## EzLyna (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Sunday, 5 February 2023 9:19 pm

**To:** EzLyna (LKKAuto)

Cc: Admin A; Claims Dept of CTI

Subject: RE: {SEEK MANDATE} OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF:

CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC SETTLEMENT ON PRS

# [Strictly Confidential]

Hi EzLyna

Please proceed as proposed. 50% settlement at \$1,615.61 (all-in).

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Friday, 27 January 2023 11:13 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CT122002020/Vgs3,

SHC6653K, TPP DIREC SETTLEMENT ON PRS

## [Strictly Confidential]

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# [Strictly Confidential]

Your ref: SNM22D201064/C02/SKA8243C/LEEPG

LKK ref: CC3/CTI22002020/Vgs3,

Dear Cecilia,

ACCIDENT INVOLVING SKA8243C (CHINA TAIPING) AND SHD6653K (TP) ON 10/02/2022

We refer to the above matter.

Based on both parties' video footage – both reversing at the carpark and should equally share the liability. We are of the view that 50% liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$1,615.61 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,424.00	\$ 2,568.00 (with GST)
2. Loss of Rental (3 days x \$169.74)	\$ 509.22	\$ 509.22 (3 days x \$169.74)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
Liability 50%	\$ 3,586.61	\$ 1,613.61
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,588.61	\$ 1,615.61

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 7 March 2022 2:04 pm

**To:** Su Li (LKK Auto) < <a href="mailto:suli@lkkauto.com">suli@lkkauto.com">suli@lkkauto.com</a>; Cecilia Chong (LKK Auto) < <a href="mailto:CeciliaChong@lkkauto.com">CeciliaChong@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Admin A < <a href="mailto:admin-amlina">admin-amlina</a>; Admin-amlina</a>; Admin-amlina</a>; Admin-amlina</a>;

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CT122002020/Vgs3, SHC6653K, TPP

**DIREC SETTLEMENT ON PRS** 

### [Strictly Confidential]

Hi LKK

Attached OI SAS. Please obtain TP VF.

Thank you.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224-7175">6224-7175</a>. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

Sent: Monday, 7 March 2022 1:54 pm

**To:** Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com >; suli@lkkauto.com; CeciliaChong@lkkauto.com; Admin A <admin-a@lkkauto.com >

Subject: OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC

SETTLEMENT ON PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Cecilia,

Please refer to the appended email.

Please revert to LKK Auto on Direct settlement for SHC6653K soonest possible.

Please contact our claims department Cecilia Lee 6389 6530 the officer in charge.

#### \*Kindly quote our claim reference number when replying.\*

#### NOTICE:

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Friday, March 4, 2022 5:50 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKA 8243C (OI: CTI-TBA) and SHD 6653K (TP: LKK REF-

CC3/CTI22002020/Vgs3) on 10/02/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6653K at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

## **Enclosed for your perusal is:**

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.