

Cecilia Chong (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 31 March 2022 3:42 pm
To: Tan Lee Gek (Strides Automotive Services Pte Ltd); Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: RE: LOD Re: Accident on 1/3/2022 involving SHB 5913C & GBK 6000D (AIG's insured)
Our Ref: TAX/03/22/2005/lg *** LKK REF: CC3/AIG22002019/Rgs3
Attachments: 03 22 2005.pdf; scene photo1.jpg; scene photo2.jpg; scene photo3.jpg; scene photo4.jpg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Sent: Thursday, 31 March, 2022 3:40 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 1/3/2022 involving SHB 5913C & GBK 6000D (AIG's insured) Our Ref: TAX/03/22/2005/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1,183.03
Loss of Rental	\$219.00 (3 days x \$73.00)
LTA Search Fee	\$7.00
Total	\$1,409.03

We enclose the following documents:

- 1) Repair invoice

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5913C** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5913C** that was damaged pursuant to the accident which occurred on **01/03/2022** (date) along **BUKIT BATOK EAST AVE 3** (location) involving vehicle no/s **GBK 6000D** ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of Oct (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,400.00** (Global Sum) for vehicle no. **SHB 5913C** that was damaged pursuant to the accident which occurred on **01/03/2022** (date) along **BUKIT BATOK EAST AVE 3** (location) involving vehicle no/s **GBK 6000D**.

This is pursuant to the inspection conducted on **03/03/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 5913C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5913C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of Oct (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal Injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220300441
Date : 24.03.2022
Vehicle No. : SHB5913C
Your Ref No. : TAX/03/22/2005
Our Ref No. : 24114170
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	0.00	\$ 332.70	0.00	\$ 0.00	\$ 0.00
COVER, RR BUMPER ASSY	1.00	\$ 485.60	(25.00)	\$ 121.40	\$ 364.20
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 11.00	(25.00)	\$ 5.50	\$ 16.50
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 4.00	(25.00)	\$ 2.00	\$ 6.00
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 4.00	(100.00)	\$ 8.00	\$ 0.00
PAD, RR BUMPER, CTR	3.00	\$ 11.00	(25.00)	\$ 8.25	\$ 24.75
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 11.30	(25.00)	\$ 5.65	\$ 16.95
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.50	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 118.30	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 118.30	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.50	(25.00)	\$ 11.25	\$ 33.75
GUARD, RR BUMPER, LOWER	1.00	\$ 374.50	(25.00)	\$ 93.62	\$ 280.88
COVER, GUARD RR BUMPER LOWER	0.00	\$ 22.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, RH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, LH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER GROMMET SCREW	0.00	\$ 2.20	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 229.90	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 72.00	0.00	\$ 0.00	\$ 0.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 651.00	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 743.03

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Mar 24, 2022 16:34 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220300441
Date : 24.03.2022
Vehicle No. : SHB5913C
Your Ref No. : TAX/03/22/2005
Our Ref No. : 24114170
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Labour					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00

GRAND TOTAL \$ 1,183.03

Remark :

Make/Model : PRIUS4FL
Accident Date : 01.03.2022

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Mar 24, 2022 16:34 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.



MEMORANDUM

To: Claims Dept

Our Ref: TAX/03/22/2005

From: Strides Taxi Pte Ltd

Date: 15th March 2022

ACCIDENT ON 1/3/2022 INVOLVING SHB 5913C & GBK 6000D ALONG BUKIT BATOK EAST AVE 3

This is to confirm that the daily rental rate for SHB 5913C is \$73.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/03/2022

Date Generated : 14/03/2022

Accident End Date : 14/03/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/03/22/2005	SHB5913C	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24114170	02/03/2022 2:42 PM	05/03/2022 11:53 AM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	03 Mar 2022 / 10:00:35		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBK6000D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20220303100035276780

Search Date / Time: 01 Mar 2022 09:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 21 March 2022 8:37 am
To: simonseah@svs.com.sg
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG22002019/Rgs3 *** ACCIDENT INVOLVING GBK 6000D & SHB 5913C ON 01/03/2022 ***

Importance: High

Our Ref: CC3/AIG22002019/Rgs3

21 MARCH 2022

SVS VALVES PTE LTD
DRIVER: VARADHARAJAN MOHAN

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 6000D & SHB 5913C ON 01/03/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHB 5913C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Mar 2022 19:16	Clim Dtl Modified	Claimant's Name: -> STRIDES TAXI PTE LTD. Claimant's ID: -> 1XXXXX369K.	[A] Lee Su Li
2	03 Mar 2022 19:16	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	03 Mar 2022 19:16	Clim Created	Reg No: SHB5913C. Acct Date: 2022/03/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] Lee Su Li
4	03 Mar 2022 19:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	03 Mar 2022 19:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/14	[A] Lee Su Li
6	03 Mar 2022 19:16	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	03 Mar 2022 19:16	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	03 Mar 2022 19:16	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	03 Mar 2022 19:16	Label Added	(23):Express.	[A] Lee Su Li
10	03 Mar 2022 19:16	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lee Su Li
11	22 Sep 2022 16:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	22 Sep 2022 16:58	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	22 Sep 2022 16:58	Clim Dtl Modified	JPJ Reg. Date: -> 2019/12/12.	[A] JOANNE LEE KHANG MIN
14	22 Sep 2022 16:58	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	24 Sep 2022 20:08	Adj Mandate Request	Cur.Req:1409.03:Liability: 100%(B27) *Quantum: (a)COR: \$1,183.03 + (b)LOR(3days x \$73.00): \$219.00 + (c)Search fee: \$7.00 = Total: \$1,409.03 *2recommendation repair days + 1PRS = 3days *For your approval please.	[A] CHEW HSIAO TONG
16	11 Oct 2022 11:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/14	[I] Lee, Ming-Yao
17	11 Oct 2022 11:44	Adj Mandate Set	Approved:1409.03.	[I] Lee, Ming-Yao

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2771088	04 Mar 2022 09:08:45	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB5913C	GBK6000D	11.00
2846616	22 Sep 2022 16:58:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB5913C	GBK6000D	11.00

