Elaine (LKK Auto)

To: 'WONG JOSEPHINE'

Cc: Shiau Chan (LKKAuto); SUR; 'Huey Yon (LKKAuto)'

Subject: RE: Survey Request - Our Client : SLU 6337 L Your Insured : SJQ 6183 H D.O.A :

04.03.2022 Our ref: M12D17942203

Attachments: GIA Rpt.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LKKPhoto.pdf; Resurvey

Photo-1.pdf; Resurvey Photo-2.pdf; UOI2-LKKInvoice-AC2202143.pdf

Dear Josephine,

Enclose Survey Report of SLU 6337L.

Thank you.

Best Regards, **ELAINE** | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Wednesday, 13 April 2022 10:05 AM

To: 'WONG JOSEPHINE'; SUR; Reports (LKKAuto)

Subject: RE: Survey Request - Our Client: SLU 6337 L Your Insured: SJQ 6183 H D.O.A: 04.03.2022 Our

ref: M12D17942203

Dear Josephine,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 12 April 2022 1:22 PM

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>;

SUR <<u>sur@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Survey Request - Our Client: SLU 6337 L Your Insured: SJQ 6183 H D.O.A: 04.03.2022 Our

ref: M12D17942203

Dear Josephine,

Thank you for the email.

Dear Shiau Chan,

Please assist. Our ref: CS/UOI22002116/Kqy3

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Tuesday, 12 April, 2022 11:42 AM

To: sur@lkkauto.com; assignments@lkkauto.com

Subject: FW: Survey Request - Our Client: SLU 6337 L Your Insured: SJQ 6183 H D.O.A: 04.03.2022 Our

ref: M12D17942203

Dear Lkk

We have received third party's claim, kindly forward survey report quickly.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: WONG JOSEPHINE

Sent: Monday, March 7, 2022 4:13 PM

To: sur@lkkauto.com; assignments@lkkauto.com

Cc: venus < venus@ltm.sg >; LEE KATIE < katielee@uoi.com.sg >

Subject: FW: Survey Request - Our Client: SLU 6337 L Your Insured: SJQ 6183 H D.O.A: 04.03.2022

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle.

Details of survey as email below. Thanks

Our insured has not report the accident hence we are unable to revert on liability.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: venus < venus@ltm.sg >

Sent: Monday, March 7, 2022 3:52 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: LEE KATIE < katielee@uoi.com.sg>; 'Mandy' < mandy@ltm.sg>

Subject: RE: Survey Request - Our Client: SLU 6337 L Your Insured: SJQ 6183 H D.O.A: 04.03.2022

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WITHOUT PREJUDICE

Good Afternoon Josephine,

Our client select LKK Auto Consultants Pte Ltd.

May I know who the officer in charge to revert the liability are?

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

www. LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩珍私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BUX 176 SIN MING DRIVE SIN MING AUTOCARE #03-09/10/06 SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 150 SIN MING DRIVE SIN MING AUTO CITY #01-13 SINGAPORE 5757722

TEL: +65 64532397

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm

Sat 9am - 5pm

(PTalis)





24hrs Helpline: +65 64520893

WWW.ATM.SG

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From: WONG JOSEPHINE [mailto:josephinewong@uoi.com.sg]

Sent: 07 March 2022 15:19

To: venus@ltm.sg

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: Survey Request - Our Client: SLU 6337 L Your Insured: SJQ 6183 H D.O.A: 04.03.2022

Without Prejudice

Dear Venus

We propose Premier Appraisal, if you do not agree, kindly choose from our lists of surveyors.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sq

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represent the opinion of UOI or any entity in the UOI Group.

From: venus < venus@ltm.sg>

Sent: Monday, 7 March 2022 11:55 AM **To:** LEE KATIE <katielee@uoi.com.sg>

Cc: 'Mandy' <mandy@ltm.sg>

Subject: RE: Survey Request - Our Client: SLU 6337 L Your Insured: SJQ 6183 H D.O.A: 04.03.2022

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WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLU 6337** L to submit a claim against your insured, **SJQ 6183** H which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference:

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd.

www. LTM.sg

+65 6452 0893 (Office) +65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

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