

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 10 March 2023 12:34 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [SEEK MANDATE] - SGG 2459 C (Our Ref) and GBD 1477 G (Your Ref) 3rd Party: Lonpac Dated: 28/02/2022

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, March 10, 2023 10:26 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - SGG 2459 C (Our Ref) and GBD 1477 G (Your Ref) 3rd Party: Lonpac Dated: 28/02/2022

Your ref: **TBA**
Our ref : CC4/LPC22001963/Bpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD1477G(LONPAC) AND SGG2459C(TP) ON 28/02/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"TEAM AUTOPRO PTE LTD"** at **\$3,215.95(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 14,262.00	\$ 2,728.50 (\$2,550.00 + 7% GST)
2. Loss of USE (10days x \$80.00)	\$ 800.00	\$ 480.00 (8DAYS X \$60.00)

3. LTA/ GIA SEARCH FEE	\$ 7.45	\$ 7.45
Total	\$ 15,069.45	<u>\$ 3,215.95</u>

Surveyor recommended 6days for repair + 1PRS + 1SUNDAY = 8DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, August 1, 2022 10:22 AM

To: geraldpoh@lonpac.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: 2 Days Notice: SGG 2459 C (Our Ref) and GBD 1477 G (Your Ref) 3rd Party: Lonpac Dated: 28/02/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 1 March 2022 4:38 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: FW: 2 Days Notice: SGG 2459 C (Our Ref) and GBD 1477 G (Your Ref) 3rd Party: Lonpac Dated: 28/02/2022

Dear Gerald,

Thank you for the assignment.

Dear Admin-A,

Kindly assist.

Repairer arrange on 2.3.22.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 1 March, 2022 4:07 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: FW: 2 Days Notice: SGG 2459 C (Our Ref) and GBD 1477 G (Your Ref) 3rd Party: Lonpac Dated: 28/02/2022

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYNA. Attached copy of insured's report for onward transmission to the case handler.

From: TeamAutoPro North <teamautopl@gmail.com>
Sent: Tuesday, 1 March 2022 3:58 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: 2 Days Notice: SGG 2459 C (Our Ref) and GBD 1477 G (Your Ref) 3rd Party: Lonpac Dated: 28/02/2022

Dear Gerald,

With reference to your list of surveyors, we are agreeable with the appointment of **Lim Teow Guan - LKK** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.



The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Mar 1, 2022 at 11:12 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

Our Ref : TBA

Dear David,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of

Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Lim Teow Guan -LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Tuesday, 1 March 2022 10:41 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <long@lonpac.com>

Subject: 2 Days Notice: SGG 2459 C (Our Ref) and GBD 1477 G (Your Ref) 3rd Party: Lonpac Dated: 28/02/2022

Dear Sir/Madam,

**Road Traffic Accident Involving SGG 2459 C (Our Ref) and GBD 1477 G (Your Ref)
Dated 28 February 2022, Time around 1135HRS**

@ Traffic Light Outside Mega @ Woodlands (39 Woodlands Close Singapore 737856)

We represent our client; NAH AH HENG PHILIPS, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SGG 2459 C and your insured's vehicle registration number: GBD 1477 G.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please kindly send us your list of at least **ten (10) motor surveyors** within **2 working days, via**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.



The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

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