

Our Ref: CT0222/SHD6653K/CK(st)
Date: 06.04.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 10.02.2022 INVOLVING SHD6653K & SKA8243C ALONG PASIR RIS DR 6 ,BLK 473

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD6653K, which was involved in the captioned accident with your insured vehicle No SKA8243C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,568.00
2. Loss of Rental	3 days x S\$ 169.74	S\$	509.22
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,319.22
--------	---------------------	------------	-----------------

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING MERCEDES E220 SHD6653K , SKA8243C ON 10-Feb-22 09:05
ALONG PASIR RIS DR 6 ,BLK 473

I / We **LEE BAN HIN (LI WAN...** (Hirer) NRIC No.: **SXXXX919J**

and/or (Relief) NRIC No.: **SXXXX919J**

Taxi Number **SHD6653K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **10-Feb-2022**

Name of Hirer **LEE BAN HIN (LI WANXING)**

Hirer NRIC **SXXXX919J**

Signature :



Address **149 BEDOK RESERVOIR ROAD #10-...
470149**

Contact No. **98732335**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00064242100 Claim No : SNM22D201064/C02/SKA8243C/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,615.61**
SINGAPORE DOLLAR ONE THOUSAND SIX HUNDRED FIFTEEN AND CENTS
SIXTY ONE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD6653K

Insured Vehicle No. : SKA8243C

Date of Loss : 10/02/2022

Place of Accident : 844 PASIR RIS DRIVE 6 CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PUAN LI KOON

Driver Name : PHUA WEE BENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,284.00
(3) Loss of Use /Rental/Earning	S\$	329.61
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,615.61
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 8.2.2023

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD6653K

MAKE
MERCEDES BENZ

MODEL
E220CDI (E5)

DATE OF REG
23.03.2016

CHASSIS CODE
WDD2120012B318536

NO/DATE
91658239 28.03.2022

JOB NO.
305504662

ODOMETER READING

JOB TYPE

Description : 3P 10.02.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,400.00
Add GST @	7.000 %	168.00
Total Invoice amount		2,568.00

Issued by : KATHERINETAN 28.03.2022 08:40:36
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22020115

Date: 16 March 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/02/2022 @ 09:05 hrs
ALONG PASIR RIS DR 6 ,BLK 473
INVOLVING SKA8243C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6653K** (the "Taxi"). The Taxi was hired to **LEE BAN HIN (LI WANXING) IC NO SXXXX919J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$169.74** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKA8243C

Date of Accident

10/02/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 01/04/2021 - 03/04/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 10/02/2022 11:07

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

8ND 6653k

EzLyna (LKKAuto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 27 January 2023 10:41 AM
To: EzLyna (LKKAuto)
Subject: Fw: <STANDARD LETTER> OUR REF: CC3/CTI22002020/Vgs3 *** ACCIDENT INVOLVING SKA 8243C & SHD 6653K ON 10/02/2022 ***

From: Joe <joe@immunocell.com.sg>
Sent: Sunday, 3 April 2022 1:04 pm
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; PRISCILLA@IMMUNOCELL.COM.SG <PRISCILLA@IMMUNOCELL.COM.SG>
Subject: Re: <STANDARD LETTER> OUR REF: CC3/CTI22002020/Vgs3 *** ACCIDENT INVOLVING SKA 8243C & SHD 6653K ON 10/02/2022 ***

Sent over but mail failure due to large files

Cheers
Joe

ImmunoCell
Entrepreneur Business Centre
18 Kakit Bukit Road 3
#04-10, Singapore 415978
Mobile : (65) 98475178
Fax : (65) 63009571
Email: joe@immunocell.com.sg
<http://www.immunocell.com.sg>

From: "Cecilia Chong (LKK Auto)" <CeciliaChong@lkkauto.com>
Date: Friday, 1 April 2022 at 3:54 PM
To: Joe <priscilla@immunocell.com.sg>
Cc: Joe <joe@immunocell.com.sg>
Subject: <STANDARD LETTER> OUR REF: CC3/CTI22002020/Vgs3 *** ACCIDENT INVOLVING SKA 8243C & SHD 6653K ON 10/02/2022 ***



Our Ref: CC3/CTI22002020/Vgs3

01 APRIL 2022

PUAN LI KOON
DRIVER: PHUA WEE BENG

Dear Sir/Madam,

ACCIDENT INVOLVING SKA 8243C & SHD 6653K ON 10/02/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

Kindly provide the following:

1. Accident video footage

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 3 days i.e. by 04/04/2022, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Sunday, 5 February 2023 9:19 pm
To: EzLyna (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: {SEEK MANDATE} OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC SETTLEMENT ON PRS

[Strictly Confidential]

Hi EzLyna

Please proceed as proposed. 50% settlement at \$1,615.61 (all-in).

Thanks & Best Regards,

Cecilia Lee
Senior Executive
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, 27 January 2023 11:13 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC SETTLEMENT ON PRS

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Strictly Confidential]

Your ref: SNM22D201064/C02/SKA8243C/LEEPG
LKK ref : CC3/CTI22002020/Vgs3,

Dear Cecilia,

ACCIDENT INVOLVING SKA8243C (CHINA TAIPING) AND SHD6653K (TP) ON 10/02/2022

We refer to the above matter.

Based on both parties' video footage – both reversing at the carpark and should equally share the liability. We are of the view that 50% liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$1,615.61 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,424.00	\$ 2,568.00 (with GST)
2. Loss of Rental (3 days x \$169.74)	\$ 509.22	\$ 509.22 (3 days x \$169.74)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
Liability 50%	\$ 3,586.61	\$ 1,613.61
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,588.61	\$ 1,615.61

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 7 March 2022 2:04 pm

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP
DIREC SETTLEMENT ON PRS

[Strictly Confidential]

Hi LKK

Attached OI SAS. Please obtain TP VF.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 7 March 2022 1:54 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; suli@lkkauto.com; CeciliaChong@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC SETTLEMENT ON PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Cecilia,

Please refer to the appended email.

Please **revert to LKK Auto on Direct settlement for SHC6653K** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email** claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, March 4, 2022 5:50 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKA 8243C (OI : CTI - TBA) and SHD 6653K (TP : LKK REF - CC3/CTI22002020/Vgs3) on 10/02/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6653K at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.