

Hsiao Tong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 21 June 2022 9:30 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [Seek Mandate] - SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$7,014.45 (all-in) as proposed.

Please send out offer in breakdown and try to avoid settle in global sum in order for us to claim back "gst".

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, May 30, 2022 12:09 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D201506/C02/SKW6067S/CHNGPW**
LKK ref : CC6/CTI22001993/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKW6067S(CHINA TAIPING) AND SMP4266K ON 01/03/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour as per BOLA S27.

We seek your approval to offer repairer **"MG SOLUTION PTE LTD"** at **\$7,014.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,593.41	\$ 6,527.00 (\$6,100.00 + 7%GST)
2. Loss of Use (8days x \$200.00)	\$ 1,600.00	\$ 480.00 (8days x \$60.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 17,200.86	<u>\$ 7,014.45</u>

Surveyor recommended 7days for repair + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 11 April 2022 11:05 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

[Strictly Confidential]

Dear Hsiao Tong

Well received with thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 7 April 2022 2:41 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 4 March 2022 11:22 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

[Strictly Confidential]

Dear Suli/Hsiao Tong

Attached herewith OI SAS & VF for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, March 3, 2022 5:53 PM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Adeline Chng

<adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201506/C02/SKW6067S/CHNGPW /FW: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D201506/C02/SKW6067S/CHNGPW.

Dear Adeline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 3 March 2022 2:28 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKW 6067S (OI : CTI - TBA) and SMP 4266K (TP : LKK REF - CC6/CTI22001993/Aps3) on 01/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMP 4266K at M/s MG SOLUTION PTE LTD on 01/03/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd