

**LOD Re: Accident on 27/2/2022 involving SHD 6077Z, SFY 8368J & SMR 6504A
(China Taiping's insured) Our Ref: TAX/02/22/2076/lg**

Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Wed 13/4/2022 4:36 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Dear All,

We quantify our claim as follows:-

| | |
|----------------|-----------------------------------|
| Cost of Repair | \$5,250.00 |
| Loss of Rental | \$1,643.52 (16 days x \$102.72) |
| Loss of Income | \$960.00 (16 days x \$60.00) |
| LTA Search Fee | \$7.00 |
| Total | \$7,860.52 |

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search (will provide the receipt when we have received it from our admin)

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORIZATION TO ACT

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHD 6077Z** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 6077Z** that was damaged pursuant to the accident which occurred on **27/02/2022** (date) along **UPPER SERANGOON ROAD** (location) involving vehicle no/s **SMR 6504A** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 7th (day) of Sept (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00247892100 Claim No : SNM22D201442C02

Claimant : STRIDES TAXI PTE LTD

Amount : S\$6,630.00

Singapore Dollars Six Thousand Six Hundred Thirty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD6077Z

Insured Vehicle No. : SMR6504A

Date of Loss : 27/02/2022

Place of Accident : UPPER SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SURIYAMURTHY DHINAKARAN

Driver Name : SURIYAMURTHY DHINAKARAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum S\$ 6,630.00

TOTAL S\$ 6,630.00



Claimant Name : _____

NRIC No : _____

3XXX706 F

Signature : _____

Date : _____

7 SEP 2022

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220300496
Date : 25.03.2022
Vehicle No. : SHD6077Z
Your Ref No. : TAX/02/22/2076
Our Ref No. : 24114143
Terms : 30 Days

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

| Description | Qty | Unit Cost | Add % | / (Discount) Amount | Amount |
|--|------|--------------|----------|------------------------|----------|
| LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION | 1.00 | | | \$ | 5,250.00 |

GRAND TOTAL \$ 5,250.00

| | |
|---------------------|------------|
| AMOUNT: | \$5,250.00 |
| DATE: | 30/3/22 |
| VERIFIED | Hua Yen |
| PAYMENT MADE ON | |
| PAYMENT APPROVED | |

Remark :

Make/Model : PRIUS4
Accident Date : 27.02.2022

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Mar 29, 2022 13:36 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

TAXI

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/22/2076

From: Strides Taxi Pte Ltd

Date: 2nd March 2022

**ACCIDENT ON 27/2/2022 INVOLVING SHD 6077Z, SFY 8368J & SMR 6504A
ALONG UPPER SERANGOON RD**

This is to confirm that the daily rental rate for SHD 6077Z is \$102.72 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

Laid Up Report

Accident Start Date : 01/02/2022
Accident End Date : 17/03/2022

Date Generated : 17/03/2022
User Name : LeeGek

| Case Reference Number | Vehicle Registration Number | Company Type | Vehicle Make | Vehicle Model | Job Card Number | Date and Time (Accident Repair) | Date and Time (Repair Completed) |
|-----------------------|-----------------------------|----------------------|--------------|---------------|-----------------|---------------------------------|----------------------------------|
| TAXI/02/22/2076 | SHD6077Z | Strides Taxi Pte Ltd | TOYOTA | PRIUS4 | 24114143 | 27/02/2022 10:57 PM | 16/03/2022 9:15 AM |

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 28 Feb 2022 / 14:02:29

| | | | |
|-------------------|--|-------------------------------------|----------------------|
| Asset Type: | Vehicle | Transaction Amount: | \$7.49 |
| Asset ID: | SMR6504A | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ESASBAH0 - BALQISH BINTE ABDUL HALIL | Business Transaction Reference No.: | 20220228140229017518 |

Search Date / Time: 27 Feb 2022 21:45:00

Insurance Company:CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Wednesday, 7 September 2022 2:18 PM
To: Hsiao Tong (LKKAUTO)
Subject: Returned of DV Re: Accident on 27/2/2022 involving SHD 6077Z, SFY 8368J & SMR 6504A (China Taiping's insured) Our Ref: TAX/02/22/2076/lg *** LKK REF: CC3/CTI22001988/Rps3
Attachments: 2035_001.pdf

