

Meng Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, 7 March, 2022 10:59 AM
To: assignments; Admin-D (LKKAuto)
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: LTA SEARCH SMA5379R.pdf; SMK7385G ACCIDENT REPORT.pdf

Notification of Accident for our insured Veh SMK7385G against SMA5379R (MSIG) DOA: 01/03/2022

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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From: Ong Zi Hui
Sent: Monday, 7 March 2022 10:47 AM
To: ngs motorsport <ngsmotorsportpteltd@gmail.com>
Subject: RE: Notification of Accident for our insured Veh SMK7385G against SMA5379R (MSIG) DOA: 01/03/2022

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

Ong Zi Hui

Admin Officer, Claims Services (In-House Survey)

D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



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From: ngs motorsport <ngsmotorsportpteltd@gmail.com>

Sent: Monday, 7 March 2022 10:13 AM

To: Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: Re: Notification of Accident for our insured Veh SMK7385G against SMA5379R (MSIG) DOA: 01/03/2022

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi ,

Please appoint LKK to survey. Thank you

Evelyn Ng

DID HP 9695 5547

NGS MOTORSPORT PTE LTD

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AutoPoint

Singapore 568047

On Mon, Mar 7, 2022 at 9:45 AM Ong Zi Hui <zihui_ong@sg.msig-asia.com> wrote:

Hi Evelyn,

We refer to your email dated 04/03/2022.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
- 6) **MSIG In-House Surveyors (unavailable on 07/03/2022)**

*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment.

Priority will be given to those opted for our in-house surveyor*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
2. Kenneth Kong	7) TT Garajan
3. Marcus Chua	8) Victor Png
4. Ng You Han	9) Tay Beng Hee
5. Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- *Fast lane settlement is not applicable for cases that liability is in dispute***
- If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you.

Ong Zi Hui

Admin Officer, Claims Services (In-House Survey)

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From: ngs motorsport <ngsmotorsportpteltd@gmail.com>

Sent: Friday, 4 March 2022 5:09 PM

To: Claims SG <claims@sg.msig-asia.com>

Subject: Notification of Accident for our insured Veh SMK7385G

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

**Accident on 01/03/2022@16:45hrs
Along Sungei Tengah Rd
Involving SMK7385G & SMA5379R**

**Claims Against SMA5379R (MSIG)
Vehicle SMK7385G (IN WORKSHOP)**

Kindly be informed that an accident involving my/our vehicle no. **SMK7385G** and vehicle(s) no. **SMA5379R** had taken place at/along **Sungei Tengah Rd** on date **01/03/22** at time **16:45**hours.

Please let us/me know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If I/we did not hear from you within 2 working days, I/we shall proceed to repair the vehicle without further notice and I/we shall claim for the additional loss of use arising from the giving of this notification to you.

Kindly let us have your claims reference, officer in charge of this case and please let us have your clients advice on quantum and liability.

Warmest Regards,

**Evelyn Ng
DID HP 9695 5547**

NGS MOTORSPORT PTE LTD
Blk 10 Ang Mo Kio Ind Park 2a
#02-01 AMK AutoPoint
Singapore 568047

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