

RE: SNM22D201547/C02/GZ2054L/TANKW / FW: Direct Settlement - Accident Involving GZ 2054L (OI : CTI - TBA) and SMC 9657B (TP : LKK REF - CC6/CTI22002017/Aps3) on 01/03/2022

Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Tue 3/8/2022 10:39 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Hi Hsiao Tong,

Attached is OI GIA report.

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 4 March 2022 9:51 AM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201547/C02/GZ2054L/TANKW / FW: Direct Settlement - Accident Involving GZ 2054L (OI : CTI - TBA) and SMC 9657B (TP : LKK REF - CC6/CTI22002017/Aps3) on 01/03/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D201547/C02/GZ2054L/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 3 March 2022 6:58 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GZ 2054L (OI : CTI - TBA) and SMC 9657B (TP : LKK REF - CC6/CTI22002017/Aps3) on 01/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMC 9657B at M/s YSK AUTO WORKSHOP on 02/03/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd