

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 4 March 2022 10:23 AM  
**To:** 'Chee So Chow'; SUR  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D201421/C02/SND1003Z/CHEESC & YOUR REF: SML655T, TO CONDUCT PRS  
**Attachments:** SML655T IA.pdf

Dear Ms Chee,

Enclosed herewith preliminary advice of SML 655T.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA COROLLA ALTIS 1.6 ELEGANCE (AUTO).

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 2 March 2022 10:17 AM  
**To:** 'Chee So Chow' <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM22D201421/C02/SND1003Z/CHEESC & YOUR REF: SML655T, TO CONDUCT PRS

Dear So Chow,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Tuesday, 1 March, 2022 6:29 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM22D201421/C02/SND1003Z/CHEESC & YOUR REF: SML655T, TO CONDUCT PRS

Hi Team

Please proceed to arrange pre repair survey.

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Chee So Chow  
**Sent:** Tuesday, March 1, 2022 6:28 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [kayautosg@yahoo.com](mailto:kayautosg@yahoo.com)  
**Subject:** RE: OUR REF: SNM22D201421/C02/SND1003Z/CHEESC & YOUR REF: SML655T, TO CONDUCT PRS

Hi Teresan

As spoken, we will assign LKK to conduct PRS.

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Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, March 1, 2022 10:02 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [kayautosg@yahoo.com](mailto:kayautosg@yahoo.com)  
**Subject:** OUR REF: SNM22D201421/C02/SND1003Z/CHEESC & YOUR REF: SML655T, TO CONDUCT PRS

Without Prejudice  
via email only

Dear So Chow

Please refer to the below email.

Please **conduct PRS SML655T** soonest possible.

Please contact our claims department Chee So Chow at 6389 6176, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [kayautosg@yahoo.com](mailto:kayautosg@yahoo.com) <[kayautosg@yahoo.com](mailto:kayautosg@yahoo.com)>  
**Sent:** Monday, 28 February 2022 4:38 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: ACCIDENT INVOLVING SND 1003Z & SML 655T ALONG MIDDLE ROAD ON 27-02-2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Your Ref: SND 1003Z

Dear Sir/Madam,

We refer to the above accident.

Due to your insured driver's (SND 1003Z) negligence, thereby causing damages to our clients' vehicle (SML 655T) on the right side portions. It is available for your assessor to inspect at KAY Motor of Block 9 #01-46 Sin Ming Industrial Estate, Singapore 575644

Kindly arrange your surveyor soonest possible.

Attached the GIA report & LTA search for your attention.

Thanks & Regards  
Teresa Lim  
+65 64582283