

# SM AUTOMOTIVE

Our Ref : SLE6408A  
Your Ref : SMW3100A  
Date : 01<sup>st</sup> Apr 2022

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

### RE: ACCIDENT INVOLVING SLE6408A & SMW3100A AT ANG MO KIO AVE 1 X BISHAN ROAD ON 05.03.2022 @ 09:20HRS

We are instructed by **ANG BEE PENG** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLE6408A** was damaged by vehicle **SMW3100A** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 4,400.00
2) Loss of Rental for 05 days	\$ 600.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 5,002.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement & Invoice

Please let us have your cheque for the sum \$ 5,002.00 made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE



# LETTER OF AUTHORISATION

## SM AUTOMOTIVE

Kaki Bukit Avenue 6  
Blk 1 #01-43  
Singapore 417883

Dear Sir,

Accident on

05.03.2022 @ 0925hrs

Involving Vehicles

SLE640BA & SMW 3100A

Along

Ang Mo Kio Ave 1 X Bishan Road

I/We, the registered owner/driver of vehicle registration no: \_\_\_\_\_  
have involved in the above accident.

SLE640BA

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature  
(Company's stamp if applicable)

Name:

Ang Bee Peng

NRIC No.:

S7009884J

Date:

05.03.2022

**WITHOUT PREJUDICE to:**

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00202222100

Claim No : SNM22D201586

Claimant : ANG BEE PENG

Amount : S\$4,902.00

DOLLARS FOUR THOUSAND NINE HUNDRED AND TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMW 3100A

Insured Vehicle No. : SLE 6408A

Date of Loss : 05/03/2022

Place of Accident : ANG MO KIO 1 TOWARDS ANG MO KIO AVE 6 & 8

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SEET HE JUN

Driver Name : TAN HUIYING JERLINDA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,400.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	500.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 4,902.00

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Claimant Name : Ang Bee Peng

NRIC No : S7009804J

Signature : 

Date : 4/8/2022

# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

## INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: ANG BEE PENG

Invoice No : SMP2204-0052

Date : 1-Apr-22

Date of Accident : 5-Mar-22

Vehicle No. : SLE6408A

Model Type : MAZDA 3

Descriptions		Amount
Lump Sum Repair Cost		4,400.00
Total		4,400.00

(SGD) Dollars: FOUR THOUSAND AND FOUR HUNDRED ONLY







福泉興汽車出租及貿易私人有限公司

HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD.

No. 4 Petain Road, Petain Court Singapore 208086 Tel: 6298 1936, 6294 0246, 6294 9170 Fax: 6298 3864

SLE 640 BA SM

**HIRER'S PARTICULARS**  
If Different From  
Section ①

I/We

of

S

Tel:

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

**a) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of \$1500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

**b) COMPREHENSIVE MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of \$2000 for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Vehicle Regn No. 車輛註冊號碼 SLW9970Y		Rental Agreement 合同號碼 No. H 15609	
Section ① Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄		租出日期及時間 Date & Time OUT 05.03.2022 @ 1130 hrs	
姓名 Name: Ang Bee Peng		交車日期及時間 Date & Time IN 10.03.2022 @ 1125 hrs	
地址 Address: Blk 402 Sin ming Ave #19-317		Chargeable Rates Amount	
S 570402		5	天 Days @ \$ 8600/-
居民證/護照號碼 I/C No./Passport No: 570098041		星期 Weeks @ \$	
居民證/護照種類 Type of I/C/Passport:		月 Months @ \$	
出生日期 Date of Birth: 12.03.1970		發出地 Place of Issue:	
三號保險底金 \$1500/- a) Third Party Only Policy Excess \$1500/-		一號保險底金 \$2000/- b) Comprehensive Policy Excess \$2000/-	
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:		保險 Insurance	
備註與付款記錄 Remarks & Payment Records		總計 Total Charge	
IMPORTANT! For Singapore Use only.		按金 Security Deposit	
		總金額 Total Payable 8600/-	
		來銀 Amount Paid	
		送車/費 Delivery Fees	
		收車費用 Collection Fees/Misc.	
出車油箱 Fuel Tank OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		出車油箱 Fuel Tank IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
車牌號碼 Vehicle No: 1)		起 From:	
車牌號碼 Vehicle No: 2)		起 From:	
工具 Tools		輪胎 Spare Tyre	
車輛發出人 Vehicle Issued By:		裝飾品 Accessories	
車輛接收人 Vehicle Collected By:		加額費用 Total Additional Charges	
NOTE: 註		總計 Grand Total	
租車者或司機必須付所有停車, 違反交通及噴過量黑煙法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION.		我/我們同意以上及後頁租車公司所列的條規與條件。 I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.	

租車者不准載沙或石灰  
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE  
PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING.

日期  
Date:

05.03.2022


租車者簽名  
Signature of Hirer:

*[Signature]*

## INSURER ENQUIRY

**Find  
insurer****Vehicle reg. no.**

SMW3100A

**Date of Accident**05/03/2022 **Reset**% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **13/10/2021 - 12/10/2022**Requested By ..... **SUKYI CHONG (CHEW MOTOR ...**Requested Date ..... **05/03/2022 11:25****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 1 April 2022 3:09 pm  
**To:** SENSIBILIZED@HOTMAIL.COM  
**Subject:** <STANDARD LETTER> OUR REF: CC6/CTI22002054/Aga3 \*\*\* ACCIDENT INVOLVING SMW 3100A / SLE 6408A / OTHERS ON 05/03/2022 \*\*\*

**Importance:** High

Our Ref: CC6/CTI22002054/Aga3

01 APRIL 2022

**SEET HE JUN**  
DRIVER: TAN HUIYING JERLINDA

Dear Sir/Madam,

**ACCIDENT INVOLVING SMW 3100A / SLE 6408A / OTHERS ON 05/03/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please provide us the following:

1. Accident Video footage
2. Traffic Police investigation result

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 5 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## Cecilia Chong (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 2 August 2022 9:37 am  
**To:** Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto); Admin A  
**Subject:** RE: OUR REF: SNM22D201586/C03/SMW3100A/TANCHC & YOUR REF: CC6/CTI22002054/ga3-SLE6408A, TPP DIRECT SETTLEMENT -PRS

[Strictly Confidential]

Dear Cecilia,

Please proceed as proposed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

**Sent:** Wednesday, 15 June 2022 4:03 pm

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: OUR REF: SNM22D201586/C03/SMW3100A/TANCHC & YOUR REF: CC6/CTI22002054/ga3-SLE6408A, TPP DIRECT SETTLEMENT -PRS

[Strictly Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D201586**

Our ref : CC6/CTI22002054/ga3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SMW 3100A (OI) & SLE 6408A (TP) ON 05/03/2022**

We refer to the above matter.

It is a BOLA S28(d) collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**SM AUTOMOTIVE**" at **\$4,902.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,197.76	\$ 4,400.00
2. Loss of Rental (5days x \$120.00)	\$ 600.00	\$ 500.00 (5days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,799.76	<b><u>\$ 4,902.00</u></b>

\*\*05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.**

## Cecilia Chong (LKK Auto)

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**From:** sm automotive <sm\_automotive@hotmail.com>  
**Sent:** Friday, 5 August 2022 1:13 pm  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Admin A  
**Subject:** Re: SLE6408A CLAIMING AGAINST SMW3100A DOA 05.03.2022 \*\*\* LKK REF: CC6/CTI22002054/Aga3  
**Attachments:** SLE6408A DV.pdf

Without Prejudice

Hi Cecilia

Enclosed signed DV for your reference.

Kindly expedite to submit the necessary to CTPI for them to process the payment.

The rental company used vehicle rental agreement as invoice as well as they are green environment concept which is using paperless system so far there was no issue for CTPI claim, thanks.

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Wednesday, August 3, 2022 1:38 PM  
**To:** sm automotive <sm\_automotive@hotmail.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SLE6408A CLAIMING AGAINST SMW3100A DOA 05.03.2022 \*\*\* LKK REF: CC6/CTI22002054/Aga3

WITHOUT PREJUDICE

Hi Sukyi,

Thanks for your acceptance.

**Kindly sign on DV as attached and email back the following documents:**

1. **Signed Dv**
2. **Rental Invoice**