

## Meng Yan (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Wednesday, 2 March, 2022 11:01 AM  
**To:** Caroline; Gnoh, Pau Loong; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR'  
**Cc:** Charles Hoon; isafegarage@gmail.com  
**Subject:** PRI/LKK \ CMTD2200770/GPL - NEW PRS , Your ref:XE289Z , Our Ref:AP/2022/004625 ; RTA ON 28 FEBRUARY 2022 AT ABOUT 1551 HRS INVOLVING MOTOR VEHICLES NO(S). GBH3608L AND XE289Z ALONG 8 TUAS AVE 11 SINGAPORE 639074

### Without Prejudice

Our Reference: CMTD2200770/GPL  
Your Reference: AP/2022/004625

Dear Caroline,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to survey **GBH3608L** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Caroline <caroline@aplp.com.sg>**Sent:** Wednesday, March 2, 2022 10:34 AM**To:** Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>**Cc:** Charles Hoon <charles@aplp.com.sg>; isafegarage@gmail.com**Subject:** RE: PRI \ CMTD2200770/GPL - NEW PRS , Your ref:XE289Z , Our Ref:AP/2022/004625 ; RTA ON 28 FEBRUARY 2022 AT ABOUT 1551 HRS INVOLVING MOTOR VEHICLES NO(S). GBH3608L AND XE289Z ALONG 8 TUAS AVE 11 SINGAPORE 639074

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**WITHOUT PREJUDICE**

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Dylan Lee Kah Pang
- g. Sincere Appraiser
- h. Seah Kwang Boon
- i. L H Teo
- j. Mr Willy Goh
- k. Nicky Seah
- l. Jayson Liaw
- m. Tan Ling Ling
- n. Shawn Lee
- o. Joel Liew

*Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.*

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

**Repairer Office**

**M/s ISAFE GARAGE**

Contact Person: Henry @ 97277987

Email: isafegarage@gmail.com

Address: 25 Kaki Bukit Rd 4, #05-65/66/67/68 Singapore 417800

*Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.*

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

**Caroline Secretary to Mr Charles Hoon**

**A P** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)

Singapore UEN No.: 201939937D

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Wednesday, March 2, 2022 9:56 AM

**To:** Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; [isafegarage@gmail.com](mailto:isafegarage@gmail.com)

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Our Reference: CMTD2200770/GPL

Your Reference: AP/2022/004625

**Without Prejudice**

**EMAIL ONLY**

Date: 02/03/2022

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S A P LAW PRACTICE LLC**

Dear Caroline,

**ACCIDENT INVOLVING XE289Z & GBH3608L ON 28.02.2022**

We refer to your Notice of Accident dated 01/03/2022.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

***Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey***

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

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parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

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**From:** Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>

**Sent:** Tuesday, March 1, 2022 4:25 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; [isafegarage@gmail.com](mailto:isafegarage@gmail.com)

**Subject:** RE: NEW PRS , Your ref:XE289Z , Our Ref:AP/2022/004625 ; RTA ON 28 FEBRUARY 2022 AT ABOUT 1551 HRS INVOLVING MOTOR VEHICLES NO(S). GBH3608L AND XE289Z ALONG 8 TUAS AVE 11 SINGAPORE 639074

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Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

**Caroline Secretary to Mr Charles Hoon**

**AP** Law Practice LLC

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