

RE: OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC SETTLEMENT ON PRS

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Mon 3/7/2022 2:04 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Strictly Confidential]

Hi LKK

Attached OI SAS. Please obtain TP VF.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 7 March 2022 1:54 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; suli@lkkauto.com; CeciliaChong@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM22D201064/C02/SKA8243C/LEEPG & YOUR REF: CC3/CTI22002020/Vgs3, SHC6653K, TPP DIREC SETTLEMENT ON PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Cecilia,

Please refer to the appended email.

Please **revert to LKK Auto on Direct settlement for SHC6653K** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, March 4, 2022 5:50 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKA 8243C (OI : CTI - TBA) and SHD 6653K (TP : LKK REF - CC3/CTI22002020/Vgs3) on 10/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6653K at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd