

## Meng Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Wednesday, 2 March, 2022 12:12 PM  
**To:** assignments@lkkauto.com; SUR  
**Cc:** MTPRI; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: PRI - D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS  
**Attachments:** image001.emz

Ref: TAX/02/22/2070

Dear Ms Summer

Kindly survey on “Without Prejudice” basis.

TP: SLX2965J  
Insured: SHB591E  
Workshop: Cheong Auto Pte Ltd

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Jerome Soh <jeromesoh@visionlawllc.com>  
**Sent:** Wednesday, 2 March 2022 10:08 am  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** 'Jacqueline Tan' <jactan@visionlawllc.com>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>  
**Subject:** RE: PRI - D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

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**Our Ref:** C47.116937.22 (sj)  
**Your Ref:** D22000564MFSH/STRIDES/EL

02 April 2022

**STRIDES AUTOMOTIVE SERVICES PTE LTD**  
60 Woodlands Industrial Park E4  
Singapore 757705  
**Attention: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING SLX 2965 J & SHB 591 E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS**  
**(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email dated 02 March 2022 informing that your wish to conduct a pre-repair survey on our client's vehicle .

Please be informed that the said vehicle can be inspected at:

Cheong Auto Pte Ltd  
Eso Petrol Station  
262 Queensway  
Singapore 149061

Contact Person: Mr Jason Cheong (9025 3248)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjali M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

**FOR SURVEYOR**  
Please initial here after completion of pre-repair inspection.  
Thank you.

1<sup>st</sup> Survey on \_\_\_\_\_  
Appointed surveyor :  
(Name & Signature)

2<sup>nd</sup> Survey on \_\_\_\_\_  
Appointed surveyor  
(Name & Signature)

3<sup>rd</sup> Survey on \_\_\_\_\_  
Appointed Surveyor  
(Name & signature)

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**From:** MTPRI [<mailto:MTPRI@smrt.com.sg>]

**Sent:** Wednesday, 2 March, 2022 10:04 AM

**To:** Jerome Soh

**Cc:** Jacqueline Tan; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd); MTPRI

**Subject:** RE: PRI - D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

Dear Sir,

We are not agreeable of your surveyor list.

We will appoint our surveyor to conduct a PRI at your client's workshop.

Thanks & Regards  
Hua Yen

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**From:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>

**Sent:** Wednesday, 2 March 2022 9:18 am

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>

**Cc:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>; Jacqueline Tan <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>

**Subject:** FW: PRI - D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

Ref: TAX/02/22/2070/AL

Dear Huayen

Did you arrange for PRI?  
Kindly arrange and revert to Vision Law LLC.  
Thank you.

Regards,

*ashlenelee*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smrt.com.sg/Compliment>



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**From:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>  
**Sent:** Wednesday, 2 March 2022 9:04 am  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>  
**Cc:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>; [jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)  
**Subject:** RE: D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

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Dear all,

Let us have your reply by today. Thank you.

Jerome Soh (on behalf of Anjali M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

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**From:** Jerome Soh [<mailto:jeromesoh@visionlawllc.com>]  
**Sent:** Tuesday, 1 March, 2022 2:33 PM  
**To:** 'MTPRI'  
**Cc:** 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)'; '[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)'  
**Subject:** RE: D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

Dear all,

Reminder, Please reply by today. Thank you.

Jerome Soh (on behalf of Anjali M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

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**From:** Jerome Soh [<mailto:jeromesoh@visionlawllc.com>]  
**Sent:** Tuesday, 1 March, 2022 9:59 AM

**To:** 'MTPRI'

**Cc:** 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)'; 'jactan@visionlawllc.com'

**Subject:** RE: D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

Dear all,

Let us know if you agree with our surveyor. Thank you.

Jerome Soh (on behalf of Anjali M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

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**From:** Jerome Soh [<mailto:jeromesoh@visionlawllc.com>]

**Sent:** Monday, 28 February, 2022 9:57 AM

**To:** 'MTPRI'

**Cc:** 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)'; 'jactan@visionlawllc.com'

**Subject:** RE: D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

**Our Ref:** C47.116937.22 (sj)

**Your Ref:** D22000564MFSH/STRIDES/EL

28 February 2022

**STRIDES AUTOMOTIVE SERVICES PTE LTD**  
60 Woodlands Industrial Park E4  
Singapore 757705  
**Attention: Motor Claims Department**

**BY FAX: 6368-7421**  
Email: [mtpri@smrt.com.sg](mailto:mtpri@smrt.com.sg)

Dear Sirs,

**ACCIDENT INVOLVING SLX 2965 J & SHB 591 E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS**  
**(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email dated 28 February 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

1. Mr Bok from Prudent Adjustors Services

Please reply within 2 working days.

Jerome Soh (on behalf of Anjali M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road

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**From:** MTPRI [<mailto:MTPRI@smrt.com.sg>]  
**Sent:** Monday, 28 February, 2022 9:49 AM  
**To:** Jerome Soh  
**Cc:** MTPRI; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd); [jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)  
**Subject:** RE: D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

Ref: TAX/02/22/2070

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB591E as such we do not follow the new protocol.  
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.  
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.  
Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>  
**Sent:** Monday, 28 February 2022 8:44 am  
**To:** 'Harminder Kaur' <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; 'Esther Lim' <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>  
**Subject:** RE: D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear all,

Let us have your surveyor list. thank you.

Jerome Soh (on behalf of Anjali M)

Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

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**From:** Harminder Kaur [<mailto:Harminder@msfirstcapital.com.sg>]  
**Sent:** Friday, 25 February, 2022 12:25 PM  
**To:** MTPRI  
**Cc:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses); Esther Lim; Jerome Soh  
**Subject:** D22000564MFSH/STRIDES/EL SLX 2965 J & SHB591E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

Dear Hua Yen,

For PRI.

Thank You.

**Best Regards,**  
Harminder Kaur  
Motor Claims

**MS First Capital Insurance Ltd**  
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>  
**Sent:** Friday, February 25, 2022 11:47 AM  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>; CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Cc:** 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>  
**Subject:** Pre-Repair Survey on ACCIDENT INVOLVING SLX 2965 J & SHB 591 E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS

**Our Ref:** C47.SLX2965J.22 (sj)  
**Your Ref:** SHB 591 E

25 February 2022

**MS FIRST CAPITAL INSURANCE LIMITED**  
36 Robinson Road  
#16-01 City House  
Singapore 068877  
**Attention: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING SLX 2965 J & SHB 591 E ON 24 FEBRUARY 2022 ALONG SERANGOON ROAD AT ABOUT 1240 HOURS**  
**(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Natarajan Saravanan to notify you of a road traffic accident on **24 FEBRUARY 2022** at about **1240 HOURS** at/along **SERANGOON ROAD** involving our client's vehicle registration number **SLX 2965 J** and vehicle registration number **SHB 591 E** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjali M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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