

## Elaine (LKK Auto)

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**To:** Gan Kwai Leng (Strides Automotive Services Pte Ltd)  
**Cc:** hueyyon@lkkauto.com; Veron Chen (LKKAuto); 'SUR'  
**Subject:** RE: Our Ref: TAX/12/21/2084/JG - PROPERTY DAMAGE CLAIM ARISING FROM ACCIDENT INVOLVING SLU4490P AND SHB845Z ALONG PIE ON 24 DECEMBER 2021.  
**Attachments:** LKKAdjustment.pdf; LKKLetter-SLU 4490P.pdf; SMR-LKKInvoice-AC2201624.pdf

Dear Joey,

Enclosed Survey Report of SLU 4490P.

Thank You.

Best Regards,

**ELAINE | Reports**  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Tuesday, 22 March 2022 2:48 PM  
**To:** Gan Kwai Leng (Strides Automotive Services Pte Ltd); Hui Zhen (LKK Auto); SUR; Reports (LKKAuto)  
**Subject:** RE: Our Ref: TAX/12/21/2084/JG - PROPERTY DAMAGE CLAIM ARISING FROM ACCIDENT INVOLVING SLU4490P AND SHB845Z ALONG PIE ON 24 DECEMBER 2021.

Dear Joey,

Will forward report shortly.

**Dear Report Team,**

**Kindly expedite---CS1/SMR22001994/Gvy3**

Best Regards,

**Veron Chen | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gan Kwai Leng (Strides Automotive Services Pte Ltd) <[KwaiLeng.Gan@strides.com.sg](mailto:KwaiLeng.Gan@strides.com.sg)>  
**Sent:** Tuesday, 22 March 2022 2:37 PM  
**To:** Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>  
**Subject:** RE: Our Ref: TAX/12/21/2084/JG - PROPERTY DAMAGE CLAIM ARISING FROM ACCIDENT INVOLVING SLU4490P AND SHB845Z ALONG PIE ON 24 DECEMBER 2021.

Dear Hui Zhen,

We need the survey report urgently.  
Please assist.

Thanks & Regards,  
Joey

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**From:** Gan Kwai Leng (Strides Automotive Services Pte Ltd)  
**Sent:** Tuesday, 15 March 2022 3:37 pm  
**To:** Meng Yan <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)  
**Subject:** RE: Our Ref: TAX/12/21/2084/JG - PROPERTY DAMAGE CLAIM ARISING FROM ACCIDENT INVOLVING SLU4490P AND SHB845Z ALONG PIE ON 24 DECEMBER 2021.

Dear Meng Yan,

Is the survey report ready?

Thanks & Regards,  
Joey

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**From:** Gan Kwai Leng (Strides Automotive Services Pte Ltd)  
**Sent:** Wednesday, 9 March 2022 1:24 pm  
**To:** Meng Yan <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)  
**Subject:** RE: Our Ref: TAX/12/21/2084/JG - PROPERTY DAMAGE CLAIM ARISING FROM ACCIDENT INVOLVING SLU4490P AND SHB845Z ALONG PIE ON 24 DECEMBER 2021.

Dear Meng Yan,

Please let us have the paper survey report soonest possible.

Thanks & Regards,  
Joey

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**From:** Meng Yan <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 3 March 2022 3:01 pm  
**To:** Gan Kwai Leng (Strides Automotive Services Pte Ltd) <[KwaiLeng.Gan@strides.com.sg](mailto:KwaiLeng.Gan@strides.com.sg)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: Our Ref: TAX/12/21/2084/JG - PROPERTY DAMAGE CLAIM ARISING FROM ACCIDENT INVOLVING SLU4490P AND SHB845Z ALONG PIE ON 24 DECEMBER 2021.

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Dear Joey,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gan Kwai Leng (Strides Automotive Services Pte Ltd) [<mailto:KwaiLeng.Gan@strides.com.sg>]

**Sent:** Thursday, 3 March 2022 10:28 AM

**To:** Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>

**Subject:** Our Ref: TAX/12/21/2084/JG - PROPERTY DAMAGE CLAIM ARISING FROM ACCIDENT INVOLVING SLU4490P AND SHB845Z ALONG PIE ON 24 DECEMBER 2021.

