PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL: 65446671 FAX: 62141511 CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHC6479C/WL

WITHOUT PREJUDICE

1 April 2022

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHC6479C AND GBD4208Y ALONG WHITLEY ROAD INT SLIP OF PIE/TUAS ON 04.03.2022

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6479C**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: GBD4208Y at the material time of the accident with the driver of our client's vehicle, Mr. Tan Teck San.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBD4208Y**, our client's vehicle was damaged and we have been put to loss and damage as follows:

	<u>\$_</u>	3,779.88
(4) GIA Search fee	<u>\$_</u>	2.00
(3) Towing Fee	\$	50.00
(2) Loss of Rental – 8 Days @\$78.11 per day	\$	624.88
(1) Cost of repair (Incl. GST)	\$	3,103.00

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of SHC6479C
- (2) Final repair bill
- (3) Towing Receipt
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL: 65446671 FAX: 62141511 CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHC6479C/WL

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department - Wennis Liew

Email: wennis.liew@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

AUTHORIZATION TO ACT

I, <u>PREMIER TAXIS PTE LTD</u> (the third party claimant") of <u>23 CHANGI SOUTH AVENUE 2</u> #03-02 SINGAPORE 486443 (address), owner of <u>SHC 6479C</u> (vehicle no.) hereby authorize <u>PREMIER AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHC 6479C</u> that was damaged pursuant to the accident which occurred on <u>04/03/2022</u> (date) along <u>WHITLEY ROAD INTO SLIP OF PIE/TUAS</u> (location) involving vehicle no/s <u>GBD 4208Y</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of June (month) 20 1) (year)

Signed by "the third party claimant"

(with chop if applicable)

Signed by "the workshop" (with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00110872100 Claim No : SNM22D201607/C02/GBD4208Y/CHEESC

Claimant : PREMIER TAXIS PTE LTD

Amount : \$\$3,545.55

SINGAPORE DOLLARS THREE THOUSAND FIVE HUNDRED FORTY FIVE

AND CENTS FIFTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC6479C Insured Vehicle No. : GBD4208Y

Date of Loss : 04/03/2022

Place of Accident : WHITLEY ROAD INTO SLIP OF PIE/TUAS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : Z&Z CREATION PTE LTD

Driver Name : DAI JI SONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$	
(2)	Cost of Repair/Excess	S\$	3,103.00
(3)	Loss of Use /Rental/ Earning	S\$	390.55
(4)	GIA/Police Reports/		
	Investigation Results/Search Fees	S\$	2.00
(5)	Medical Reports/Expenses	S\$	
(6)	Survey Fees/P.T. Fees/Towing	S\$	50.00
(7)	Cost including Disbursement	S\$	
		=====	
	TOTAL	. S\$	3,545.55

Claimant Name: PREMIER TAXIS PTE LTD

NRIC No :

XXXXX 975H

Signature

Date

30/06/2071

This Settlement excludes any

bodily injuries arising out of the above said accident and pertains to property damage only



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

DATE

1-Apr-2022

PAGE

1 OF 1

China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road # 16-00 Springleaf Tower SINGAPORE 079909

ITEM	Description	QTY	U.PRICE	Al	MOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA			\$	2,900.00
	REGN NO: SHC 6479 C				
		947			
	* a				
		9			
				20	
TOTAL LUMPSUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR					2,900.00
GST @ 7%					203.00
GRAND TOTA				\$	3,103.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



25 March 2022

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Tan Teck San of NRIC Number S1528952Z is a registered driver of SHC6479C. Tan Teck San is paying a discounted daily rental rate of \$78.11 (Inclusive of GST) on 04 Mar 2022.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hasnah

PREMIER TANIS PTE LTD 23 Changi South Avenue 2 #03-02 Singapore 486443 Telephone: +65 6214 8880 Fax: +65 6214 0330 www.premiertaxi.com.sg Co. Reg. No. 200304975H



(1) BATTERY

CHECK IN / OUT VOUCHER

VEH NO.	******	JOE	3 NC),		
	1					1

P		CHECK IN	I OUI VOUCE	TEK	
DRIVER'S NAME "	Tan Teck san	(Hiller)	400	INDICATE AREA	OF DAMAGE HERE:
NRIC S		HANDPHONE (7891070		REAR
TAXI REGN NO. S I	4 (64790	MAKE / MODEL	K02	· 	
DATE IN	TIME IN	DATE OUT	TIME OUT		
0403 22	2300	110322	1340	me	30
KILOMETRES IN	FUEL IN	KILOMETRES OUT	FUEL OUT		11/11
:	E 1/4 1/2 3/4 F		E 1/4 1/2 3/4 F		
TAXI METER DOWNLO	OADED	•			<i>>_</i> (()
		DATE / TIME TOWED	IN TO WORKSHOP		
YES	NO	DATE / TIME CALL TO D	RIVER FOR VEHICLE COLLECTION		
I ACKNOWELDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AN THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECTOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.		TON IN EVERY RESPECT			
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tanta.	- 300	10	FOCK VOW	()/	\(\(\)
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DRIVER'S NAME DRIVER'S NAME		DRIVER'S NAME			
	~ \		$V \cdot \mathcal{S}^{\star}$		
DRIVER'S SIGNATURE / DATE / TIME DRIVER'S SIGNATURE /		URE / DATE / TIME		RONT	
<i>S</i> .			200	BODY MARKINGS	HONE
				1 - Light Dent	5 - Damaged
CHECKED IN BY (PREMIER'S AUTHOR	ISED WORKSHOP)	CHECKED OUT BY (PREMIER'S AUTH	, ORISED WORKSHOP)	2 – Serious Dent 3 – Light Scratch 4 – Serious Scratch	6 – Chip 7 – Crack 8 – Peeling
SERVICE / REPAIRS	DONE		DRIVER'S REMARKS	, , , , , , , , , , , , , , , , , , ,	
SERVICING	O OTHERS:				
O T/BELT					
☐ AIRCON SYSTEM	O ACCIDENT: DATE /	TIME of ACCIDENT:			
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CLUTCH SYSTEM					
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			(

