

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Sunday, March 13, 2022 11:14 PM
To: Chee So Chow
Cc: Claims Dept of CTI; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/Tpa3- SHC6479C, TPP DIRECT SETTLEMENT - PRS -
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED + TOWING RECEIPT.PDF; LKK SURVEY PHOTO.PDF

Dear So Chow,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow [mailto:sochow.chee@sg.cntaiping.com]
Sent: Wednesday, March 9, 2022 3:59 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/pa3- SHC6479C, TPP DIRECT SETTLEMENT - PRS -

Hi Team

Please see attached our insured's GIA report as requested.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, March 9, 2022 9:08 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: OUR REF: SNM22D201607/C02/GBD4208Y/CHEESC & YOUR REF: CC3/CTI22002125/pa3-SHC6479C, TPP DIRECT SETTLEMENT - PRS -

WITHOUT PREJUDICE
via EMAIL ONLY

Dear So Chow,

Please refer to the appended email.

Please **revert to LKK Auto on Direct Settlement SHC6479C** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, March 8, 2022 10:07 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBD4208Y (OI : CTI - TBA) AND SHC6479C (TP : LKK REF - CC3/CTI22002125/pa3) on 04/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP statement
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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