

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 19 July 2022 10:52 AM
To: robin.siow@qbe.com.my
Cc: Jenny Toh; claims-singapore; Admin A
Subject: RE: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022
Attachments: RE: FW: SNM22D201622/SKW 8342 J/C02 // DMPCSNW00224902106 // ACCIDENT NOT REPORTED; TP GIA REPORT.pdf; SND1669C ESTIMATE_MARKED.pdf; Preliminary Advice_SND1669C.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly advise whether we can proceed for direct settlement for this case.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Robin Siow <robin.siow@qbe.com.my>
Sent: Tuesday, 8 March 2022 4:24 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>
Subject: VC015040 - RE: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

Dear Mei Kwan,

Duly noted on your email below.

Kindly allow us some time to review the matter and revert accordingly.

Thanks.

Regards,

Robin Siow

Claims Processing Analyst, Asia

INTL Asia Claims Processing | Asia

No. 638 Level 6, Block B1, Pusat Dagang Setia Jaya, Leisure Commerce Square

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 March, 2022 3:42 PM

To: Robin Siow <robin.siow@qbe.com.my>; Jenny Toh <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKW8392J (OI : QBE<AMAZON POLICY> - TBA) AND SND1669C (TP : LKK REF - CC6/QBE22002107/Apa3) on 03/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SND 1669C at M/s J-mart Motor Pte Ltd on 04/03/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- email from K. Kim Hin Auto Pte Ltd with insured report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Kindly advise whether we can proceed for direct settlement for this case.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.