

HO ANN SING
c/o Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Date: 14-03-2022

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIMS DEPT.
78 STENTON WAY
#09-16 AIG BUILDING
SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SGD 6886 S AND SKK 9039 S
ALONG NICOLL HWY ON 28-02-2022

I / We, the owner of Vehicle No. SGD 6886 S which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

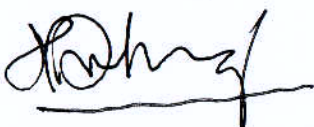
1.	Costs of repair	-	<u>\$ 4280.00</u>
2.	Loss of Use/Rental fees <u>8 days</u>	-	<u>\$ 1440.00</u>
3.	Police / GIA report / LTA fees	-	<u>\$ 200</u>
4.	Surveyor report fees	-	
5.	Others	-	
Total:			<u><u>\$ 5722.00</u></u>

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SGD 6886 S AND SKK 9039 S
ALONG NICOLL HWY
ON 28-02-2022

BY THE LETTER OF AUTHORITY, I / We, HO ANN SING
NRIC NO. S1534714 G The owner of Vehicle No. SGD 6886 S

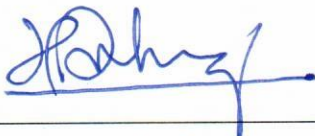
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 01 (day) 03 (month) 2022 (year)



Acknowledged by Owner

(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, ALAN'S UNITED AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,280.00 (Repair Cost), S\$1,050.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SGD 6886S that was damaged pursuant to the accident which occurred on 28/02/2022 (date) along NICOLL HIGHWAY (location) involving vehicle no/s SKK 9039S. This is pursuant to the inspection conducted on 02/03/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner HO ANN SING (the third party claimant”) of vehicle no. SGD 6886S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGD 6886S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31st (day) of MAY (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SKK9039S
Accident Date : 28-Feb-2022
Our Ref : 022037 (AIG) / CHAN

No. : 16253

Date : 10-Mar-2022

PAGE : 1

HO ANN SING
BLK 526 SERANGOON NORTH AVE 4
#14-116
Singapore 550526

FINAL REPAIR COST FOR TOYOTA HARRIER 2.0 ELEGANCE SGD6886S

To supply spare parts

To remove & refix rear windscreen
glass and conduct water leak test.

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	4,000.00
Add 7% GST :	280.00

Total :	S\$ 4,280.00
	=====

Singapore Dollars Four Thousand Two Hundred and
Eighty Only

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

HO ANN SING
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO: **C22074**

DATE : 10.03.2022

TERM : CASH

RENTAL FEES FOR :-

s/n	rental veh no.	vha no.	reference	no. of day/s	unit pr \$	amount
1	SGX 86T	9199	SGD 6886S	8	\$ 180.00	\$ 1,440.00
		***	*****	***		

TOTAL: \$ 1,440.00

PAYMENT MODE:

BY CHEQUE: CHIN HUI CAR RENTAL
BANK TRANSFER: OCBC 531-709517-001
PAYNOW TO UEN: 53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.

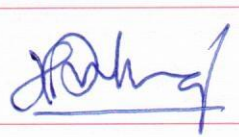

CHIN HUI CAR RENTAL

CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. TEL: 6453 4680
REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: 9199

