

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 8 March, 2022 10:07 AM  
**To:** Claims Dept of CTI  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** Direct Settlement - Accident Involving GBD4208Y (OI : CTI - TBA) AND SHC6479C (TP : LKK REF - CC3/CTI22002125/pa3) on 04/03/2022  
**Attachments:** TP ESTIMATE + TP STATEMENT.pdf

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP statement
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***