

## Meng Yan

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 3 March 2022 10:45 AM  
**To:** Tng Soon Chye; assignments  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: SNM22D200990/C02/SML1140E/TOHHS 64386066"(Fax Message NO.5412)  
**Attachments:** 20220302150658692.pdf

**WITHOUT PREJUDICE**

**YOUR REF: GBK3471Y**

**OUR REF: SNM22D200990/C02/SML1140E/TOHHS**

Dear Sirs

Contents of your email noted.

Aside to M/s LKK AUTO CONSULTANTS PTE LTD., please assist to arrange survey on GBK3471Y. (**email below refers**)

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Tng Soon Chye <tsclx@singnet.com.sg>  
**Sent:** Thursday, March 3, 2022 10:20 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Subject:** RE: SNM22D200990/C02/SML1140E/TOHHS 64386066"(Fax Message NO.5412)

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## IMMEDIATE ATTENTION

Dear Sirs,

We refer to your email dated 3 March 2022 to us.

Our client instructs that he agrees to the appointment of Adrian Ling of LKK Auto as the single joint expert for the pre-repair inspection of the vehicle SMJ125S at the workshop, Hiap Hong Motor Repair, situated at 2 Kaki Bukit Avenue 2 #02-13 Auto Hub Singapore 417921 (tel: 67459633).

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Our client's rights are hereby expressly reserved.

Thank You & Best Regards,

M/s Tng Soon Chye & Co  
150 South Bridge Road  
#02-19  
Fook Hai Building  
Singapore 058727

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**From:** Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

**Sent:** Thursday, 3 March 2022 9:53 AM

**To:** [tsclex@singnet.com.sg](mailto:tsclex@singnet.com.sg); [tsclex@singnet.com.sg](mailto:tsclex@singnet.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** RE: SNM22D200990/C02/SML1140E/TOHHS 64386066"(Fax Message NO.5412)

***WITHOUT PREJUDICE***

Dear Sirs

We refer to your fax of 2 March 2022 at 1503 hours.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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-----Original Message-----

From: FA-X5575C-16A-CL <[FA-X5575C-16A-CL@sg.cntaiping.com](mailto:FA-X5575C-16A-CL@sg.cntaiping.com)>

Sent: Thursday, March 3, 2022 9:29 AM

To: [tsclex@singnet.com.sg](mailto:tsclex@singnet.com.sg); Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: O/R: SNM22D200990/C02/SML1140E/TOHHS FW: From " 64386066"(Fax Message NO.5412)

Without Prejudice

Save as to costs

Dear Alfred,

Please conduct PRS for GBK3471Y.

Note: officer in charge Alfred Toh

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W:

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-----Original Message-----

From: FA-X5575C-19A <FA-X5575C-19A@sg.cntaiping.com>  
Sent: Thursday, 3 March 2022 9:19 am  
To: FA-X5575C-16A-CL <FA-X5575C-16A-CL@sg.cntaiping.com>  
Subject: FW: From " 64386066"(Fax Message NO.5412)

Hi Boon Sen

Angie ask you to look into it ASAP.

Best Regards,  
Maureen Ong  
HR & Administration Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6111 | F: (65) 6222 1033

W:

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-----Original Message-----

From: ScantoEmail <[scantoemail@sg.cntaiping.com](mailto:scantoemail@sg.cntaiping.com)>

Sent: Wednesday, March 2, 2022 3:07 PM

To: FA-X5575C-19A <[FA-X5575C-19A@sg.cntaiping.com](mailto:FA-X5575C-19A@sg.cntaiping.com)>

Subject: From " 64386066"(Fax Message NO.5412)

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