

## Hsiao Tong (LKKAUTO)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Sunday, 4 September 2022 11:02 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** CTP REF NO. SNM22D201442C02 - [Seek Mandate] - Direct Settlement - Accident Involving SMR 6504A (OI : CTI - TBA) and SHD 6077Z (TP : LKK REF - CC3/CTI22001988/Rps3) on 27/02/2022

Dear Sir/Mdm,

Please proceed to offer repairer "**STRIDES AUTOMOTIVE SERVICES PTE LTD**" at **\$6,631.48(all-in).**

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, 30 June 2022 3:53 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [Seek Mandate] - Direct Settlement - Accident Involving SMR 6504A (OI : CTI - TBA) and SHD 6077Z (TP : LKK REF - CC3/CTI22001988/Rps3) on 27/02/2022

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Your ref: **SNM22D201442**  
LKK ref : CC3/CTI22001988/Rps3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SMR6504A(CHINA TAIPING) / SHD6077Z(TP) / OTHERS ON 27/02/2022**

We refer to the above matter.

SMR6504A(OI) -> SHD6077Z(TP) -> SFY8368J

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "STRIDES AUTOMOTIVE SERVICES PTE LTD" at \$6,631.48(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 31,855.00	\$ 5,250.00
2. Loss of Rental (16days x \$102.72)	\$ 1,643.52	\$ 924.48 (9days x \$102.72)
3. Loss of Income (16days x \$60.00)	\$ 960.00	\$ 450.00 (9days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
<b>Total</b>	<b>\$ 34,465.52</b>	<b><u>\$ 6,631.48</u></b>

Surveyor recommended 7days for repair + 1Sunday + 1PRS = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/06/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Friday, 4 March 2022 6:04 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SMR 6504A (OI : CTI - TBA) and SHD 6077Z (TP : LKK REF - CC3/CTI22001988/Rps3) on 27/02/2022

Dear Sir/Mdm,

Enclosed herewith our insured SAS REPORT.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, 3 March 2022 2:16 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMR 6504A (OI : CTI - TBA) and SHD 6077Z (TP : LKK REF - CC3/CTI22001988/Rps3) on 27/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6077Z at M/s STRIDES AUTOMOTIVE SERVICES PL. on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email.  
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**