>

Subject: RE: OUR REF: SNM22D201589/C02/GBK206S/CHEESC & YOUR REF: SBA788G, TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officer,

We will use LKK service, thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

Sent: Monday, 7 March 2022 5:29 PM

To: Alan Quek <alan.quek@cyclecarriage.com.sg>

Subject: FW: OUR REF: SNM22D201589/C02/GBK206S/CHEESC & YOUR REF: SBA788G, TO CONDUCT PRS

This email was sent from outside of your organisation

Hi Alan

We refer to your email of 07/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, March 7, 2022 4:56 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; alan.quek@cyclecarriage.com.sg
Subject: OUR REF: SNM22D201589/C02/GBK206S/CHEESC & YOUR REF: SBA788G, TO CONDUCT PRS

Without Prejudice
via email only

Dear So Chow

Please refer to the below email.

Please **conduct PRS SBA788G** soonest possible.

Please contact our claims department Chee So Chow at 6389 6176, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

**Natalie Leong
Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175**

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Alan Quek <alan.quek@cyclecarrriage.com.sg>
Sent: Monday, March 7, 2022 11:35 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SBA788G / GBK206S Date of accident:04-03-2022

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CHINA TAIPING INSURANCE (S) PTE LTD
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SBA 788 G & GBK 206 S.**
Along **BKE EXIT WOODLAND.**

We have instructs by our client' s of motor vehicle no:**SBA 788 G**, which was involved in the above accident. Our client' s vehicle was damaged and. We now claiming against you for costs of repair and other consequential loss.

In order that you are the insurer of vehicle no:**GBK 206 S** are willing to DIRECT SETTLEMENT and other incidental claims. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



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