

Meng Yan

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 3 March 2022 12:31 PM
To: 'Chee So Chow'; sur@lkkauto.com; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D201502C02 - GBJ7542E (Pre-Inspection) / Your Vehicle : YN7180Y | DOA : 01/03/2022

Dear So Chow,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Thursday, 3 March, 2022 11:03 AM
To: Admin A <admin-a@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201502C02 - GBJ7542E (Pre-Inspection) / Your Vehicle : YN7180Y | DOA : 01/03/2022

Hi Team

Please arrange PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Thursday, March 3, 2022 10:38 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D201502C02 - GBJ7542E (Pre-Inspection) / Your Vehicle : YN7180Y | DOA : 01/03/2022

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Dear So Chow,

We refer to your email dated 03/03/2022.

Please arrange **Adrian Ling** to come and conduct the survey for vehicle GBJ7542E.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Mar 3, 2022 at 10:29 AM Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

Dear Elaine

We refer to your email of 02/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Wednesday, March 2, 2022 12:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: GBJ7542E (Pre-Inspection) / Your Vehicle : YN7180Y | DOA : 01/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We are instructed by **Spice Village Catering Pte Ltd** to notify you of a road traffic accident on **01/03/2022** at about **10:00hours** at/along **Block 3015 Shimei East Kitchen #02-22** involving our client's/customer's vehicle registration number **GBJ7542E** and vehicle registration number **YN7180Y** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **GBJ7542E is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875