Dear Hsiao Tong,

We returned the duly signed DV and ATA for your necessary action for your necessary action. Please let us have China Taiping's cheque for \$6,630.00 payable to **STRIDES TAXI PTE LTD** via bank transfer, details as follows:-

Name of Beneficiary : **STRIDES TAXI PTE LTD**
Name of Bank : DBS Bank Ltd
Address of Bank : 12 Marina Boulevard
DBS Asia Central
Marina Bay Financial Centre Tower 3
Singapore 018982
Bank Account No. : **018-008271-3**
Bank Code : 7171
Branch Code : 018
Swift Code : DBSSSGSG

Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 7 September 2022 11:19 am
To: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Subject: RE: Acceptance of offer Re: Accident on 27/2/2022 involving SHD 6077Z, SFY 8368J & SMR 6504A (China Taiping's insured) Our Ref: TAX/02/22/2076/lg *** LKK REF: CC3/CTI22001988/Rps3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 11 March 2022 1:16 PM
To: dhinakar_2009@yahoo.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING SMR 6504A(CHINA TAIPING) /SHD 6077Z / OTHER AT/ALONG UPPER SERANGOON ROAD TOWARDS SENGKANG/PUNGGOL ON 27/02/2022

11 March 2022

Mr SURIYAMURTHY DHINAKARAN

[By Email Only]

Dear Sir/Madam,

You Ref: SMR6504A

Our Ref: CC3/CTI22001988/Rps3

ACCIDENT INVOLVING SMR 6504A(CHINA TAIPING) /SHD 6077Z / OTHER AT/ALONG UPPER SERANGOON ROAD TOWARDS SENGKANG/PUNGGOL ON 27/02/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD6077Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 September 2022 4:04 PM
To: 'Irene Tay'
Cc: Admin A
Subject: RE: CTP REF NO. SNM22D201442C02 - [Seek Mandate] - Direct Settlement - Accident Involving SMR 6504A (OI : CTI - TBA) and SHD 6077Z (TP : LKK REF - CC3/CTI22001988/Rps3) on 27/02/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of **\$6,630.00(all-in)** with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Sunday, 4 September 2022 11:02 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: CTP REF NO. SNM22D201442C02 - [Seek Mandate] - Direct Settlement - Accident Involving SMR 6504A (OI : CTI - TBA) and SHD 6077Z (TP : LKK REF - CC3/CTI22001988/Rps3) on 27/02/2022

Dear Sir/Mdm,

Please proceed to offer repairer "**STRIDES AUTOMOTIVE SERVICES PTE LTD**" at **\$6,631.48(all-in).**

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 30 June 2022 3:53 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - Direct Settlement - Accident Involving SMR 6504A (OI : CTI - TBA) and SHD 6077Z (TP : LKK REF - CC3/CTI22001988/Rps3) on 27/02/2022

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Your ref: **SNM22D201442**

LKK ref : CC3/CTI22001988/Rps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMR6504A(CHINA TAIPING) / SHD6077Z(TP) / OTHERS ON 27/02/2022

We refer to the above matter.

SMR6504A(OI) -> SHD6077Z(TP) - > SFY8368J

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"STRIDES AUTOMOTIVE SERVICES PTE LTD"** at **\$6,631.48(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------------|---------------------|------------------------------|
| 1. Cost of Repair | \$ 31,855.00 | \$ 5,250.00 |
| 2. Loss of Rental (16days x \$102.72) | \$ 1,643.52 | \$ 924.48 (9days x \$102.72) |
| 3. Loss of Income (16days x \$60.00) | \$ 960.00 | \$ 450.00 (9days x \$50.00) |
| 4. LTA/GIA Search Fee | \$ 7.00 | \$ 7.00 |
| Total | \$ 34,465.52 | <u>\$ 6,631.48</u> |

Surveyor recommended 7days for repair + 1Sunday + 1PRS = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Friday, 4 March 2022 6:04 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMR 6504A (OI : CTI - TBA) and SHD 6077Z (TP : LKK REF - CC3/CTI22001988/Rps3) on 27/02/2022

Dear Sir/Mdm,

Enclosed herewith our insured SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 3 March 2022 2:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMR 6504A (OI : CTI - TBA) and SHD 6077Z (TP : LKK REF - CC3/CTI22001988/Rps3) on 27/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6077Z at M/s STRIDES AUTOMOTIVE SERVICES PL. on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair**
- TP GIA report**
- Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd