

## Meng Yan (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Monday, 7 March, 2022 1:59 PM  
**To:** admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR'  
**Cc:** Gnoh, Pau Loong  
**Subject:** RE: LKK/MC \ CMTD2200817/GPL : Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U  
**Attachments:** WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Teo, Grace

**Sent:** Monday, March 7, 2022 1:57 PM

**To:** 'Nineteen Autowerks' <nineteenautowerks@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

**Cc:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Subject:** LKK/MC \ CMTD2200817/GPL : Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U

Without Prejudice

Our Reference: CMTD2200817/GPL

Your Reference: SLU2526J

Hi Vessie,

We refer to your email reply and agreed to appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SLU2526J** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

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**From:** Nineteen Autowerks <nineteenautowerks@gmail.com>

**Sent:** Monday, March 7, 2022 1:48 PM

**To:** Teo, Grace <grace.teo@sompo.com.sg>

**Cc:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Subject:** Re: PRI \ CMTD2200817/GPL : Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U

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Dear Sir/Mdm,

Kindly appoint Marcus Chua to survey the vehicle.

Thank you.

**Pre-Repair Survey**

|  | <b>Motor Surveyor</b> | <b>Surveyor</b> | <b>Selection (Indicate as tick)</b> |
|--|-----------------------|-----------------|-------------------------------------|
|  | FormTeam Consultancy  | Frankie Pang    |                                     |
|  | LKK Auto Consultants  | Adrian Ling     |                                     |
|  |                       | Kenneth Kong    |                                     |
|  |                       | Marcus Chua     | ✓                                   |
|  | Priority Services     | Jimmy Lee       |                                     |
|  | Raleigh Services      | Andrew Ow Yong  |                                     |
|  | RT Appraisal Pte Ltd  | Ricky Teng      |                                     |
|  |                       | Elgene Teng     |                                     |

Thank you.

On Mon, 7 Mar 2022 at 1:45 PM, Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD2200817/GPL

Your Reference: SLU2526J

**Without Prejudice**

Date: 07/03/2022

**EMAIL ONLY**

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S NINETEEN AUTOWERKS PTE LTD**

Dear Vessie,

**ACCIDENT INVOLVING XD3427C & SLU2526J ON 04.03.2022**

We refer to your Notice of Accident dated 07/03/2022.

Kindly re-direct your future motor claims survey request to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

|  | <b>Motor Surveyor</b> | <b>Surveyor</b> | <b>Selection (Indicate as tick)</b> |
|--|-----------------------|-----------------|-------------------------------------|
|  | FormTeam Consultancy  | Frankie Pang    |                                     |
|  | LKK Auto Consultants  | Adrian Ling     |                                     |
|  |                       | Kenneth Kong    |                                     |
|  |                       | Marcus Chua     |                                     |
|  | Priority Services     | Jimmy Lee       |                                     |
|  | Raleigh Services      | Andrew Ow Yong  |                                     |
|  | RT Appraisal Pte Ltd  | Ricky Teng      |                                     |
|  |                       | Elgene Teng     |                                     |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**From:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Sent:** Monday, March 7, 2022 12:45 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** FW: Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U

Hi,

I'm forwarding this email fyna.

Best Regards

**Asotha Surendran**

Claims Division

**Sompo Insurance Singapore Pte. Ltd.**

**50 Raffles Place, #03-03** Singapore Land Tower, Singapore 048623

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**From:** Nineteen Autowerks <[nineteenautowerks@gmail.com](mailto:nineteenautowerks@gmail.com)>

**Sent:** Monday, March 7, 2022 11:56 AM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** Pre-Repair Inspection for SLU 2526 J // Accident on 04/03/2022 @ 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving Vehicle Number SLU 2526 J, XD 3427 C, GZ 5550 B, SKB 932 U

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Dear Sir/Mdm,

We are instructed by Roger Yong Yoke Shang to notify you of a road traffic accident on 04/03/2022 at about 16:35 HR at along Woodlands Ave 12 towards Ave 5 involving our client's vehicle registration number SLU 2526 J and vehicle registration number XD 3427 C driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Kindly provide a list of surveyors to choose from, you may contact me @ **9674 1991** should you require more information.

\*Survey Address: [39 Woodlands Close](#), MEGA@Woodlands #01-24, Singapore 737856

Thank you.

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Best Regards,

Vessie Foo

**Nineteen Autowerks Pte Ltd** [Block 436 Tampines Street 43 #07-97 Singapore 520436](#) | T: +65 9674 1991 | E: [Nineteenautowerks@gmail.com](mailto:Nineteenautowerks@gmail.com) | Co. Reg. No. 201922431M

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Best Regards,

Vessie Foo

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