

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHC6479C/WL

**WITHOUT PREJUDICE**

1 April 2022

**(By Email Only)**

**Attn: The Motor Claims Department**

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Dear Sir/Madam

**ACCIDENT INVOLVING SHC6479C AND GBD4208Y ALONG WHITLEY ROAD INT SLIP OF PIE/TUAS ON 04.03.2022**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6479C**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBD4208Y** at the material time of the accident with the driver of our client's vehicle, **Mr. Tan Teck San**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBD4208Y**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 3,103.00
(2) Loss of Rental – 8 Days @\$78.11 per day	\$ 624.88
(3) Towing Fee	\$ 50.00
(4) GIA Search fee	\$ 2.00
	<b><u>\$ 3,779.88</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6479C**
- (2) Final repair bill
- (3) Towing Receipt
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) GIA search

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SHC6479C/WL**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Wennis Liew**

Email: [wennis.liew@premierauto.com.sg](mailto:wennis.liew@premierauto.com.sg)

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.


## AUTHORIZATION TO ACT

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHC 6479C (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 6479C that was damaged pursuant to the accident which occurred on 04/03/2022 (date) along WHITLEY ROAD INTO SLIP OF PIE/TUAS (location) involving vehicle no/s GBD 4208Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of June (month) 20 22 (year)

  
A blue circular stamp with the text "Premier Taxis Pte Ltd" is positioned to the left of a handwritten signature in blue ink.

Signed by "the third party claimant"  
(with chop if applicable)

  
A blue circular stamp with the text "PREMIER AUTOMOTIVE SERVICES PTE LTD" and "ARC" in the center is positioned to the left of a handwritten signature in blue ink.

Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00110872100 Claim No : SNM22D201607/C02/GBD4208Y/CHEESC

Claimant : PREMIER TAXIS PTE LTD

Amount : **S\$3,545.55**

SINGAPORE DOLLARS THREE THOUSAND FIVE HUNDRED FORTY FIVE  
AND CENTS FIFTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC6479C

Insured Vehicle No. : GBD4208Y

Date of Loss : 04/03/2022

Place of Accident : WHITLEY ROAD INTO SLIP OF PIE/TUAS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : Z&Z CREATION PTE LTD

Driver Name : DAI JI SONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,103.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	390.55
(4) <del>CIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees/P.T. Fees</del> /Towing	S\$	50.00
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	<b>S\$</b>	<b>3,545.55</b>
		=====

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Claimant Name: PREMIER TAXIS PTE LTD

NRIC No : JXXXXX975H

Signature : 

Date : 30/06/2022

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

### TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road # 16-00 Springleaf Tower  
SINGAPORE 079909

DATE 1-Apr-2022  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6479 C			\$ 2,900.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,900.00
GST @ 7%				\$ 203.00
GRAND TOTAL				\$ 3,103.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



25 March 2022

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Tan Teck San of NRIC Number S1528952Z is a registered driver of SHC6479C. Tan Teck San is paying a discounted daily rental rate of \$78.11 (Inclusive of GST) on 04 Mar 2022.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hashah

**PREMIER TAXIS PTE LTD**  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H

**CHECK IN / OUT VOUCHER**

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DRIVER'S NAME <u>Tan Teck San (Hired)</u>													
NRIC S		HANDPHONE <u>9789 1070</u>											
TAXI REGN NO. S H <u>C 6479C</u>		MAKE / MODEL <u>K02</u>											
DATE IN <u>040322</u>	TIME IN <u>2300</u>	DATE OUT <u>110322</u>	TIME OUT <u>1340</u>										
KILOMETRES IN		KILOMETRES OUT											
FUEL IN		FUEL OUT											
<table border="1"> <tr> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table>		E	1/4	1/2	3/4	F	<table border="1"> <tr> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table>		E	1/4	1/2	3/4	F
E	1/4	1/2	3/4	F									
E	1/4	1/2	3/4	F									

TAXI METER DOWNLOADED

**YES**
**NO**

DATE / TIME TOWED INTO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

**CHECK IN**
**CHECK OUT**

DRIVER'S NAME

DRIVER'S NAME

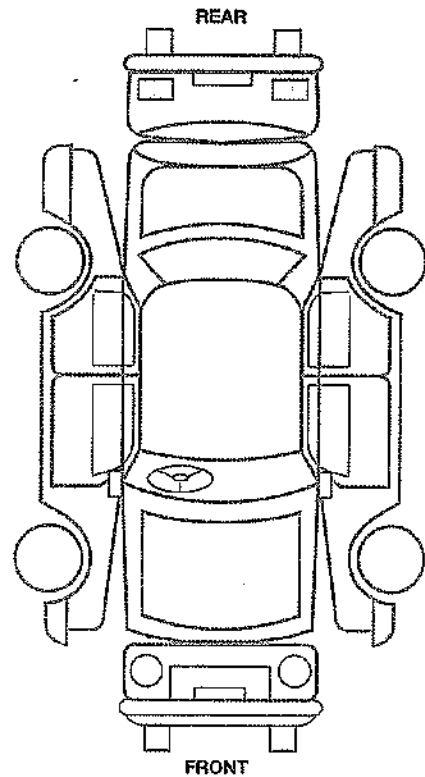
DRIVER'S SIGNATURE / DATE / TIME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

- |   |   |
|---|---|
| <input type="checkbox"/> SERVICING      | <input type="checkbox"/> OTHERS:                            |
| <input type="checkbox"/> T / BELT       |   |
| <input type="checkbox"/> AIRCON SYSTEM  | <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: |
| <input type="checkbox"/> TURBO          | <u>040322 1537</u>  |
| <input type="checkbox"/> BRAKE SYSTEM   | <u>To/K</u>   |
| <input type="checkbox"/> CLUTCH SYSTEM  |   |
| <input type="checkbox"/> BULB           |   |
| <input type="checkbox"/> UNDER CARRIAGE |   |
| <input type="checkbox"/> CPF            |   |
| <input type="checkbox"/> BATTERY        |   |

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

GBD4208Y

Date of Accident

04/03/2022 日

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 14/10/2021 - 13/10/2022

Requested By ..... NG BOON KAI (PREMIER AUTO...

Requested Date ..... 07/03/2022 13:39

## Payment details

Request Amount: S\$1.87

GST Amount: S\$0.13

Total Amount Due (GST Inclusive): S\$2

## General Insurance Association

Records Management Centre

GST Registration No: M400017735





# PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717  
TEL : 6743 1987 ( 3 LINES ) FAX : 6743 0013  
Email: peoplevehicle@gmail.com  
Reg No: 200415052W



Date: 4/3/22

CASH SALE/WORK ORDER No: PE 5534

貨號: Panto P/T  
Messrs: SHC6479C  
車號: BLK632 Senior PL  
Vehicle No: Omega Level 1  
由: 97891070  
To: 97891070  
其他: 97891070  
Remark: 97891070  
Time: 20:46:21.58:23:00 AMOUNT: \$ 50

注意: 本公司對所拖之車輛, 在進行中如有任何損失或破壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經手人  
Authorised by:

收貨人  
Received by:

- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ Jump Start
- ☐ Changing of Battery
- ☐ Tyre Replacement/ Patching
- ☐ Crane Up/Winch Out
- ☐ With Load/Cargo Box
- ☐ Flat Bed
- ☐ King Dolly to lift up
- ☐ Low Body Kit
- ☐ Repo
- ☐ Door Opening Service
- ☐ Collect Document/Key
- ☐ Jurong Island/Cargo Complex
- ☐ Woodlands/Tuas Checkpoint
- ☐ Cancellation Charge (Reach Location)
- ☐ Cancellation Charge (After 15 minute)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 14 March 2022 3:25 PM  
**To:** ADMIN@ZNZ.SG  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBD 4208Y(CHINA TAIPING) AND SHC 6479C AT/ALONG MOUNT PLEASANT ROAD ON 04/03/2022

14 March 2022

**Z&Z CREATION PTE LTD**  
Driver: DAI JI SONG

[By Email Only]

Dear Sir/Madam,

**You Ref: GBD4208Y**

**Our Ref: CC3/CTI22002125/Tpa3**

**ACCIDENT INVOLVING GBD 4208Y(CHINA TAIPING) AND SHC 6479C AT/ALONG MOUNT PLEASANT ROAD ON 04/03/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC6479C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Wednesday, 1 June 2022 6:35 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [Seek Mandate] - OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/Tpa3- SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Hi Team

We agree to offer repairer **"PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$3,545.55(all-in)**.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, June 1, 2022 3:42 PM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [Seek Mandate] - OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/Tpa3- SHC6479C, TPP DIRECT SETTLEMENT - PRS -

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our email dated 08/04/2022.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 4 May 2022 11:36 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Seek Mandate] - OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/Tpa3- SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Dear Sirs/Mdm,

We refer to our email dated 08/04/2022.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 8 April 2022 9:55 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** [Seek Mandate] - OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/Tpa3- SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Your ref: **SNM22D201607/C02/GBD4208Y/CHEESC**

LKK ref : CC3/CTI22002125/Tpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBD4208Y(CHINA TAIHING) AND SHC6479C(TP) ON 04/03/2022**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$3,545.55(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,757.84	\$ 3,103.00 (\$2,900.00 + 7%GST)
2. Loss of Rental (8days x \$78.11)	\$ 624.88	\$ 390.55 (5days x \$78.11)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 50.00	\$ 50.00
<b>Total</b>	<b>\$ 9,434.72</b>	<b><u>\$ 3,545.55</u></b>

Surveyor recommended 3days for repair + 1Sunday + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/04/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, 13 March 2022 11:14 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/Tpa3- SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Dear So Chow,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

- preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

**Sent:** Wednesday, March 9, 2022 3:59 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/pa3- SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Hi Team

Please see attached our insured's GIA report as requested.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI

**Sent:** Wednesday, March 9, 2022 9:08 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/pa3-SHC6479C, TPP DIRECT SETTLEMENT - PRS -

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear So Chow,

Please refer to the appended email.

Please **revert to LKK Auto on Direct Settlement SHC6479C** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)** or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, March 8, 2022 10:07 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBD4208Y (OI : CTI - TBA) AND SHC6479C (TP : LKK REF - CC3/CTI22002125/pa3) on 04/03/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP statement

- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***