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBD4208Y

Date of Accident

04/03/2022 苗

Reset

% RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	China Taiping Insurance (Sing
Period of Insurance	14/10/2021 - 13/10/2022
Requested By	NG BOON KAI (PREMIER AUTO
Requested Date	07/03/2022 13:39

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: **M400017735**



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717 TEL: 6743 1987 (3 LINES) FAX: 6743 0013 Email: peoplevehicle@gmail.com Reg No: 200415052W



Date: 4/3/22	CASH SALE/WORK ORDER No:PE 5534
實 號 PAUTO P/O P/O Messrs: 中 號 SHC632 Sevial PJ Model No: Delicite No:	Accident/Breakdown Multi/Basement Jump Start Changing of Battery Tyre Replacement/ Patching Crane Up/Winch Out With Load/Cargo Box Flat Bed King Dolly to lift up Low Body Kit Repo Door Opening Service
vehicle whilst being towed. 但于人 Authorised by: Received by:	Woodlands/Tuas Checkpoint Cancellation Charge (Reach Location Cancellation Charge (After 15 minu

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 14 March 2022 3:25 PM

To: ADMIN@ZNZ.SG

Subject: Claim Notification - ACCIDENT INVOLVING GBD 4208Y(CHINA TAIPING) AND SHC

6479C AT/ALONG MOUNT PLEASANT ROAD ON 04/03/2022

14 March 2022

Z&Z CREATION PTE LTD [By Email Only]

Driver: DAI JI SONG

Dear Sir/Madam,

You Ref: GBD4208Y

Our Ref: CC3/CTI22002125/Tpa3

ACCIDENT INVOLVING GBD 4208Y(CHINA TAIPING) AND SHC 6479C AT/ALONG MOUNT PLEASANT ROAD ON

04/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC6479C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Wednesday, 1 June 2022 6:35 PM

To: Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Admin A

Subject: RE: [Seek Mandate] - OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR

REF: CC3/CTI22002125/Tpa3- SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Hi Team

We agree to offer repairer "PREMIER AUTOMOTIVE SERVICES PTE LTD" at \$3,545.55(all-in).

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: <u>claimsdept@sg.cntaiping.com</u>

W: www.sg.cntaiping.com I FB: www.facebook.com/chinataipingsg/ I WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, June 1, 2022 3:42 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF:

CC3/CTI22002125/Tpa3-SHC6479C, TPP DIRECT SETTLEMENT - PRS -

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our email dated 08/04/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 4 May 2022 11:36 AM

To: Chee So Chow < sochow.chee@sg.cntaiping.com >

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF:

CC3/CTI22002125/Tpa3- SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Dear Sirs/Mdm,

We refer to our email dated 08/04/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) Sent: Friday, 8 April 2022 9:55 AM

To: Chee So Chow < sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [Seek Mandate] - OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF:

CC3/CTI22002125/Tpa3-SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Your ref: SNM22D201607/C02/GBD4208Y/CHEESC

LKK ref: CC3/CTI22002125/Tpa3q2

Dear Sirs/Mdm,

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "PREMIER AUTOMOTIVE SERVICES PTE LTD" at \$3,545.55(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,757.84	\$ 3,103.00 (\$2,900.00 + 7%GST)
2. Loss of Rental (8days x \$78.11)	\$ 624.88	\$ 390.55 (5days x \$78.11)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 50.00	\$ 50.00
Total	\$ 9,434.72	\$ 3,545.55

Surveyor recommended 3days for repair + 1Sunday + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Sunday, 13 March 2022 11:14 PM

To: Chee So Chow < sochow.chee@sg.cntaiping.com >

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Admin A < admin-a@lkkauto.com >; Hsiao Tong

(LKKAuto) < chewht@lkkauto.com>

Subject: RE: OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF:

CC3/CTI22002125/Tpa3-SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Dear So Chow,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

- preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow [mailto:sochow.chee@sg.cntaiping.com]

Sent: Wednesday, March 9, 2022 3:59 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto)

<<u>Meikwan@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF:

CC3/CTI22002125/pa3-SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Hi Team

Please see attached our insured's GIA report as requested.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com I FB: www.facebook.com/chinataipingsg/ I WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, March 9, 2022 9:08 AM

To: Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>; <u>Meikwan@lkkauto.com</u>; Admin A <<u>admin-</u>

a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/pa3-

SHC6479C, TPP DIRECT SETTLEMENT - PRS -

WITHOUT PREJUDICE via EMAIL ONLY

Dear So Chow.

Please refer to the appended email.

Please revert to LKK Auto on Direct Settlement SHC6479C soonest possible.

Please contact our claims department Ms Chee So Chow 6389 6176 the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, March 8, 2022 10:07 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD4208Y (OI: CTI - TBA) AND SHC6479C (TP:

LKK REF - CC3/CTI22002125/pa3) on 04/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

TP statement.

• Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.