



**AUTOMOTIVE REPAIR CENTRE PTE LTD**  
38 WOODLANDS INDUSTRIAL PARK E1  
#05-18 SINGAPORE 757700  
TEL: 64688834 / FAX: 64622278  
E-MAIL: [info@automotiverepaircentre.com.sg](mailto:info@automotiverepaircentre.com.sg)

China Taiping Insurance (Singapore) Pte Ltd  
Attn: Motor Claims Dept

Dear Sir/ Madam

**LETTER OF DEMAND**

**ACCIDENT INVOLVING VEHICLE NO SLE110Y & XD9829L & SFC5648L  
ALONG PIE TOWARDS CITY NEAR ENG NEO EXIT ON 02/03/2022.**

We understand that you are the insurer of vehicle XD9829L.

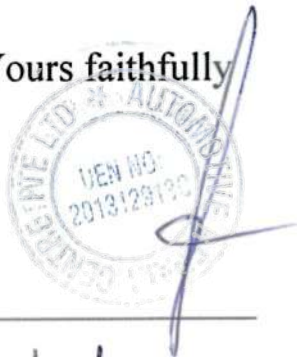
I/We wish to inform you that my/our vehicle SLE110Y have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 18,147.20 (w/GST 7%)
2.	Loss of Rental (S\$100.00 x total 25 days) * 15 approved days * 03 additional weekends required (survey was conducted on a Friday) * 07 additional days required (parts indent from overseas required)	S\$ 2,675.00 (w/GST 7%)
3.	LTA Search Fee/GIA Reports	S\$ 2.00
<b>TOTAL</b>		<b>S\$ 20,824.20</b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



07/06/2022

## LETTER OF AUTHORISATION

I/We, Tan Kai Xiang ("claimant") of  
4 Choa Chu Kang Grove #01-10 S 68239 (address), owner of (Vehicle no.) SLE 110Y hereby  
authorize **AUTOMOTIVE REPAIR CENTRE PTE LTD** ("the workshop") to act for me with respect to  
my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SLE 110Y that  
was damaged pursuant to the accident which occurred on 21/3/22 (date) along  
PIE towards PIE near Geyne EXH (location)  
involving vehicle no/s XD98292 ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 2 (day) of 3 (month) 22 (year)



Signed by "the claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00138142102 Claim No : SNM22D201507/C02/XD9829L/LEWLC

Claimant : TAN KAI XIANG

Amount : **S\$20,289.20**  
SINGAPORE DOLLARS TWENTY THOUSAND TWO HUNDRED EIGHTY NINE  
AND CENTS TWENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLE110Y  
Insured Vehicle No. : XD9829L

Date of Loss : 02/03/2022  
Place of Accident : PIE TOWARDS CHANGI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or


Insured Name : PROSPAQ GROUP PTE LTD  
Driver Name : QI YUNFEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	18,147.20
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	2,140.00
(4) <del>CIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	<b>S\$</b>	<b>20,289.20</b>
		=====

Claimant Name : Tan Kai Xiang. NRIC No : 127111.

Signature :  Date : 21/03/2022.

This Discharge Voucher applies strictly for claimant's claim for **property damages only** and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



## AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1 #05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg



PayNow UEN: 201312913C

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD  
#16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909

Tax Invoice No: 00004001

Date: 7/6/2022

Reference: SLE110Y

Page: 1

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR	\$16,960.00
Customer Signature & Co. Stamp		Sub-Total: \$16,960.00 GST @ 7%: \$1,187.20  <b>Amount Due: \$18,147.20</b>

This is an electronically generated invoice, no signature is required



# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
TAN KAI XIANG 4 CHOACHU KANG GROVE #01-10 SINGAPORE 688239

DATE	INVOICE NO.
11/4/2022	A 44355

DESCRIPTION	VHA NO.	DUE DATE	VEH NO.
	A 44355	11/4/2022	SMP 1044 D
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 11 MARCH 2022 TO 06 APRIL 2022 YOUR REF: SLE 110 Y	25	100.00	2,500.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG  All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$2,500.00	
	GST @ 7%	\$175.00	
	<b>TOTAL</b>	<b>\$2,675.00</b>	

