

Meng Yan

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 4 March 2022 2:40 PM
To: 'Claims'; sur@lkkauto.com; assignments@lkkauto.com
Cc: 'Derrick Quok'; 'Kenneth Lim'; 'Eileen Lee'
Subject: RE: TPPD survey: Claim ref: C10014109/EE || OI-SGZ1892R (White) TP- SLW8774J || Est: \$0.00 || BIFROST AUTO

Dear Shafawati,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@budgetdirect.com.sg>
Sent: Friday, 4 March, 2022 12:26 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; sur@lkkauto.com; assignments@lkkauto.com
Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Eileen Lee <eileen.lee@budgetdirect.com.sg>
Subject: TPPD survey: Claim ref: C10014109/EE || OI-SGZ1892R (White) TP- SLW8774J || Est: \$0.00 || BIFROST AUTO

Hi Team

We wish to appoint LKK to conduct PRS for the TP vehicle number: SLW8774J

Workshop name Bifrost Auto
Workshop address 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875
Contact No. 93855409
Contact Person Dennis Teng

Please find attached GIA reports for your reference.

Thank you.

Warmest Regards,

Shafawati Md Rabu
Admin Executive, Claims

T +65 6989 3697
F +65 6725 0853
E shafawati.m@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

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Singapore Shopping Centre
Singapore
239924
budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

From: Assessment Dept <assessment_ral@bifrotauto.com>
Sent: Friday, 4 March 2022 8:48 AM
To: Claims <claims@budgetdirect.com.sg>
Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>
Subject: Re: PRI Request on 02.03.2022 C10014109/EE || Accident involving SLW 8774 J & SGZ 1892 R on 01/03/2022 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Wednesday, 2 March 2022 11:32 AM
To: Motor Claims <motorclaims@budgetdirect.com.sg>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Accident involving SLW 8774 J & SGZ 1892 R on 01/03/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, LIM JUN WEI GREGORY FRANCIS to notify you of the aforesaid accident involving our client's vehicle SLW8774J and your insured's vehicle SGZ1892R on 01/03/2022 at 2040HRS along ANG MO KIO AVE 6

This serves as a **NOTICE** that we are claiming against SGZ1892R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 02/03/2022

PRS ARRANGEMENT (Date & Time) : 03/03/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409

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