

## Meng Yan (LKK Auto)

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Monday, 7 March, 2022 2:15 PM  
**To:** sur@lkkauto.com; assignments@lkkauto.com  
**Subject:** FW: OWN DAMAGED CLAIM FOR VEHICLE SMW 9549 A DOA 03/03/2022 - TOW IN  
  
**Importance:** High

Without Prejudice

Dear LKK

It happened both OD and TPD surveyed by your firm .

Can forward OI - SMW 9549A PARF/COE to us quickly .

Thanks

### Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

## Josephine Wong

Executive  
Claims



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146 Robinson Road, #02-01, UOI Building, Singapore 068909

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**From:** LEE KATIE <katielee@uoi.com.sg>  
**Sent:** Monday, March 7, 2022 2:12 PM  
**To:** SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Subject:** FW: OWN DAMAGED CLAIM FOR VEHICLE SMW 9549 A DOA 03/03/2022 - TOW IN  
**Importance:** High

Dear All,

Kindly proceed with the survey and advise whether the vehicle is still economical to repair.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

**Katie Lee**

Senior Manager  
Claims



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**From:** LEE KATIE

**Sent:** Monday, 7 March 2022 2:10 PM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE SMW 9549 A DOA 03/03/2022 - TOW IN

**Importance:** High

Dear Jennis,

We will appoint surveyor from LKK Auto Consultant to contact your office.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

**Katie Lee**

Senior Manager  
Claims



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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, 4 March 2022 5:50 PM

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OWN DAMAGED CLAIM FOR VEHICLE SMW 9549 A DOA 03/03/2022 - TOW IN

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Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 08/03/2022 @ 2PM @ Benoi. Tow in.

Address : 24 Benoi Sector. S629857

Thank you.

**Best Regards,  
Jennis Tan  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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