

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 May 2022 12:09 PM
To: Adeline Chng
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [Seek Mandate] - SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022
Attachments: LKK Survey Report & Photos.pdf; LODSMP4266K.pdf; Letter to OI_SKW6067S_.pdf

Your ref: **SNM22D201506/C02/SKW6067S/CHNGPW**
LKK ref : CC6/CTI22001993/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKW6067S(CHINA TAIPING) AND SMP4266K ON 01/03/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour as per BOLA S27.

We seek your approval to offer repairer **"MG SOLUTION PTE LTD"** at **\$7,014.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,593.41	\$ 6,527.00 (\$6,100.00 + 7%GST)
2. Loss of Use (8days x \$200.00)	\$ 1,600.00	\$ 480.00 (8days x \$60.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 17,200.86	<u>\$ 7,014.45</u>

Surveyor recommended 7days for repair + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 11 April 2022 11:05 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

[Strictly Confidential]

Dear Hsiao Tong

Well received with thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 7 April 2022 2:41 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

[Strictly Confidential]

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Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 4 March 2022 11:22 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

[Strictly Confidential]

Dear Suli/Hsiao Tong

Attached herewith OI SAS & VF for your perusal.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, March 3, 2022 5:53 PM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D201506/C02/SKW6067S/CHNGPW.

Dear Adeline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 3 March 2022 2:28 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMP 4266K at M/s MG SOLUTION PTE LTD on 01/03/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd