

J-MART MOTOR PTE LTD

Block 5, Defu Lane 10, #01-578,
Defu Industrial Park C, Singapore 539186
Tel : 6343-0934 Fax : 6343-0921
Email : jmartauto@gmail.com
Registration No: 201400246D
GST Reg. No: 201400246D

QBE INSURANCE (S) PTE LTD

Attn: Motor Claims Dept

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE SND 1664C & SKW 8342J ALONG Macpherson Rd ON 3/3/2022

We understand that you are the insurer of SKW 8342J vehicle.

I/We wish to inform you that my/our vehicle SND 1699C have been completed repairs to my/our satisfaction by M/s J-MART MOTOR PTE LTD. I/We therefore propose to claim from your as follows:

- | | | |
|----|--------------------------------|------------|
| 1. | Cost of Repair Plus GST | S\$2675.00 |
| 2. | Loss of Rental (S\$180x 9Days) | S\$1620.00 |
| 3. | Towing. | S\$ 00.00 |

TOTAL S\$ 4295.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



AUTHORIZATION TO ACT

I, Day & Night Services Pte Ltd (the third party claimant") of
126 Joo Seng Rd (318355) (address), owner of SND 1669C
(vehicle no.) hereby authorize J-Mart Motor Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SND 1669C that was damaged pursuant to the accident which occurred on
3/3/2022 (date) along Marpherson Rd (location)
involving vehicle no/s SKN 83428 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 3 (day) of Mar (month) 20 22 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Block 5 Defu Lane 10, #01-578
Defu Industrial Park C, (S)539186
Company Reg. No. 201400246D
GST Reg No. 201400246D
Email: jmartauto@gmail.com
jmartmotorpl@gmail.com
Tel: 6343-0934 Fax: 6343-0921

Day & Night Services Pte Ltd
PAYABLE BY QBE INSURANCE (S) PTE LTD

J - MART MOTOR PTE LTD



AUTHORISED SIGNATURE

A & T CAR RENTAL PTE. LTD.


Co. Reg. No. 201600008M

BLOCK 119 ALJUNIED AVENUE 2 #01-24 SINGAPORE 380119

HP: 9681 3079

VRA No.: 0878

VEHICLE RENTAL AGREEMENT


HIRER'S PARTICULARS		Vehicle No: <u>SJM 8537D</u> Replace Veh No:	
Name: (as in I/C) <u>Day & Night Services Pte Ltd</u>		Mileage Out: _____ Mileage Out: _____	
NRIC / PASSPORT No: _____		Make & Model: <u>Toyota Wish</u> <u>Auto</u> / Manual	
Address (Res): _____		Group: _____	
Name & Address of Employer: _____		OUT: Date <u>3/3/22</u> Time: <u>3.15 pm</u>	
Occupation: _____ Driving Exp: _____		HIRE / PERIOD EXPIRY	
Driving Licence No: _____ D/L Type: Local / International		COLLISION DAMAGE WAIVER Excess <u>2500</u> YES / <u>NO</u>	
Issue Date: _____ Date of Birth: _____		PERSONAL ACCIDENT INSURANCE YES / <u>NO</u>	
Tel: (O) _____ (R) _____ HP _____		CHARGES	
ADDITIONAL DRIVER'S PARTICULARS		Daily <u>9</u> @ \$ <u>180</u> per day <u>1620/-</u>	
Name: (as in I/C) <u>Azli Bin Kasnani</u>		Weekly @ \$ _____ per week	
NRIC / PASSPORT No: <u>S9315470 C</u>		Monthly @ \$ _____ per month	
Address (Res): <u>459 Yishun Ave 11 #02-722</u> <u>(760459)</u>		Hours @ \$ _____ per hour	
Driving Licence No: <u>As Above</u> D/L Type: Local / International		Others @ \$ _____	
Issue Date: _____ Date of Birth: _____		CDW @ \$ _____ per day / month	
Occupation: _____ Driving Exp: _____		PAI @ \$ _____ per day / month	
		Delivery Service	
		SUB TOTAL \$ <u>1620/-</u>	
VEHICLE CHECK LIST		PETROL LEVEL	
INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS		Out E <u>1/4</u> 1/2 3/4 F	
RIGHT FRONT TOP LEFT		In E <u>1/4</u> 1/2 3/4 F	
ACCESSORIES CHECK		EXTENSION	
<input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S/Tyre		Collection Service	
<input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps		Misc.	
<input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD <input type="checkbox"/> Cartridges		TOTAL CHARGES \$ <u>1620/-</u>	
		Rented Out By:	
		Hirer's Signature 	
		Addition Driver's Signature	

I had read and agreed to the terms and conditions on both sides of this agreement. If I have presented a charge/credit card for payment, I agreed that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All informations I had given A & T CAR RENTAL PTE. LTD. in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY A & T CAR RENTAL PTE. LTD.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO A & T CAR RENTAL PTE. LTD. AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER / DRIVER
<u>12/3/22</u>	<u>9.30am</u>				

A & T CAR RENTAL PTE. LTD. Co. Reg. No. 201600008M
BLOCK 119 ALJUNIED AVENUE 2 #01-24 SINGAPORE 380119
HP: 9681 3079

No.: 0103

OFFICIAL RECEIPT

DATE: 12/3/22

RECEIVED FROM Day & Night Services Pte Ltd

THE SUM OF DOLLARS One Thousand Six Hundred Twenty Only

BEING PAYMENT OF SJM 8537D 3/3/22 - 12/3/22

\$1,620	⁰⁰ / ₁₀₀
---------	--------------------------------

A & T CAR RENTAL PTE. LTD.

[Signature]

CHEQUE NO.: _____

AUTHORISED SIGNATURE

Hsiao Tong (LKKAuto)

From: jmart jmart <jmartauto@gmail.com>
Sent: Thursday, 9 February 2023 12:30 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: YOUR REF: SND1669C // DOA: 03/03/2022// LKK REF: CC6/QBE22002107/Apa3q2(SKW8392J)

Ok accept offer thks

On Thu, 9 Feb 2023, 12:19 Hsiao Tong (LKKAuto), <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,675.00
2. Loss of Rental (8days x \$150.00)	\$ 1,200.00
Total	\$ 3,875.00

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

J-Mart

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 16 February 2023 2:34 PM
To: jmart jmart
Cc: Admin A
Subject: RE: YOUR REF: SND1669C // DOA: 03/03/2022// LKK REF: CC6/QBE22002107/Apa3q2(SKW8392J)

Without prejudice

Dear Sirs,

Thank you for your acceptance.

Kindly let us have your company's bank details for our necessary action: -

Account Name	J-Mart Motor Pte Ltd
Account Number	686221946001
Bank Name	OCBC Bank
Bank & Branch Code	7339

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: jmart jmart <jmartauto@gmail.com>
Sent: Thursday, February 9, 2023 12:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: YOUR REF: SND1669C // DOA: 03/03/2022// LKK REF: CC6/QBE22002107/Apa3q2(SKW8392J)

Ok accept offer thks

On Thu, 9 Feb 2023, 12:19 Hsiao Tong (LKKAuto), <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 17 February 2023 8:17 AM
To: Robin Siow
Cc: claims-singapore; Admin A
Subject: RE: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

Dear Sirs,

For an update, we have settled the matter at **\$3,875.00(all-in)** with third party.

1. Cost of Repair (w/GST)	\$ 2,675.00
2. Loss of Rental (8days x \$150.00)	\$ 1,200.00
Total	\$ 3,875.00

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, January 10, 2023 2:59 PM
To: Robin Siow <robin.siow@qbe.com.my>
Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

Dear Sirs,

Thank you for your email.

We will negotiate with third party and update you on final settlement amount.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Robin Siow <robin.siow@qbe.com.my>

Sent: Thursday, 5 January 2023 9:00 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA)
AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

Hi Hsiao Tong,

We are agreeable to settle the matter per the recommendation.

Please provide us with the TP's bank details for us to finalize the matter.

Additionally, can we confirm the final amount as **\$ 4,115.00?**

Please advise.

Thanks.

