Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 8 March 2022 4:51 PM

To: Loh, Chee-Heng

Cc: Admin A

Subject: RE: 9081541026SG-003 *** LKK REF: CC6/AIG22002067/Upa3

Attachments: Email from TP dd 080322.pdf

Hi Chee Heng,

Kindly refer to the attached email from third party which is self-explanatory. Third party agreed to withdraw third party claim.

We will proceed to close and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 8 March 2022 10:38 AM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 9081541026SG-003 *** LKK REF: CC6/AIG22002067/Upa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Loh, Chee-Heng < Chee-Heng.Loh@aig.com>

Sent: Tuesday, 8 March, 2022 10:25 AM **To:** Admin A admin-a@lkkauto.com

Subject: 9081541026SG-003

Dear Sir/Mdm,

OI video uploaded into Merimen. Noted that TP has reverted to OD claim.

OI video showed TPV hit stationary OIV while overtaking.

Kindly seek confirmation from TP workshop if they are withdrawing claim, and submit report for closure.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

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Hsiao Tong (LKKAuto)

From: wei.shong@tlmotor.com.sg

Sent: Tuesday, 8 March 2022 4:42 PM

To: Hsiao Tong (LKKAuto)

Cc: sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg; Admin A

Subject: RE: Accident involving - SLB1725H (TLM) and EP6228C (AIG) on 03.03.2022 *** LKK

REF: CC6/AIG22002067/Upa3

Without Prejudice

Dear Hsiao Tong,

We already spoke with our client and she agreed withdraw the Third Party claim.

Thank you.

Regards,



Lam Wei Shong William wei.shong@tlmotor.com.sg

O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltc
1 Defu Lane 6
Singapore 539365
http://www.tlmotor.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, March 8, 2022 4:17 PM

To: wei.shong@tlmotor.com.sg

Cc: sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg; Admin A <admin-a@lkkauto.com> **Subject:** RE: Accident involving - SLB1725H (TLM) and EP6228C (AIG) on 03.03.2022 *** LKK REF:

CC6/AIG22002067/Upa3

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured accident report and video footage for your easy reference. The video shows that your client had hit onto our insured stationary vehicle.

We are of the view that our insured is not liable for the accident. We regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Please confirm if your client will be withdrawing the claim.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 8 March 2022 3:26 PM

To: wei.shong@tlmotor.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg; Admin-a@lkkauto.com>
Subject: RE: Accident involving - SLB1725H (TLM) and EP6228C (AIG) on 03.03.2022 *** LKK REF:

CC6/AIG22002067/Upa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>

Sent: Tuesday, 8 March, 2022 2:08 PM **To:** Admin A admin-a@lkkauto.com

Cc: sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg

Subject: Accident involving - SLB1725H (TLM) and EP6228C (AIG) on 03.03.2022

Without Prejudice

Your ref:- EP6228C

Our ref:- SLB1725H

Dear Sir/Madam,

Please advise on liability as soon as possible.

Thank you.

Regards,



Lam Wei Shong William wei.shong@tlmotor.com.sg

O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Lto
1 Defu Lane 6
Singapore 539365
http://www.tlmotor.com.sg

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