

Your Ref : GBC 8001E  
Our Ref : **CS/1030/22/TAG**  
Date : 28 February 2022

Fax : 6223 7262  
Tel : **3152 0980**  
Email : may@libertylaw.com.sg

China Taiping Insurance (Singapore) Pte Ltd

BY EMAIL ONLY

**DATE OF ACCIDENT: 22 FEBRUARY 2022**

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS**

We are instructed by Zoe Kara Yeow, the owner of SJM 9337H to notify you of a road traffic accident on 22 February 2022 at about 3.05.p.m. along Hougang Avenue 10 in front of Hougang Mall, involving our client's vehicle registration number SJM 9337H and vehicle registration number **GBC 8001E**, which was insured by you at the material time. A copy of the Singapore accident statement is enclosed herein.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

*NB. Any settlement or offer is on the express condition that this settlement is in respect of our client's claim for property-related damages only and shall not preclude client's driver/passenger from claiming injury-related damages arising from this accident.*

Yours faithfully,

**MAY**

Enc.

# SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission ..... 23/02/2022 16:32 (SGT)  
Date of Accident ..... 22/02/2022 16:05 (SGT)  
Exact Location of Accident ..... Singapore  
Additional Location Information ..... IN FRONT HOUGANG MALL - HOUGANG AVENUE 10  
Country/State of Loss ..... Singapore

## DETAILS OF OWN VEHICLE

Vehicle Registration Number ..... SJM9337H

### INSURED/POLICYHOLDER

Is company? ..... No  
Name Of Registered Owner ..... ZOE KARA YEOW  
NRIC No .....  
Email Address .....  
Mobile Phone No .....  
Alternative Phone No .....

### VEHICLE PARTICULARS

Manufacturer ..... Mercedes  
Model ..... CLC 180 K  
Variant ..... -  
Exact purpose for which vehicle was being used at time of accident ..... -  
Are you claiming under your own insurance policy for repair to your vehicle? ..... No - Claiming third party  
Vehicle Category ..... Private car  
Transmission ..... Auto  
CC ..... 1796

### INSURANCE COMPANY

Name of Insurance Company ..... FWD Singapore Pte. Ltd.  
Type of Coverage ..... Comprehensive  
Fleet Policy ..... No  
Policy Number ..... PNPV2020-00007843-01  
Cover Note Number ..... 21/07/2021 TO 20/07/2022

### DRIVER

Name of Driver ..... QUEK SEOW KOON  
NRIC No .....

Date Of Birth .....	[REDACTED]
Occupation .....	Indoor
Date Of Driving Pass .....	[REDACTED]
Driving experience .....	[REDACTED]
Gender .....	Male
Mobile Number .....	[REDACTED]
Alt. Phone Number .....	[REDACTED]
Email Address .....	[REDACTED]
Address .....	[REDACTED]
Address complement .....	[REDACTED]
Postcode .....	-
Is the driver the policyholder? .....	No
If No, Relationship of the Driver with the Insured .....	FIANCEE
Does Driver Own Other Vehicles? .....	No
Vehicle Registration Number of Other Vehicle Owned by Driver .....	-
Insurance Company of Other Vehicle Owned by Driver .....	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident .....	Collided into Property
Weather Conditions .....	Clear
Road Surface .....	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident? .....	No
Number of vehicles involved in the accident .....	2
Was anybody injured in the Accident? .....	No
Was any injured conveyed to hospital by ambulance? .....	-
Was any other vehicle or property damaged? .....	Yes
Number of Passengers (Including Driver) .....	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? .....	No

#### PASSENGER 1

Name .....	ZOE KARA YEOW
Gender .....	Female

#### DETAILS OF POLICE ACTION

Was the accident reported to the police? .....	No
Was notice of intended Prosecution given? .....	No
If yes, against whom? .....	-

#### CIRCUMSTANCES OF ACCIDENT

REFER WITH ATTACHED.

#### ATTACHMENT(S)

Are accident photos available for attachment? .....	Yes
Was there any video captured by Car Camera? .....	No
Was there any audio recorded? .....	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number .....	GBC8001E
Vehicle Manufacturer .....	-
Vehicle Model .....	-
Vehicle Variant .....	-
Vehicle Colour .....	-
Vehicle Category .....	Commercial vehicle

Name of Driver .....	ABDUL MALIK BIN AHMAD
Contact Number .....	(Phone) +65-87884479
Address .....	-
Address complement .....	-
Postcode .....	-
Insurance Company Name .....	-
Nature Of Damage .....	-
Details of property damaged in accident .....	-
No. Of Passenger (Including Driver) .....	1

# SKETCH PLAN

## IMPORTANT NOTICE

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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

