

Meng Yan

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 3 March 2022 12:47 PM
To: 'Pauline Tham'; sur@lkkauto.com; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D201439/C02/GBK8749P/THAMYL / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF 9312S[Our Ref. TCL.ro.50062.22.ess]

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 3 March, 2022 12:17 PM
To: Ruby Ong <ruby@htapartners.com.sg>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>
Cc: Eurosuccess0202@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201439/C02/GBK8749P/THAMYL / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF 9312S[Our Ref. TCL.ro.50062.22.ess]

Without Prejudice

Hi Ruby

Thanks for your reply.

Hi LKK

Please conduct PRS.

Please note that there are no documents given by third party.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Thursday, March 3, 2022 11:59 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Eurosucces0202@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201439/C02/GBK8749P/THAMYL / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF 9312S[Our Ref. TCL.ro.50062.22.ess]

Importance: High

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WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sir / Madam

We refer to your email below.

Our client is agreeable to appoint [Marcus Chua \(LKK\)](#) from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SLF 9312S**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 255

Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 3 March 2022 11:30 AM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: Eurosucccess0202@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201439/C02/GBK8749P/THAMYL / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF 9312S[Our Ref. TCL.ro.50062.22.ess]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, March 3, 2022 10:59 AM
To: Ruby Ong <ruby@htapartners.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Eurosucccess0202@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201439/C02/GBK8749P/THAMYL / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF 9312S[Our Ref. TCL.ro.50062.22.ess]

Without Prejudice
Save as to costs

Dear Pauline,

Please conduct PRS for SLF 9312S.

Note: officer in charge Pauline Tham 638965541.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Wednesday, 2 March 2022 5:09 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Eurosucces0202@gmail.com
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF 9312S[Our Ref. TCL.ro.50062.22.ess]
Importance: High

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Our Ref : TCL.ro.50062.22.ess
Your Ref : GBK 8749P

URGENT

2 March 2022

China Taiping Insurance Co (Singapore) Pte Ltd
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

By Email Only

Dear Sir / Madam

CLAIMANT: GO-LEASE PTE LTD
NOTICE OF ACCIDENT & PRE-REPAIR SURVEY - ACCIDENT INVOLVING SLF 9312S & GBK 8749P ALONG STADIUM WALK
ON 26 FEBRUARY 2022 @ 1850HRS

We are instructed by Go-Lease Pte Ltd to notify you of a road traffic accident on 26 February 2022 at about 1850hrs along Stadium Walk involving our client's vehicle registration number **SLF 9312S** and vehicle registration number GBK 8749P driven by your authorised / insured driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 278

Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

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