Meng Yan (LKK Auto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sq>

Sent: Monday, 7 March, 2022 4:17 PM

To: sur@lkkauto.com; assignments@lkkauto.com
Cc: Pearlyn.cheong@vw.com.sg; LEE KATIE

Subject: FW: [EXT] RE: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

Attachments: TP ESTIMATE & GIA.zip

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle.

Details of survey as email below. Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Sent: Monday, March 7, 2022 4:04 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS -

SG/Singapore) <christopher.anthonidas@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Subject: RE: [EXT] RE: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

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Dear Josephine,

Can we arrange LKK to survey, thanks.

Internal

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Monday, 7 March 2022 11:04 am

To: Tang Shu Shi (VGS - SG/Singapore) < shushi.tang@vw.com.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: [EXT] RE: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

Without Prejudice

Dear Shu Shi

We propose Autoprobe Consultants, if you do not agree, kindly choose from our lists of surveyors.

Liability is clear without prejudice to other related claims

Notice

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Josephine Wong

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From: Tang Shu Shi (VGS - SG/Singapore) < shushi.tang@vw.com.sg>

Sent: Friday, 4 March 2022 12:07 PM **To:** LEE KATIE <katielee@uoi.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore)

<meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>

Subject: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

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Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi Insurance Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7217 Mobile: +65 9386 7833 Main Line: +65 6305 7299 Main Fax: +65 6474 364 Email: shushi.tang@vw.com.sg https://www.volkswagen.com.sg/



From: Tang Shu Shi (VGS - SG/Singapore) < shushi.tang@vw.com.sg>

Sent: Friday, 4 March 2022 11:31 am

To: Tang Shu Shi (VGS - SG/Singapore) < shushi.tang@vw.com.sg

Subject: Scan Image

Internal

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