

Meng Yan

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 2 March 2022 2:19 PM
To: Admin A; Summer Lee (LKK Auto)
Subject: FW: OUR REF: SNM22D201460/C02/SCQ6866D/CHEESC & YOUR REF: FBK6947Y, TO CONDUCT PRS

Hi All

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>
Sent: Wednesday, March 2, 2022 10:48 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D201460/C02/SCQ6866D/CHEESC & YOUR REF: FBK6947Y, TO CONDUCT PRS

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Dear Sir

Kindly arrange Marcus Chua

Thank you

Regards
LeeLee Tan
Tel: 67527740

Fax: 67528669

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

Sent: 02 March, 2022 9:37 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; erofia@singnet.com.sg

Subject: RE: OUR REF: SNM22D201460/C02/SCQ6866D/CHEESC & YOUR REF: FBK6947Y, TO CONDUCT PRS

Hi Team

We refer to your email of 01/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, March 1, 2022 3:38 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; erofia@singnet.com.sg
Subject: OUR REF: SNM22D201460/C02/SCQ6866D/CHEESC & YOUR REF: FBK6947Y, TO CONDUCT PRS

Without Prejudice
via email only

Dear So Chow

Please refer to the below email.

Please **conduct PRS FBK6947Y** soonest possible.

Please contact our claims department Chee So Chow at 6389 6176, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Erofia Motor – LeeLee Tan <erofia@singnet.com.sg>
Sent: Tuesday, 1 March 2022 1:32 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Request pre-repair inspection for accident involving SCQ6866D and FBK6947Y on 17 February 2022

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Dear Sir / Madam

Survey Type : (New Survey / Resurvey)	New Survey
Vehicle to be surveyed :	FBK6947Y

Income Insured Vehicle :	SCQ6866D
Date of Accident :	17-02-22
Date of Survey :	02-03-22
Name of Workshop :	Erofia Motor Trading Pte Ltd
Address of Survey Location :	1 kaki Bukit Avenue 6 #02-62 Autobay @ Kaki Bukit Singapore 417883
Name of Contact Person :	LeeLee Tan
Contact Number :	67527740
Any Undercarriage involved : (please indicate Yes / No)	No

With reference to the above mentioned, we wish to request pre-repair inspection for our client' s

Motorcycle No: FBK6947Y

Workshop:

Erofia Motor Trading Pte Ltd
1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883

Tel: 67527740

Thank you

Regards
LeeLee Tan
Erofia Motor Trading Pte Ltd
Tel: 67527740
Fax: 67528669