

Shiau Chan (LKKAUTO)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Monday, 11 April 2022 4:02 PM
To: Shiau Chan (LKKAUTO); SUR
Cc: LEE KATIE
Subject: RE: Survey Request - Our Client : SLU 6337 L Your Insured : SJQ 6183 H D.O.A : 04.03.2022

M12D17942203

[Notice](#)

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, April 11, 2022 4:00 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: Survey Request - Our Client : SLU 6337 L Your Insured : SJQ 6183 H D.O.A : 04.03.2022

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Dear Josephine,

Kindly provide us the claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 7 March 2022 4:45 PM
To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'LEE KATIE' <katielee@uoi.com.sg>
Subject: RE: Survey Request - Our Client : SLU 6337 L Your Insured : SJQ 6183 H D.O.A : 04.03.2022

Dear Josephine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Monday, 7 March, 2022 4:13 PM
To: sur@lkkauto.com; assignments@lkkauto.com
Cc: venus <venus@itm.sg>; LEE KATIE <katielee@uoi.com.sg>
Subject: FW: Survey Request - Our Client : SLU 6337 L Your Insured : SJQ 6183 H D.O.A : 04.03.2022

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

Our insured has not report the accident hence we are unable to revert on liability .

[Notice](#)

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Josephine Wong



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From: venus <venus@ltm.sg>

Sent: Monday, March 7, 2022 3:52 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>; 'Mandy' <mandy@ltm.sg>

Subject: RE: Survey Request - Our Client : SLU 6337 L Your Insured : SJQ 6183 H D.O.A : 04.03.2022

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WITHOUT PREJUDICE

Good Afternoon Josephine,

Our client select LKK Auto Consultants Pte Ltd.

May I know who the officer in charge to revert the liability are?

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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SIN MING AUTOCARE #03-09/10/06
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TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 160 SIN MING DRIVE
SIN MING AUTO CITY #01-13
SINGAPORE 575722

TEL: +65 6452 3397

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 6452 0893

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From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]

Sent: 07 March 2022 15:19

To: venus@ltm.sg

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: Survey Request - Our Client : SLU 6337 L Your Insured : SJQ 6183 H D.O.A : 04.03.2022

Without Prejudice

Dear Venus

We propose Premier Appraisal , if you do not agree, kindly choose from our lists of surveyors.

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Josephine Wong

Executive
Claims



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represent the opinion of UOI or any entity in the UOI Group.

From: venus <venus@ltn.sg>

Sent: Monday, 7 March 2022 11:55 AM

To: LEE KATIE <katielee@uoi.com.sg>

Cc: 'Mandy' <mandy@ltn.sg>

Subject: RE: Survey Request - Our Client : SLU 6337 L Your Insured : SJQ 6183 H D.O.A : 04.03.2022

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WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLU 6337 L** to submit a claim against your insured, **SJQ 6183 H** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference:

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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