

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 19 April 2022 5:18 PM
To: 'Teo, Grace'; Gnoh, Pau Loong; SUR
Subject: RE: LKK/MC \ CMTD2200817/GPL : Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U
Attachments: SLU2526J IA.pdf

Dear Mr Gnoh,

Enclosed herewith preliminary advice of SLU 2526J.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 7 March 2022 2:26 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: LKK/MC \ CMTD2200817/GPL : Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U

Dear Grace,

Thank you for the assignment.

Repairer arrange on 8.3.22.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 7 March, 2022 1:57 PM
To: Nineteen Autowerks <nineteenautowerks@gmail.com>; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: LKK/MC \ CMTD2200817/GPL : Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U

Without Prejudice

Our Reference: CMTD2200817/GPL

Your Reference: SLU2526J

Hi Vessie,

We refer to your email reply and agreed to appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SLU2526J** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Nineteen Autowerks <nineteenautowerks@gmail.com>

Sent: Monday, March 7, 2022 1:48 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: PRI \ CMTD2200817/GPL : Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Kindly appoint Marcus Chua to survey the vehicle.

Thank you.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	✓
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Thank you.

On Mon, 7 Mar 2022 at 1:45 PM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2200817/GPL

Your Reference: SLU2526J

Without Prejudice

Date: 07/03/2022

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S NINETEEN AUTOWERKS PTE LTD

Dear Vessie,

ACCIDENT INVOLVING XD3427C & SLU2526J ON 04.03.2022

We refer to your Notice of Accident dated 07/03/2022.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 2177/
PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

[50 Raffles Place, #03-03](#) Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: claimsreport <claimsreport@sompo.com.sg>

Sent: Monday, March 7, 2022 12:45 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U

Hi,

I'm forwarding this email fyna.

Best Regards

Asotha Surendran



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Nineteen Autowerks <nineteenautowerks@gmail.com>

Sent: Monday, March 7, 2022 11:56 AM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

We are instructed by Roger Yong Yoke Shang to notify you of a road traffic accident on 04/03/2022 at about 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving our client's vehicle registration number SLU 2526 J and vehicle registration number XD 3427 C driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Kindly provide a list of surveyors to choose from, you may contact me @ **9674 1991** should you require more information.

*Survey Address: [39 Woodlands Close](#), MEGA@Woodlands #01-24, Singapore 737856

Thank you.

--

Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd [Block 436 Tampines Street 43 #07-97 Singapore 520436](#) | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

WARNING: The information contained in this email (including any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you.

--

Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd [Block 436 Tampines Street 43 #07-97 Singapore 520436](#) | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

WARNING: The information contained in this email (including any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you.