

RE: [EXT] RE: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

WONG JOSEPHINE <josephinewong@uoi.com.sg>

Wed 30/3/2022 10:55 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

M12D17932203

Notice

-

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Wednesday, March 30, 2022 10:50 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: [EXT] RE: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

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Dear Josephine,

Please provide your ref number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 7 March 2022 4:42 pm

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: [EXT] RE: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

Dear Josephine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Monday, 7 March, 2022 4:17 PM

To: sur@lkkauto.com; assignments@lkkauto.com

Cc: Pearlyn.cheong@vw.com.sg; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: [EXT] RE: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

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Josephine Wong

Executive

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**United Overseas Insurance Limited**

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From: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>**Sent:** Monday, March 7, 2022 4:04 PM**To:** WONG JOSEPHINE <josephinewong@uoi.com.sg>**Cc:** Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>**Subject:** RE: [EXT] RE: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

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Dear Josephine,

Can we arrange LKK to survey , thanks.

Internal

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>**Sent:** Monday, 7 March 2022 11:04 am**To:** Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>**Cc:** LEE KATIE <katielee@uoi.com.sg>**Subject:** [EXT] RE: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

Without Prejudice

Dear Shu Shi

We propose Autoprobe Consultants , if you do not agree, kindly choose from our lists of surveyors.

Liability is clear without prejudice to other related claims

[Notice](#)

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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 4 March 2022 12:07 PM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: request direct settlement for SMG6982K & SLB1678K on 4/3/2022

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Dear Claims,

Please revert on liability & survey arrangement for this claim.

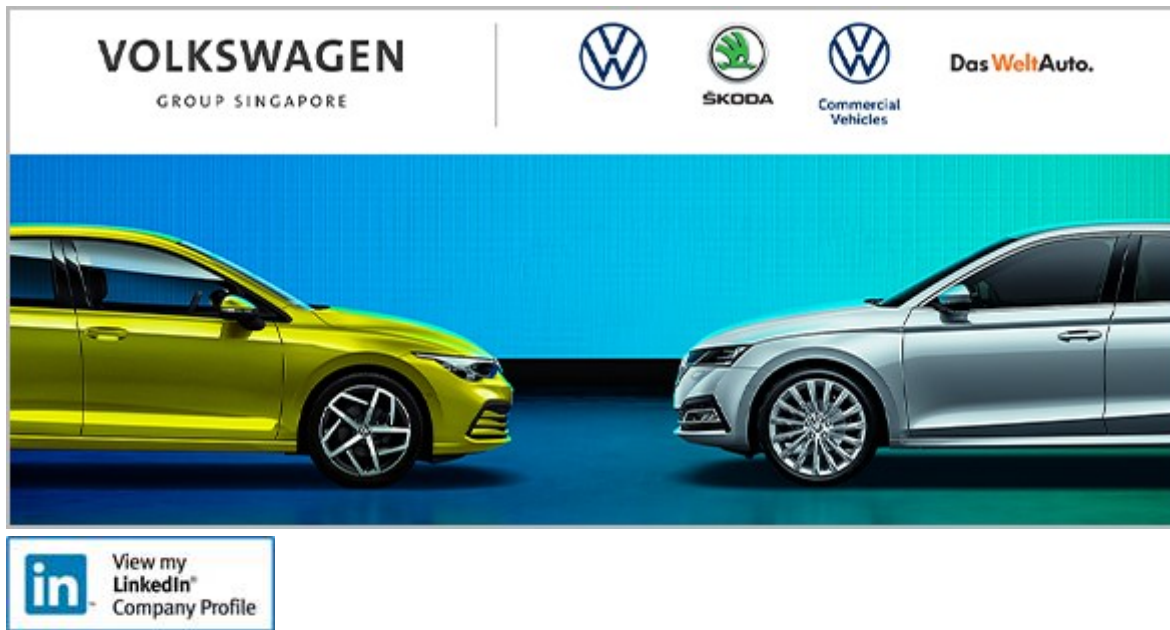
Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 4 March 2022 11:31 am
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: Scan Image

Internal

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