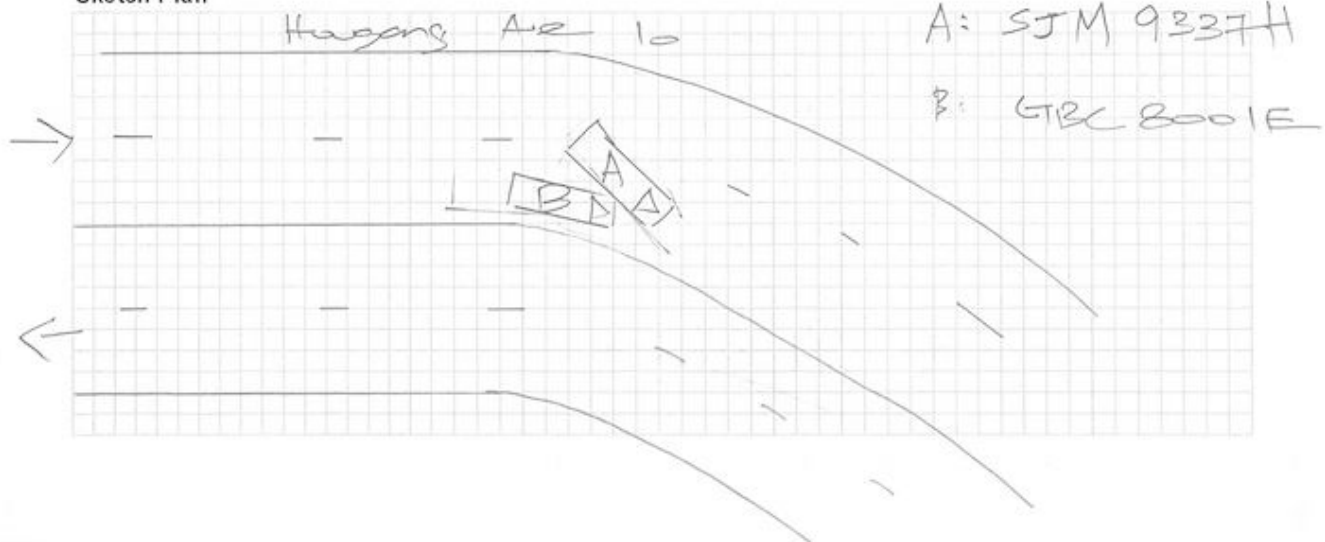
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

## Sketch Plan



refer to attached.

We declare the foregoing particulars are true in every respect.



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On 22/02/2022 at around in between 1550hrs to 1605hrs, I drove my car SJM9337H just in front of Hougang Mall - Hougang Avenue 10. My car SJM9337H was in the right lane, almost 3/4 of the body when the van, GBC8001E rammed into our car and further accelerated into it one more time causing further damage to my car. The damage caused is at the right side of my car near the driver area. The right side mirror fell off.

As I cannot open my car door, we both the drivers shifted our car to the left side of the road as not to cause any jam to the traffic behind. When the other driver came down from his van, he apologised and told us that he was at fault. We took the pictures and exchanged our particulars.

The driver told us his van is leased by his company and hence have to wait for instructions to settle the damage and claims as he does not know what to do, hence we waited. The car leasing vendor came and took the footage of the accident. We requested for the footage but he refused to share with us and claimed that was his property. We called the police and ambulance arrived at the scene, then after the traffic police arrived too. We told the matter to the traffic police and he advised us to make a claim to both our respective insurance company. I have made known to the traffic police in regards to the footage and he advised that the insurance companies will request according to the case.





































































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## Your Classic Car Insurance Summary

Please call +65-6322-2072 for FWD Emergency Assistance if your car breaks down or is involved in an accident.  
All accidents must be reported within 24 hours or the next working day of the incident regardless of whether it will lead to a claim.

Policy number : PNPV2020-00007843-01

## About this policy


Premium paid	: S\$1,453.03	Coverage start date	: 21/07/2021
(Inclusive of GST)		Coverage end date	: 20/07/2022
Who is insured to drive:	: You and any Authorised Driver		
Plan type	: Classic		

## About you (As the policyholder)

Your name	: ZOE KARA YEOW		
Address	: 511A Yishun Street 51 04-423 Singapore 761511		
Email	: zoekara555@gmail.com		
NRIC/FIN	: S7813538G	Date of birth	: 14/05/1978
Marital status	: Single	Gender	: Female
Current no claims discount	: 10%	Mobile number	: 91255155
Years of driving experience	: Three or more	Certificate of merit	: No

## About your car

Car make and model	: MERCEDES BENZ C180K 1.8
Year of first registration	: 2009
Car plate number	: SJM9337H
Issued on:	: 23/02/2022

  
Khor Kee Eng  
Chief Executive Officer  
FWD Singapore Pte Ltd

Please refer to contract for specific terms, conditions and exclusions of this policy.

Please immediately inform us at +65-6820-8888 or email us to [contact.sg@fwd.com](mailto:contact.sg@fwd.com) if any details in this Car Insurance Summary need to be changed.

FWD Singapore Pte. Ltd. 6 Temasek Boulevard, # 18-01 Suntec Tower 4, Singapore 038986 T (65) 6820 8888. Registration No. 200501737H

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The following are maximum limits per Accident as defined in the contract.

Open in...

