

Hsiao Tong (LKKAuto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Thursday, 2 June 2022 5:20 PM
To: Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM22D201547/C02/GZ2054L/TANKW / FW: Direct Settlement - Accident Involving GZ 2054L (OI : CTI - TBA) and SMC 9657B (TP : LKK REF - CC6/CTI22002017/Aps3) on 01/03/2022

[Confidential]

Hi Hsiao Tong,

Agreed to your advised on offer of up to \$12,187.45(all in).

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, May 26, 2022 11:14 AM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SNM22D201547/C02/GZ2054L/TANKW / FW: Direct Settlement - Accident Involving GZ 2054L (OI : CTI - TBA) and SMC 9657B (TP : LKK REF - CC6/CTI22002017/Aps3) on 01/03/2022

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Your ref: **SNM22D201547/C02/GZ2054L/TANKW**
LKK ref : CC6/CTI22002017/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GZ2054L(CHINA TAIPING) / SMC9657B(TP) / OTHERS ON 01/03/2022

We refer to the above matter.

GBB7296H -> GZ2054L(OI)-> SMC9657B(TP)

This is a 3 vehicles chain collision whereby our insured was the 2nd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "YSK AUTO WORKSHOP" at **\$12,187.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 21,382.90	\$ 10,900.00
2. Loss of Rental (8days x \$240.00)	\$ 1,920.00	\$ 1,280.00 (8days x \$160.00)
3. Loss of Use – PRI (2days x \$240.00)	\$ 480.00	\$ -
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 23,790.35	<u>\$ 12,187.45</u>

Surveyor recommended 7days for repair + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 21 April 2022 12:45 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D201547/C02/GZ2054L/TANKW / FW: Direct Settlement - Accident Involving GZ 2054L (OI : CTI - TBA) and SMC 9657B (TP : LKK REF - CC6/CTI22002017/Aps3) on 01/03/2022

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 14 March 2022 12:11 PM

To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D201547/C02/GZ2054L/TANKW / FW: Direct Settlement - Accident Involving GZ 2054L (OI : CTI - TBA) and SMC 9657B (TP : LKK REF - CC6/CTI22002017/Aps3) on 01/03/2022

Hi Billy,

Attached is a coy of third party video footage for your easy reference.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Tuesday, 8 March 2022 10:39 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D201547/C02/GZ2054L/TANKW / FW: Direct Settlement - Accident Involving GZ 2054L (OI : CTI - TBA) and SMC 9657B (TP : LKK REF - CC6/CTI22002017/Aps3) on 01/03/2022

Hi Hsiao Tong,

Attached is OI GIA report.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 4 March 2022 9:51 AM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201547/C02/GZ2054L/TANKW / FW: Direct Settlement - Accident Involving GZ 2054L (OI : CTI - TBA) and SMC 9657B (TP : LKK REF - CC6/CTI22002017/Aps3) on 01/03/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D201547/C02/GZ2054L/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 3 March 2022 6:58 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GZ 2054L (OI : CTI - TBA) and SMC 9657B (TP : LKK REF - CC6/CTI22002017/Aps3) on 01/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMC 9657B at M/s YSK AUTO WORKSHOP on 02/03/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd