

Meng Yan

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 3 March 2022 2:11 PM
To: 'Pauline Tham'; sur@lkkauto.com; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: URGENT RE: SNM22D201392/C02/GBC8001E/THAMYL FW: Your insured: GBC 8001E II Pre-Repair Survey for SJM 9337H II Our ref no: CS/1030/22/TAG

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 3 March, 2022 1:50 PM
To: May Ng Nian Rou <may@libertylaw.com.sg>; sur@lkkauto.com; Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: URGENT RE: SNM22D201392/C02/GBC8001E/THAMYL FW: Your insured: GBC 8001E II Pre-Repair Survey for SJM 9337H II Our ref no: CS/1030/22/TAG

Without Prejudice

Hi May

Thanks for your call.

Hi LKK

Please conduct PRS asap.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: May Ng Nian Rou <may@libertylaw.com.sg>

Sent: Wednesday, March 2, 2022 2:13 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D201392/C02/GBC8001E/THAMYL FW: Your insured: GBC 8001E II Pre-Repair Survey for SJM 9337H II Our ref no: CS/1030/22/TAG

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Dear Sirs,

We refer to the above matter and your email dated 28 February 2022.

We have been informed by our client that your surveyors have not received an assignment to conduct the pre-repair survey.

Please let us hear from you as soon as possible.

Regards,

May

for and on behalf of Christine Sekhon

Liberty Law Practice LLP

133 New Bridge Road,

#17-03, Chinatown Point

Singapore 059413

DID: 9727 1122

Please consider the environment before printing this e-mail!

On Mon, Feb 28, 2022 at 10:18 PM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Save as to Cost

Hi May

Thanks for your reply.

Hi LKK

Please conduct PRS.

Thanks.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

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From: May Ng Nian Rou <may@libertylaw.com.sg>

Sent: Monday, February 28, 2022 4:54 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Christine Sekhon <chris@libertylaw.com.sg>; serene@libertylaw.com.sg; tslautogarage@gmail.com

Subject: Re: SNM22D201392/C02/GBC8001E/THAMYL FW: Your insured: GBC 8001E II Pre-Repair Survey for SJM 9337H II Our ref no: CS/1030/22/TAG

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline Tham,

We refer to your email below.

Kindly arrange for **Mohd Taufikh of LKK**, to carry out the pre-repair survey of our client's vehicle SJM 9337H as a 'single joint expert'.

Please be informed that the said vehicle can be surveyed / inspected at:

Venue : **TSL Auto Garage**
Blk 1 Kaki Bukit Avenue 6
#01-08 Autobay @ Kaki Bukit
Singapore 417883

Kindly

Contact / Tel : **Mr. Long (Tel:) / 9150 9413**

confirm the aforesaid appointment.

Regards,

May

for and on behalf of Christine Sekhon
Liberty Law Practice LLP
133 New Bridge Road,
#17-03, Chinatown Point
Singapore 059413

DID: 9727 1122

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On Mon, Feb 28, 2022 at 3:03 PM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, February 28, 2022 2:00 PM
To: May Ng Nian Rou <may@libertylaw.com.sg>; Christine Sekhon <chris@libertylaw.com.sg>;
serene@libertylaw.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201392/C02/GBC8001E/THAMYL FW: Your insured: GBC 8001E II Pre-Repair
Survey for SJM 9337H II Our ref no: CS/1030/22/TAG

Without Prejudice
Save as to costs

Dear Pauline,

Please conduct PRS for SJM9337H.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: May Ng Nian Rou <may@libertylaw.com.sg>
Sent: Monday, 28 February 2022 9:50 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Christine Sekhon <chris@libertylaw.com.sg>; Serene Chui Yoke Har <serene@libertylaw.com.sg>
Subject: Your insured: GBC 8001E II Pre-Repair Survey for SJM 9337H II Our ref no: CS/1030/22/TAG

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Accident on 22.02.2022 involving SJM 9337H and GBC 8001E along Hougang Avenue 10 in front of Hougang Mall.

Dear Sirs,

We refer to the above matter.

Please find the attachment copy of each of the Notice to Conduct Pre-Repair Survey dated 28 February 2022 and our client's Accident Statement/ Traffic Police Report for your necessary action.

Kindly acknowledge receipt hereof.

*Regards,
May
for and on behalf of Christine Sekhon
Liberty Law Practice LLP
133 New Bridge Road,
#17-03, Chinatown Point
Singapore 059413
DID: 9727 1122*

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