**BKW Rent-A-Car Pte Ltd**

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of **BKW Automobile Pte Ltd**



**bizSAFE**

# BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666  
ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VHA No: **A 44355**

Workshop: **ARC-Guan**

## VEHICLE HIRING AGREEMENT

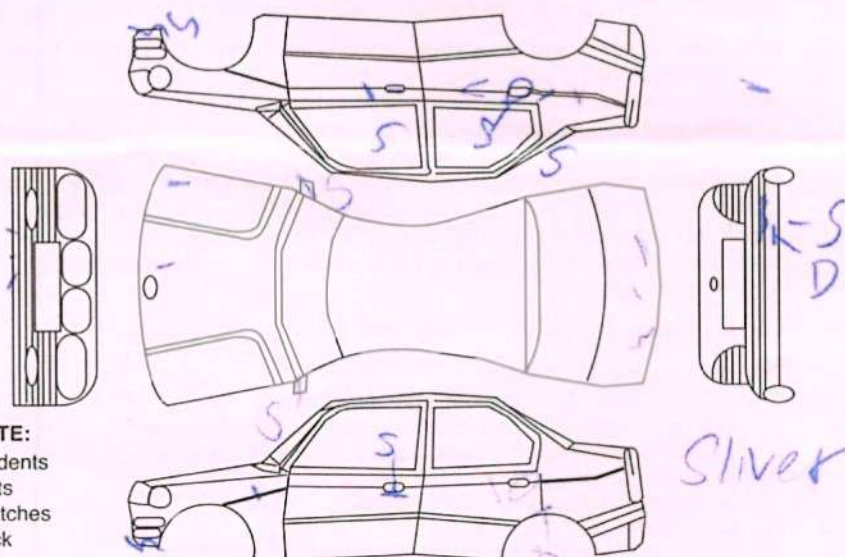
### HIRER'S PARTICULARS

Name (as in I/C): **TAN KAI XIANG**  
NRIC/Passport No: **[REDACTED]** Date of Birth: **06 May 1980**  
Address: **4 CHOA CHU KANG EROVE #01-10** Age: **42**  
S( **688239** )  
Name & Address of Employer:  
Occupation:  
Driving Licence No: **[REDACTED]** Driving Exp: **25 JAN 2005**  
Passed Date:  
D/L Type: Local/Int'l/Others:

Hirer's Own Vehicle No:	<b>SLE110Y</b>	Replace Veh No:	
Loan Vehicle No:	<b>SHP1044D</b>	VR No:	
Make & Model:	<b>Avante</b>	Auto/Manual Group:	<b>(A)</b>
<b>CHARGES</b>			
Daily	<b>25</b> day @ \$ <b>100</b>	Per day	<b>\$2500</b>
Weekly/Monthly	week @ \$	Per week/Monthly	
Others			
CDW/PAI	@ \$	Per day/Monthly	
Delivery/Collection Svc			
		GST <b>7%</b>	<b>\$175</b>
OR No:		(A) SUB-TOTAL	<b>\$2675</b>
Petrol Level & Surchage	OUT	E	1/4
	IN	1/2	3/4
		F	
First	km FREE per day		GST
Excess mileage is chargeable at	cents per km		TOTAL CHARGES

### DRIVER'S PARTICULARS

Name (as in I/C):  
NRIC/Passport No: **[REDACTED]** Date of Birth:  
Address: Age:  
S( )  
Occupation: Driving Exp: Yrs  
Driving Licence No: **[REDACTED]** Passed / Expiry Date:  
D/L Type: Local/Int'l/Others: Contact No:



#### INDICATE:

A - Accidents  
D - Dents  
S - Scratches  
X - Crack

NON WAIVER EXCESS (Subject to GST): \$ **2000/-**

#### ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : **[Signature]**

Additional Driver's Signature :

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

#### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-wavier excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<b>11/3/22</b>	<b>0930</b>	<b>46272</b>	<b>NIK *IC+DL</b>	<b>to Customer.</b>

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<b>6/4/22</b>	<b>1000</b>	<b>47279</b>	<b>ANDREW</b>	<b>BLW TILL 5/4/22</b>

Hirer's/Driver Signature

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

XD9829L

Date of Accident

02/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **06/11/2021 - 05/11/2022**

Requested By ..... **Ken Ho Cheng Ming (Automoti...**

Requested Date ..... **02/03/2022 12:40**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 10 March 2022 17:41  
**To:** [prospaq@singnet.com.sg](mailto:prospaq@singnet.com.sg)  
**Subject:** ACCIDENT INVOLVING SLE 110Y AND XD 9829L ON 02/03/2022  
**Attachments:** TP VIDEO.MP4

**Our Ref: CC6/CTI22002029/es3**

10 MAR 2022

**PROSPAQ GROUP PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLE 110Y AND XD 9829L ON 02/03/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## EzLyna (LKKAUTO)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 17 March 2023 3:36 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: REMINDER! [SEEK MANDATE] DRIVER'S WP & DL / SNM22D201507/C02/XD9829L/LEWLC / FW: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SLE 110Y (TP : LKK REF - CC6/CTI22002029/es3) on 02/03/2022

[Strictly Confidential]

Hi Ezlyna

Pls proceed:

1. Cost of Repair	\$ 18,147.20 (inclusive of GST)
2. Loss of Rental (25 days x \$100)	\$ 2,140.00 (20 days X \$100) with GST
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b><u>\$ 20,289.20</u></b>

Regards,

**Jenny Lew**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, February 22, 2023 4:05 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW:REMINDER! [SEEK MANDATE] DRIVER'S WP & DL / SNM22D201507/C02/XD9829L/LEWLC / FW: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SLE 110Y (TP : LKK REF - CC6/CTI22002029/es3) on 02/03/2022

[Strictly Confidential]

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[Strictly Confidential]

Dear Jenny,

We refer to our email below.

Please revert with your approval as TP WS is chasing us for settlement. Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAUTO)

**Sent:** Friday, 18 November 2022 9:40 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] DRIVER'S WP & DL / SNM22D201507/C02/XD9829L/LEWLC / FW: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SLE 110Y (TP : LKK REF - CC6/CTI22002029/es3) on 02/03/2022

Your ref: SNM22D201507/C02/XD9829L/LEWLC

LKK ref : CC6/CTI22002029/es3

Dear Jenny,

ACCIDENT INVOLVING XD9829L (CHINA TAIPING) AND SLE110Y (TP) ON 02/03/2022

We refer to the above matter.

It is BOLA 28(g)I, OI changed lane hit TP and TP lost control hit by veh C. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Automotive Repair Centre Pte Ltd" at \$20,289.20 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 44,370.00	\$ 18,147.20 (inclusive of GST)
2. Loss of Rental (25 days x \$100)	\$ 2,675.00	\$ 2,140.00 (20 days X \$100) with GST
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 47,047.00</b>	<b>\$ 20,289.20</b>

Surveyor recommended 15 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Wednesday, 9 November 2022 10:40 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: DRIVER'S WP & DL / SNM22D201507/C02/XD9829L/LEWLC / FW: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SLE 110Y (TP : LKK REF - CC6/CTI22002029/es3) on 02/03/2022

[Strictly Confidential]

Hi Asher

Received, Thanks.

Kindly keep us updates on the case.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Tuesday, 8 November 2022 3:46 pm

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DRIVER'S WP & DL / SNM22D201507/C02/XD9829L/LEWLC / FW: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SLE 110Y (TP : LKK REF - CC6/CTI22002029/es3) on 02/03/2022

[Strictly Confidential]

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[Strictly Confidential]

Dear Jenny,

We refer to the above matter and your email below.

Please find enclosed a copy of Work Permit & Driving License of the driver of XD9829L – Mr Qi Yunfei.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, 6 October 2022 9:45 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D201507/C02/XD9829L/LEWLC / FW: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SLE 110Y (TP : LKK REF - CC6/CTI22002029/es3) on 02/03/2022

**Importance:** High

[Strictly Confidential]

Hi Suli/Asher,

Pls advise the status.

Please assist to get the WP & DL , thank you.

Persons or Classes of Persons entitled to drive\*  
(1) Whilst the vehicle is being used in connection with the Policyholder's business  
Any person provided he is in the Policyholder's employ and is driving on their order or with their permission.  
(2) whilst the vehicle is being used for social, domestic or pleasure purposes

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909