

Re: CHINA-OD SMR 6504A DOA: 27/02/2022 - PENDING COR FINALIZE

Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Thu 31/3/2022 10:31 AM

To: Lynn <accounts@dingauto.sg>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: SA 0406 <sa0406@dingauto.sg>; Kenneth Ding <kenneth.ding@dingauto.sg>

Dear Sir/madam,

Ok, repair cost at L/S \$12,900.00, 6days.

Please allow sometime for us to prepare the report, once done will inform you for acceptance in merimen.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Wednesday, 30 March 2022 10:23 am

To: Lynn <accounts@dingauto.sg>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: SA 0406 <sa0406@dingauto.sg>; Kenneth Ding <kenneth.ding@dingauto.sg>

Subject: Re: CHINA-OD SMR 6504A DOA: 27/02/2022 - PENDING COR FINALIZE

Dear Lynn,

will review back to you once review has been done

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn <accounts@dingauto.sg>

Sent: Wednesday, 30 March 2022 10:16 am

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Cc: SA 0406 <sa0406@dingauto.sg>; Kenneth Ding <kenneth.ding@dingauto.sg>

Subject: RE: CHINA-OD SMR 6504A DOA: 27/02/2022 - PENDING COR FINALIZE

*Dear
Kenneth
Kong,*

Good Day To You.

We would like to check and follow up on the finalize offer for this case.

Kindly revert us with an offer as soon as possible as we are looking forward to close this case soon.

Thank you.

Thank You & Warmest Regards,

Lynn Yap

Accounts Dept

Tel: 64521208

Fax: 64520614

From: [Kenneth Ding](#)

Sent: Monday, 28 March 2022 10:54 AM

To: [Kenneth Kong \(LKKAuto\)](#); [Denise Tay \(LKKAuto\)](#)

Cc: [SA 0406](#); [Accounts \(Ding Auto\)](#)

Subject: RE: CHINA-OD SMR 6504A DOA: 27/02/2022

Dear Kenneth,

All the after paint photo already uploaded into Merimen and Autodex.

We have also attached here in this email.

Thank you so much and we look forward to received the finalize offer from you soon.

Best Regards,
Kenneth Ding
HP: 92313123

From: Kenneth Kong (LKKAuto) [mailto:KennethKong@lkkauto.com]
Sent: Monday, March 28, 2022 10:18 AM
To: Kenneth Ding
Subject: RE: CHINA-OD SMR 6504A DOA: 27/02/2022

May I know where is the after paint photos sent??

From: Kenneth Ding <kenneth.ding@dingauto.sg>
Sent: Saturday, 26 March 2022 11:01 am
To: 'Kenneth Ding' <kenneth.ding@dingauto.sg>; 'SA 0406' <sa0406@dingauto.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; 'Irene Tay' <irene.tay@sg.cntaiping.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; 'Accounts (Ding Auto)' <accounts@dingauto.sg>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: CHINA-OD SMR 6504A DOA: 27/02/2022

Dear Shiau and Kenneth,

Good day to you.

Please see attached finalize estimate report, we have also uploaded all the after repair photo and damaged items into Merimen/Autodex.

We will like to finalize this repair cost at \$12,900.00 on Lump Sum Basis.

Please check and process offer inside Merimen for us to upload DV and invoice.

Thank you so much.

Best Regards,
Kenneth Ding
HP: 92313123

From: Kenneth Ding [mailto:kenneth.ding@dingauto.sg]
Sent: Friday, March 18, 2022 12:53 PM
To: 'SA 0406'; 'Shiau Chan (LKKAuto)'; 'Irene Tay'
Cc: 'SUR'; 'Denise Tay (LKKAuto)'; 'Accounts (Ding Auto)'
Subject: RE: CHINA-OD SMR 6504A DOA: 27/02/2022

Hi Irene & Shiao Chan,

Owner have informed us to proceed with the OD claims.

Thank you so much.

Best Regards,
Kenneth Ding
HP: 92313123

From: SA 0406 [mailto:sa0406@dingauto.sg]
Sent: Monday, March 14, 2022 6:14 PM
To: Shiao Chan (LKKAUTO); Irene Tay
Cc: SUR; Denise Tay (LKKAUTO); Kenneth Ding; Accounts (Ding Auto)
Subject: Re: CHINA-OD SMR 6504A DOA: 27/02/2022

Hi Irene & Shiao Chan,

Refer to the above claim case.

Please take note that we were informed by vehicle owner not to proceed repair until his further instruction. Thank you.

Henry Lee
Ding Auto Pte Ltd



Virus-free.
www.avast.com

On Mon, Mar 14, 2022 at 4:13 PM SA 0406 <sa0406@dingauto.sg> wrote:

Hi Shiao Chan,

Noted with many thanks. We will proceed with repair accordingly.

Henry Lee
Ding Auto Pte Ltd.



Virus-free. www.avast.com

On Mon, Mar 14, 2022 at 4:02 PM Shiau Chan (LKKAuto) <siewsc@lkkauto.com> wrote:

Dear Sir/Madam,

Please note that the repair cost not more than \$12,900.00 on Lump Sum Basis or whichever lower.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Monday, 14 March 2022 3:52 PM

To: 'SA 0406' <sa0406@dingauto.sg>

Cc: SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: CHINA-OD SMR 6504A DOA: 27/02/2022

Dear Sir/Madam,

As instructed by our client , please proceed to repair the **insured vehicle SMR 6504A, (Excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)