

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 11 March 2022 11:16 AM
To: Tan Kah Leong
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: OUR REF: SNM22D201650/C02/SMX5679D/TANKL & YOUR REF: SHA2879T (TP : LKK REF - CC3/CTI22002142/Tpa3), TPP DIRECT SETTLEMENT
Attachments: Email from TP wksp dd 110322.pdf

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured had private settled the matter with third party repairer. Kindly refer to the attached email with third party for your reference.

In view of this, we will proceed to close file and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 9 March, 2022 12:13 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D201650/C02/SMX5679D/TANKL & YOUR REF: SHA2879T (TP : LKK REF - CC3/CTI22002142/Tpa3), TPP DIRECT SETTLEMENT

Dear Mei Kwan,

We refer to your email below.

We regret that our insured has not reported the accident.

We has inform our insured to report asap for us to handle the matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, March 9, 2022 11:58 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Meikwan@lkkauto.com

Subject: OUR REF: SNM22D201650/C02/SMX5679D/TANKL & YOUR REF: SHA2879T (TP : LKK REF - CC3/CTI22002142/Tpa3), TPP DIRECT SETTLEMENT

Without Prejudice
via email only

Dear Kah Leong

Please refer to the below email.

Please **revert to LKK Auto on direct settlement SHA2879T** soonest possible.

Please contact our claims department Tan Kah Leong at 6389 6193, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, March 8, 2022 2:27 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMX5079D (OI : CTI - TBA) and SHA2879TP (TP : LKK REF - CC3/CTI22002142/Tpa3) on 02/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 2879T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Hsiao Tong (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Friday, 11 March 2022 10:54 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: Your Ref: SHA2879T // DOA: 02/03/2022// LKK Ref: CC3/CTI22002142/Tpa3(SMX5679D)

Dear Hsiao Tong

Yes, your principal insured had settled our claim and we shall close file at our end.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 11 March 2022 10:52 am
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Your Ref: SHA2879T // DOA: 02/03/2022// LKK Ref: CC3/CTI22002142/Tpa3(SMX5679D)

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Without Prejudice

Dear Catherine,

We refer to the above matter.

We understand that our insured is negotiating mutual settlement with your good office.

Kindly confirm if our insured had concluded settlement with your good office.

Than you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
