

RE: SNM22D201512/C02/GBK4689E/LEEPG / FW: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Wed 25/5/2022 6:03 PM

To: sa2@vertex.sg <sa2@vertex.sg>

Cc: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Hi Raymond,

COR \$13,240 , 7 days.

Regards

Taufikh

Lkk Auto

From: Raymond Ting [mailto:sa2@vertex.sg]

Sent: Saturday, 23 April 2022 8:31 AM

To: taufikh@lkkauto.com

Cc: sur@lkkauto.com; assignments@lkkauto.com

Subject: RE: SNM22D201512/C02/GBK4689E/LEEPG / FW: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

Dear Taufikh,

Attach here are the invoice for your reference.

Kindly confirm your acceptance of this offer.

Total repair duration: 7 days

Thank You.

Regards,

Raymond Ting

Vertex Euro Motors Pte Ltd | SEAT Authorised Dealer

SEAT CENTRE SINGAPORE

3 Ubi Road 4 Singapore 408608 | Tel: +65 6742 9368

From: "Cecilia Lee Peng Geok" <cecilia.lee@sg.cntaiping.com>

Sent: 3/7/22 3:30 PM

To: "sa2@vertex.sg" <sa2@vertex.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201512/C02/GBK4689E/LEEPG / FW: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

WITHOUT PREJUDICE

Dear Sir/Madam

Please submit your letter of demand once the repair completed/repair cost and days are finalised with our surveyor.

We shall revert with our offer in due course.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Raymond Ting <sa2@vertex.sg>

Sent: Monday, 7 March 2022 3:10 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201512/C02/GBK4689E/LEEPG / FW: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

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Hi Cecilia,

Attach here are the mark estimate by LKK Mr Taufikh for your reference.

To avoid dispute during finalization, we propose for LOU/LOR at \$80/\$100 per day.

Thank you.

Regards,

Raymond Ting

Vertex Euro Motors Pte Ltd | SEAT Authorised Dealer
SEAT CENTRE SINGAPORE
3 Ubi Road 4 Singapore 408608 | Tel: +65 6742 9368

From: "Raymond Ting" <sa2@vertex.sg>
Sent: 3/7/22 10:13 AM
To: "Cecilia Lee Peng Geok" <cecilia.lee@sg.cntaiping.com>
Cc: "Claims Dept of CTI" <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201512/C02/GBK4689E/LEEPG / FW: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

Hi Cecilia,

Content Noted.

To avoid dispute during finalization, we propose for LOU/LOR at \$80/\$100 per day.

Thank you.

Regards,

Raymond Ting

Vertex Euro Motors Pte Ltd | SEAT Authorised Dealer
SEAT CENTRE SINGAPORE
3 Ubi Road 4 Singapore 408608 | Tel: +65 6742 9368

From: "Cecilia Lee Peng Geok" <cecilia.lee@sg.cntaiping.com>
Sent: 3/4/22 10:02 PM
To: "sa2@vertex.sg" <sa2@vertex.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201512/C02/GBK4689E/LEEPG / FW: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

WITHOUT PREJUDICE

Dear Sir/Madam

Based on the available information, liability is in your client's favor.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Raymond Ting <sa2@vertex.sg>
Sent: Friday, 4 March 2022 3:59 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201512/C02/GBK4689E/LEEPG / FW: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

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Hi Cecilia,

Attach here are the estimate for your reference.

Kindly assign motor surveyors Steve Chen (LKK) to attend pre-repair survey.

Please arrange survey on 07/03/2022@2-4pm. Owner waiting.

Thank you.

Regards,

Raymond Ting

Vertex Euro Motors Pte Ltd | SEAT Authorised Dealer
SEAT CENTRE SINGAPORE
3 Ubi Road 4 Singapore 408608 | Tel: +65 6742 9368

From: "Cecilia Lee Peng Geok" <cecilia.lee@sg.cntaiping.com>

Sent: 3/4/22 11:36 AM

To: "sa2@vertex.sg" <sa2@vertex.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201512/C02/GBK4689E/LEEPG / FW: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

From: Cecilia Lee Peng Geok

Sent: Thursday, 3 March 2022 11:13 am

To: sa2@vertex.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201512/C02/GBK4689E/LEEPG / FW: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

Without Prejudice

Our reference: SNM22D201512/C02/GBK4689E/LEEPG

Your reference: SML1963Y

Dear Sirs,

We refer to your email of 03/03/2022. Please let us have a copy of repair estimate.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 3 March 2022 11:09 am
To: sa2@vertex.sg; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201512/C02/GBK4689E/LEEPG / FW: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SML1963Y.

Note: officer in charge Cecilia Lee 638965530.

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email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Raymond Ting <sa2@vertex.sg>
Sent: Wednesday, 2 March 2022 6:15 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT INVOLVING SML1963Y AND YOUR INSURED GBK4689E DATED ON 02/03/2022

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Dear All,

Kindly assist the liability clearance for the above mentioned case. We propose for 100% settlement in our client favour.

Please let us know who is the OIC we shall liaise.

To avoid dispute during finalization, we propose for LOU/LOR at \$80/\$100 per day.

Attached here are the GIA report for your reference.

GIA REPORT PASSWORD: SML1963Y4643F

We will forward to you estimate once available.

Kindly arrange survey.

Thank you.

Regards,

Raymond Ting

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SEAT CENTRE SINGAPORE
3 Ubi Road 4 Singapore 408608 | Tel: +65 6742 9368