

Our Ref: CT0222/SHD6653K/CK(st)  
Date: 06.04.2022

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 10.02.2022 INVOLVING SHD6653K & SKA8243C ALONG PASIR RIS DR 6 ,BLK 473**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD6653K, which was involved in the captioned accident with your insured vehicle No SKA8243C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	2,568.00
2. Loss of Rental	3 days x S\$ 169.74	S\$	509.22
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **3,319.22**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> Original Repair Bill	<input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> Downtime/Mileage Record
<input type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING MERCEDES E220 SHD6653K , SKA8243C ON 10-Feb-22 09:05  
ALONG PASIR RIS DR 6 ,BLK 473**I / We **LEE BAN HIN (LI WAN...** (Hirer) NRIC No.: **SXXXX919J**and/or (Relief) NRIC No.: **SXXXX919J**Taxi Number **SHD6653K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **10-Feb-2022**Name of Hirer **LEE BAN HIN (LI WANXING)**Hirer NRIC **SXXXX919J**

Signature :

Address **149 BEDOK RESERVOIR ROAD #10-...  
470149**Contact No. **98732335**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00064242100 Claim No : SNM22D201064/C02/SKA8243C/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,615.61
SINGAPORE DOLLAR ONE THOUSAND SIX HUNDRED FIFTEEN AND CENTS SIXTY ONE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD6653K
Insured Vehicle No. : SKA8243C

Date of Loss : 10/02/2022
Place of Accident : 844 PASIR RIS DRIVE 6 CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PUAN LI KOON
Driver Name : PHUA WEE BENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 2 columns: Description and Amount. Rows include General Damages, Cost of Repair/Excess, Loss of Use/Rental/Earning, Investigation Results/Search Fees, Medical Reports/Expenses, Survey Fees/P.T. Fees/Towing, and Cost including Disbursement. Total amount is S\$ 1,615.61.

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : [Handwritten Signature]

Date : 8.2.2023

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHD6653K

NO/DATE  
91658239 28.03.2022

MAKE  
MERCEDES BENZ

JOB NO.  
305504662

MODEL  
E220CDI (E5)

ODOMETER READING

DATE OF REG  
23.03.2016

CHASSIS CODE WDD2120012B318536 JOB TYPE

Description : 3P 10.02.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		2,400.00
Add GST @ 7.000 %		168.00
<b>Total Invoice amount</b>		<b>2,568.00</b>

Issued by : KATHERINETAN 28.03.2022 08:40:36  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1) Whilst taking all reasonable precautions against fire, theft or accidental damage, the company accepts no responsibility for cars or other property belonging to customers and vehicles are driven and terms of hire are as follows.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING OF THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED AS SHOWN.  
3) PENALTY OF 100 PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR INADEQUACY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22020115

Date: 16 March 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                    10/02/2022    @   09:05 hrs  
ALONG                            PASIR RIS DR 6 ,BLK 473  
INVOLVING                    SKA8243C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6653K** (the "Taxi"). The Taxi was hired to **LEE BAN HIN (LI WANXING) IC NO SXXXX919J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$**169.74** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SKA8243C

Date of Accident

10/02/2022 

**Reset**

## % RESULT & RECEIPT

**TP Insurer Enquiry**

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **01/04/2021 - 03/04/2022**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **10/02/2022 11:07**

**Payment details**

Request Amount: **S\$1.87**  
GST Amount: **S\$0.13**  
Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre  
GST Registration No: **M400017735**

*8ND 6653k*



## EzLyna (LKKAuto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 27 January 2023 10:41 AM  
**To:** EzLyna (LKKAuto)  
**Subject:** Fw: <STANDARD LETTER> OUR REF: CC3/CTI22002020/Vgs3 \*\*\* ACCIDENT INVOLVING SKA 8243C & SHD 6653K ON 10/02/2022 \*\*\*

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**From:** Joe <joe@immunocell.com.sg>  
**Sent:** Sunday, 3 April 2022 1:04 pm  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; PRISCILLA@IMMUNOCELL.COM.SG <PRISCILLA@IMMUNOCELL.COM.SG>  
**Subject:** Re: <STANDARD LETTER> OUR REF: CC3/CTI22002020/Vgs3 \*\*\* ACCIDENT INVOLVING SKA 8243C & SHD 6653K ON 10/02/2022 \*\*\*

Sent over but mail failure due to large files

Cheers  
Joe

-----  
ImmunoCell  
Entrepreneur Business Centre  
18 Kakit Bukit Road 3  
#04-10, Singapore 415978  
Mobile :(65) 98475178  
Fax : (65) 63009571  
Email: [joe@immunocell.com.sg](mailto:joe@immunocell.com.sg)  
<http://www.immunocell.com.sg>  
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**From:** "Cecilia Chong (LKK Auto)" <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Date:** Friday, 1 April 2022 at 3:54 PM  
**To:** Joe <[priscilla@immunocell.com.sg](mailto:priscilla@immunocell.com.sg)>  
**Cc:** Joe <[joe@immunocell.com.sg](mailto:joe@immunocell.com.sg)>  
**Subject:** <STANDARD LETTER> OUR REF: CC3/CTI22002020/Vgs3 \*\*\* ACCIDENT INVOLVING SKA 8243C & SHD 6653K ON 10/02/2022 \*\*\*



Our Ref: CC3/CTI22002020/Vgs3

01 APRIL 2022



**PUAN LI KOON**  
DRIVER: PHUA WEE BENG

Dear Sir/Madam,

**ACCIDENT INVOLVING SKA 8243C & SHD 6653K ON 10/02/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

Kindly provide the following:

1. Accident video footage

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 3 days i.e. by 04/04/2022, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## EzLyna (LKKAuto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Sunday, 5 February 2023 9:19 pm  
**To:** EzLyna (LKKAuto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: {SEEK MANDATE} OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC SETTLEMENT ON PRS

[Strictly Confidential]

Hi EzLyna

Please proceed as proposed. 50% settlement at \$1,615.61 (all-in).

Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

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**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Sent:** Friday, 27 January 2023 11:13 am  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC SETTLEMENT ON PRS

[Strictly Confidential]

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[Strictly Confidential]

Your ref: SNM22D201064/C02/SKA8243C/LEEPG  
LKK ref : CC3/CTI22002020/Vgs3,

Dear Cecilia,

ACCIDENT INVOLVING SKA8243C (CHINA TAIPING) AND SHD6653K (TP) ON 10/02/2022

We refer to the above matter.

Based on both parties' video footage – both reversing at the carpark and should equally share the liability. We are of the view that 50% liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$1,615.61 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,424.00	\$ 2,568.00 (with GST)
2. Loss of Rental (3 days x \$169.74)	\$ 509.22	\$ 509.22 (3 days x \$169.74)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
Liability 50%	\$ 3,586.61	\$ 1,613.61
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 3,588.61</b>	<b>\$ 1,615.61</b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Monday, 7 March 2022 2:04 pm

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC SETTLEMENT ON PRS

**[Strictly Confidential]**

Hi LKK

Attached OI SAS. Please obtain TP VF.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 7 March 2022 1:54 pm  
**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [suli@lkkauto.com](mailto:suli@lkkauto.com); [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC SETTLEMENT ON PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Cecilia,

Please refer to the appended email.

Please **revert to LKK Auto on Direct settlement for SHC6653K** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Friday, March 4, 2022 5:50 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKA 8243C (OI : CTI - TBA) and SHD 6653K (TP : LKK REF - CC3/CTI22002020/Vgs3) on 10/02/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6653K at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.