HIRER'S PARTICULAR		Vehicle No: SGX 867		Mileage Out: 128184			
Hirer: HO ANN SING		Make & Model: TOYOTA COMAY		Auto / Manual Group: <input checked="" type="radio"/> Auto			
NRIC / Passport No: S1534714G		Date of Birth: 19-12-1962		OUT : Date 01-03-2022			
Address: BLK 526 SENGUOON NORTH AVE 4		Replace Veh No:		Mileage Out:			
A14-116 S550526		OUT : Date		OUT : Time			
Driving Licence No: 8-4-1986		Pass Date:					
Contact Number: 90626266							
DRIVERS PARTICULARS (if different from Hirer)		CHARGES					
Appointed Driver:		Daily 8 @ \$ 180/-	per day	1440.	00		
NRIC / Passport No:		Weekly @ \$	per week				
Address:		Monthly @ \$	per month				
Driving Licence No:		Hours @ \$	per hour				
Pass Date:		Others @ \$					
Contact Number:		SUB-TOTAL \$ 1440. 00					
New Insurance Policy Terms & Conditions as at 08-12-2010 1. NOT PERMITTED TO DRIVE - Not Covered Driver Age 22 years old and below Driver above Age 70 years old Driver less than 2 years Driving Experience 2. ADDITIONAL EXCESS - S\$3000.00 Driver Age 23 to 25 years old with 2 years driving experience Driver Age 65 to 70 years old with 2 years driving experience		PETROL LEVEL					
		Out	E	1/4	1/2	3/4	F
		In	E	1/4	1/2	3/4	F
		TOTAL CHARGES \$ 1440. 00					
REMARKS SGD 68865		IMPORTANT! FOR SINGAPORE USE ONLY					
		Excess Liability : S\$2500.00					
		Malaysia Excess (With Prior Consent) :					
		Hirer's Signature 					
		Addition Driver's Signature					

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
09/03/22	5:40pm	128739		


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKK9039S

Date of Accident

28/02/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **11/09/2021 - 10/09/2022**

Requested By **KENNY CHAN (ALAN'S UNITED ...**

Requested Date **01/03/2022 14:18**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 7 March 2022 12:40 PM
To: 'WONG.SINDEE@YAHOO.COM.SG'
Subject: Claim Notification - ACCIDENT INVOLVING SKK 9039S(AIG) AND SGD 6886S AT/ALONG NICOLL HIGHWAY ON 28/02/2022

07 March 2022

Ms Wong Sin Dee [By Email Only]

Dear Sir/Madam,

You Ref: SKK9039S

Our Ref: CC6/AIG22002021/Kps3

ACCIDENT INVOLVING SKK 9039S(AIG) AND SGD 6886S AT/ALONG NICOLL HIGHWAY ON 28/02/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGD6886S against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Mar 2022 19:21	Clim Dtl Modified	Claimant's Name: -> HO ANN SENG.	[A] Lee Su Li
2	03 Mar 2022 19:21	Clim Veh Model Changed	(204756) TOYOTA HARRIER 2.0 (A).	[A] Lee Su Li
3	03 Mar 2022 19:21	Clim Created	Reg No: SGD6886S. Acct Date: 2022/02/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] Lee Su Li
4	03 Mar 2022 19:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	03 Mar 2022 19:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/14	[A] Lee Su Li
6	03 Mar 2022 19:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	03 Mar 2022 19:21	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expr ess)	[A] Merimen Administrator
8	03 Mar 2022 19:21	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	03 Mar 2022 19:21	Label Added	(19):Fastlane.	[A] Lee Su Li
10	03 Mar 2022 19:21	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
11	04 May 2022 08:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	04 May 2022 08:33	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	04 May 2022 08:33	Clim Dtl Modified	JPJ Reg. Date: -> 2017/05/03.	[A] JOANNE LEE KHANG MIN
14	04 May 2022 08:33	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	05 May 2022 11:57	Adj Mandate Request	Cur.Reg:5402.00:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$4,280.00 + (b)LOR(7days x \$160.00): \$1,120.00 + (c)Search fee: \$2.00 = Total: \$5,402.00 5 recommendation repair days +1Sunday +1PRS = 7days *For your approval please.	[A] CHEW HSIAO TONG
16	25 May 2022 08:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/14. Mandate Remarks: pls proceed with settlement @ \$5,402.00 [C OR-\$4280.00 LOR-\$1120.00 LTA-\$2.00] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
17	25 May 2022 08:26	Adj Mandate Set	Approved:5402.00:pls proceed with settlement @ \$5,402.00 [COR-\$4280.00 LOR-\$1120.00 LTA-\$2.00] * subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2771065	03 Mar 2022 19:30:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGD6886S	SKK9039S	11.00
2788722	04 May 2022 08:33:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGD6886S	SKK9039S	11.00