Dear Hui Zhen,

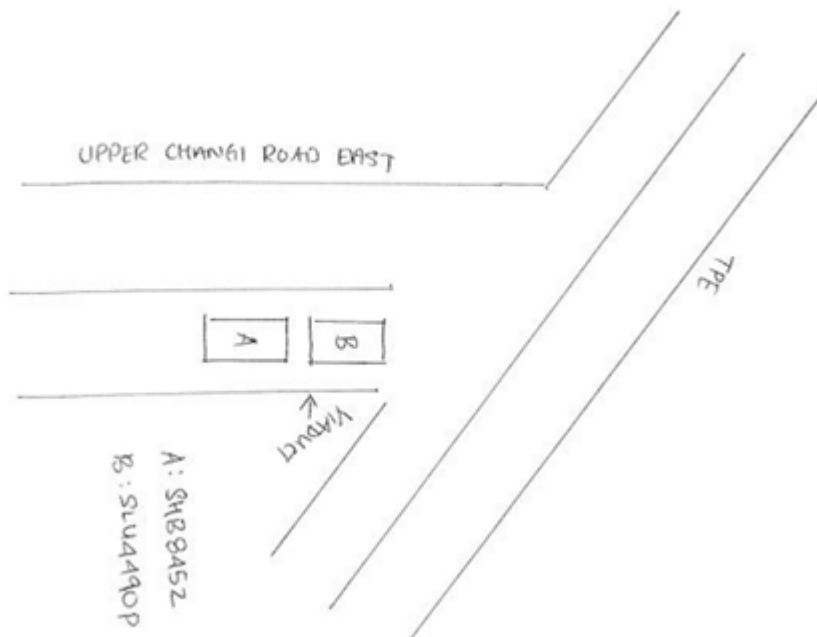
We have received TPD claims on this matter. No PRI was conducted at TP workshop.

Please assist to raise a paper survey report on this matter. A copy of third party's accident report and survey report are attached above.

Our driver's accident statement and sketch plan

#### CIRCUMSTANCES OF ACCIDENT

I WAS TRAVELLING ALONG PIE TOWARDS CHANGI WITH FOUR PASSENGERS( 2 FEMALE /2 MALE INDIAN) ON BOAR VEHICLE SLU4490P WHICH WAS IN FRONT OF MY TAXI CAME TO A HALT. I APPLIED MY BRAKE TO STOP BUT MY TA MOVED FORWARD AND TOUCHED ONTO THE REAR OF THE VEHICLE.



Kindly let us have the paper survey report soonest possible.

Thanks & Regards,  
Joey

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**From:** Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>

**Sent:** Wednesday, 16 February 2022 2:20 pm

**To:** [alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg)

**Cc:** [autohub325@gmail.com](mailto:autohub325@gmail.com); Gan Kwai Leng (Strides Automotive Services Pte Ltd)

<[KwaiLeng.Gan@strides.com.sg](mailto:KwaiLeng.Gan@strides.com.sg)>; Stella Lee Hui Im (Strides Automotive Services Pte Ltd)

<[LeeHuiIm@smrtlan.com.sg](mailto:LeeHuiIm@smrtlan.com.sg)>; Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd)

<[Balqish.Halil@strides.com.sg](mailto:Balqish.Halil@strides.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>

**Subject:** FW: PROPERTY DAMAGE CLAIM ARISING FROM ACCIDENT INVOLVING SLU4490P AND SHB845Z ALONG PIE ON 24 DECEMBER 2021.

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**WITHOUT PREJUDICE**

OUR REF: D22000001MFSH/STRIDES/TPD-1

YOUR REF: JEQ/220024/0122/AHE

Dear Sir

We acknowledge receipt of your LOD dated 16.2.2022.

Please note our insured Strides Taxi Pte Ltd will be dealing with your claim.  
As such, we have forwarded your client's claim to them for their information and necessary action.

You will, not doubt, hear from our insured shortly.

[Aside to Joey, for your handling. \(YOUR REF: TAX/12/21/2084\)](#)

Thanks & Regards

Aini  
Motor Claims Department

**MS First Capital Insurance Ltd** | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848  
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

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**From:** [alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg) <[alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg)>

**Sent:** Wednesday, February 16, 2022 10:00 AM

**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Cc:** [beegan.lee@strides.com.sg](mailto:beegan.lee@strides.com.sg); [autohub325@gmail.com](mailto:autohub325@gmail.com)

**Subject:** PROPERTY DAMAGE CLAIM ARISING FROM ACCIDENT INVOLVING SLU4490P AND SHB845Z ALONG PIE ON 24 DECEMBER 2021.

**WITHOUT PREJUDICE SAVE AS TO COSTS**

Dear Sirs,

Your ref: D22000001MFSH/STRIDES/EL/TPD1

Our ref: JEQ/220024/0122/AHE

We refer to the above matter.

We attach herewith copy of our Letter of Demand with enclosures dated 15 February 2022 for your necessary action.

With Regards

Alfred Ng  
Executive

Legal Division  
On behalf of Mr. Caleb Tan  
M/s JusEquity Law Corporation  
No. 133 New Bridge Road  
Chinatown Point  
#10-03 Singapore 059413  
Tel : 6536 9339  
Fax: 6536 5368

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