Regards,

Robin Siow

Claims Processing Analyst, Asia

INTL Asia Claims Processing | Asia

No. 638 Level 6, Block B1, Pusat Dagang Setia Jaya, Leisure Commerce Square

+603 7861 8400 |

[Website](#)

[LinkedIn](#)

[Twitter](#)



Future CFO Excellence Awards 2022 – Winner of Excellence in Financial Planning & Analysis, Asia
Future CFO Excellence Awards 2022 – Excellence in Operational Accounting and Control, Finalist, Malaysia
Insurance Business Asia List – Elite Women 2021, Asia
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 4 January, 2023 5:47 PM
To: Robin Siow <robin.siow@qbe.com.my>
Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sirs/Mdm,

We refer to our mandate request dated 24/08/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, 13 November 2022 11:09 AM
To: Robin Siow <robin.siow@qbe.com.my>
Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

Dear Sirs/Mdm,

We refer to our mandate request dated 24/08/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 6 October 2022 8:58 pm
To: Robin Siow <robin.siow@qbe.com.my>
Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

Dear Sirs/Mdm,

We refer to our mandate request dated 24/08/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 24 August 2022 1:47 pm
To: Robin Siow <robin.siow@qbe.com.my>
Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

Your ref: **VC015040**

Our ref : CC6/QBE22002107/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKW8392J(QBE) AND SND1669C(TP) ON 03/03/2022

We refer to the above matter.

We seek your approval to offer repairer "J-MART MOTOR PTE LTD" at **\$4,115.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,716.78	\$ 2,675.00 (\$2,500.00 +7%GST)
2. Loss of Rental (9days x \$180.00)	\$ 1,620.00	\$ 1,440.00 (9days x \$160.00)
Total	\$ 16,336.78	<u>\$ 4,115.00</u>

Surveyor recommended 7days for repair + 1PRS + 1Sunday = 9days.

Market Value	: \$ 25,000.00 (est)
LTA Rebate	: \$ 21,821.00 (est)
Nett Value	: \$ 3,179.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Robin Siow <robin.siow@qbe.com.my>

Sent: Wednesday, 24 August 2022 9:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA)
AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

Hi Hsiao Tong,

Liability is clear, you may submit your supporting documents for us to assess after the inspection is completed

Thanks.

Regards,

Robin Siow

Claims Processing Analyst, Asia

INTL Asia Claims Processing | Asia

No. 638 Level 6, Block B1, Pusat Dagang Setia Jaya, Leisure Commerce Square

+603 7861 8400 |

[Website](#)

[LinkedIn](#)

[Twitter](#)



Future CFO Excellence Awards 2022 – Winner of Excellence in Financial Planning & Analysis, Asia
Future CFO Excellence Awards 2022 – Excellence in Operational Accounting and Control, Finalist, Malaysia
Insurance Business Asia List – Elite Women 2021, Asia
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 24 August, 2022 9:07 AM
To: Robin Siow <robin.siow@qbe.com.my>
Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sirs/ Mdm,

Kindly advise whether we can proceed for direct settlement for this case.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 19 July 2022 10:52 AM
To: robin.siow@qbe.com.my
Cc: Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly advise whether we can proceed for direct settlement for this case.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Robin Siow <robin.siow@qbe.com.my>
Sent: Tuesday, 8 March 2022 4:24 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>
Subject: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

Dear Mei Kwan,

Duly noted on your email below.

Kindly allow us some time to review the matter and revert accordingly.

Thanks.

Regards,

Robin Siow

Claims Processing Analyst, Asia

INTL Asia Claims Processing | Asia

No. 638 Level 6, Block B1, Pusat Dagang Setia Jaya, Leisure Commerce Square

+603 7861 8400 |

[Website](#)

[LinkedIn](#)

[Twitter](#)



Future CFO Excellence Awards 2022 – Winner of Excellence in Financial Planning & Analysis, Asia
Future CFO Excellence Awards 2022 – Excellence in Operational Accounting and Control, Finalist, Malaysia
Insurance Business Asia List – Elite Women 2021, Asia
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 March, 2022 3:42 PM

To: Robin Siow <robin.siow@qbe.com.my>; Jenny Toh <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA)
AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SND 1669C at M/s J-mart Motor Pte Ltd on 04/03/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- email from K. Kim Hin Auto Pte Ltd with insured report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Kindly advise whether we can proceed for direct settlement for this case.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

----- IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.